

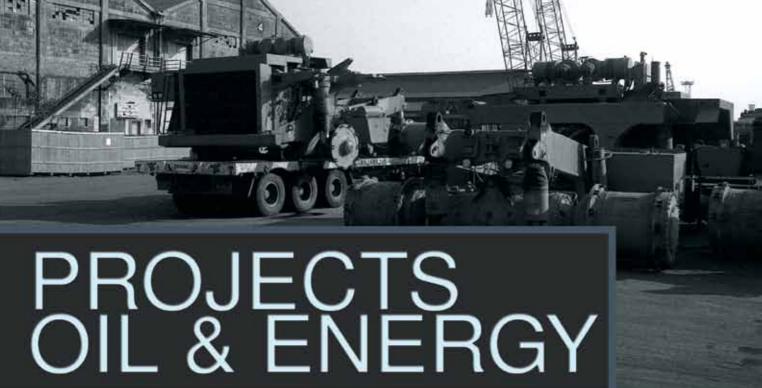
# Lighthouse





CSS made its debut with **ALLEPPEY RIPPLES** 

at KPL 2012



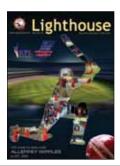








P.O.Box 61334, Jebel Ali, Dubai, UAE Tel: +971-4-8872333, Fax: +971-4-8872335 Email: infoprojects@cssdubai.com



MARCH-APRIL 2012

## Lighthouse CONTENTS









- 4 PHOENIX VISITS CSS
- 5 PROJECTS @ A GLANCE
- 6 IATA FOR CSS AIRFREIGHT
- 7 SASTHA CSS INDIA CSS @ BREAKBULK PORTEVER VISITS CSS
- 8 PETERS & MAY ANNUAL MEET
  CSS MUMBAI NEW OFFICE
- 9 INCO TERM DEFENITIONS EMPLOYEES OF THE MONTH
- 10 DUBAI TRADE 24/7 LUCKY WINNER
- 11 SPORTS @ CSS
- 12 KPL 2012
- 14 CSR @ CSS
- 15 CSS KOLKATA
- 16 KALEIDOSCOPE
- 17 BOAT SHOW 2012 CSS INDIA CONTACTS
- 18 SAILING SCHEDULE
- 22 CSS MIDDLE EAST
  CONTACTS & ADDRESSES



FOR PRIVATE CIRCULATION ONLY

Lighthouse is produced by the CSS Group's Corporate Communications & Marketing Department
Layout & Design: Twin info solutions Pvt. Ltd.
For enquiries and suggestions:

communications@cssgroupsite.com

Download Lighthouse online at www.cssgroupsite.com



T S Kaladharan

There's a well known saying about "rising to the occasion." No one really knows who started this expression but over the years it has been used to describe people from all walks of life including sports personalities, pop stars, and politicians and sometimes even you and me. However the important requirement for anyone to be able to "rise to the occasion" is the setting where everyone involved plays an integral part. This applies especially in sport. The roar of the crowd, the cheering supporters, inspires players to strive for even greater achievements. Support from the terraces is nearly as important as playing because it invigorates teams to succeed.

We had just completed a wonderful cricket Twenty 20 season in Dubai with the first KPL, (Kerala Premier League), taking with us some memorable sporting moments. Our acclamation would have known no bounds if CSS, with our team of Alleppey Ripples, had become the first team to lift the KPL trophy. But rest assured after such a brilliant performance this year, we will be back to "lift the trophy" next time.

I extend my congratulations to all my team members. I would also like to congratulate those who were in the gallery, playing not with bat and ball but with their heart and souls, which were full of cheers and applauds. It was the enthusiasm of our supporters that added the all important component which spurred our team onto the success line. The cheerleading encouragement from the terraces helped to ensure that our team was able to "rise to the occasion." Such an event provides an excellent example of how you can inspire confidence in others, with your enthusiastic motivation, so they can rise to even greater heights of achievement. Being an inspiration for your colleagues, your teammates, is something far higher than just giving support. It is the special magic that arouses unique "out of the ordinary" creative activity - a characteristic we value highly at CSS.

## PHOENIX INTERNATIONAL VISIT CSS GROUP IN SAUDI ARABIA AND UAE

"Globally we have been very impressed by CSS, and we feel we have a great partner to work with out of countries such as UAE, Saudi Arabia, Kuwait, Qatar, Bahrain, and Oman,"







hoenix International, Francois Wolberg, Business Development Manager, Global Textile Logistics and Brandon Joiner, Sales Executive (Atlanta) traveled to CSS Saudi Arabia and CSS UAE offices last November to visit the newly appointed partners, CSS Group in the Middle East.

The first stop was in Riyadh where they spent three days with Ramzi Al-Dulijan (Managing Director, CSS Saudi Arabia) and his team. Together they visited important customers that Phoenix handles in their Atlanta branch. "We found that CSS Saudi Arabia is a dynamic team and willing to help and support our activity," added Brandon Joiner, Sales Executive (Atlanta).

The second stop was CSS headquarters in Dubai, where they

met with CSS delegation including Ken Dinnadge (VP, Business Development, CSS), Roshmon Manoli, Route Development Manager, North America and Kaveen Amarasinghe, Sales Executive.

Brandon, Francois and the entire CSS team visited several customers in Dubai and Abu Dhabi, and had an opportunity to develop sales and learnt the art of collaborating and sharing information in order to close new deals.

"Globally we have been very impressed by CSS, and we feel we have a great partner to work with out of countries such as UAE, Saudi Arabia, Kuwait, Qatar, Bahrain, and Oman," added Francois Wolberg, Business Development Manager, Global Textile Logistics

#### Vital Statistics At Phoenix International

- Founded in 1979
- Headquartered in Wood Dale, Illinois (Chicago)
- 2,000 employees
- One of the Top Work Places<sup>1</sup>
- One of the Healthiest Companies in America<sup>2</sup>
- Top 30 Best Places to Work<sup>3</sup>
- 42nd largest privately held company4
- 19th largest air export forwarder in North America<sup>5</sup>
- 24th largest freight forwarder<sup>6</sup>
- Fiscal Year End: June 30th
- Fiscal 2011 Revenue: \$1 Billion
- Ocean Freight Volume: 250,000 TEUs
- Air Freight Volume: 41,000 Tons
- Average Growth: 15-20%
- Global network of more than 300 locations in 125 countries
  - USA 23
  - Pacific Rim 25
  - South Asia 12
  - Europe 11
  - Oceania 1
  - Exclusive Agent Network 225

According to The Chicago Tribune in 2010, 2011; Cleveland Plain Dealer in 2011 2According to Interactive Health Solutions (IHS) in 2009, 2010 <sup>3</sup>According to Crain's Chicago Business Journal in 2008 <sup>4</sup>According to Crain's Chicago Business Journal in 2010 <sup>5</sup>According to Air Cargo News 2009 statistics 6As reported by Armstrong & Associates for 2008 Gross Revenue



## **PROJECTS A GLANCE**



to promoting and sponsoring grass roots sporting events and initiatives." stated Edward Morgan - Manager Yacht & Marine Logistics. "We believe that developing & encouraging these types of local events demonstrates our support to the ever expanding boating community".

The Mouawad team was running in second place in the Dubai leg which was held off the Mina Seyahi waters of the **Dubai International Marine** Club (DIMC) but due to bad weather the race had to be postponed until March after three on-water incidents. including two boats flipping.

However, two weeks later the Mouawad team driven by Omar Danial and Gary Ballough were able to repeat their strong performance for an excellent 2nd place finish on the Abu Dhabi Corniche. This keeps them in second place in the overall season's standings.

## PROJECTS @ CSS MUMBAI

SS Mumbai projects team successfully handled and moved a hydraulic excavator recently. The Komatsu PC 2000 Hydraulic Excavator was dismantled into 16 pieces weighing 209 Metric tones with 402 CBM. These 16 pieces were then stuffed into 6 x 40 feet Mafi's (A typical flat container with wheels) under expert supervision. All these 6 Mafis were then loaded onto a RORO Vessel. The project cargo arrived from Hyderabad to Mumbai port. The project

was meticulously planned with in-house expertise and experience. CSS Mumbai handled this shipment, managing all local documentations and customs clearance till the cargo reached the port and got loaded into the vessel. CSS staff coordinated closely with the client at every point of the projects cycle in order to ensure a smooth operation. The project was handled ensuring maximum client satisfaction. The shipment was for Brisbane, Australia.



## **CSS** BECOMES **IATA CERTIFIED**





aving completed over 17 years of service, CSS has today grown as a group of companies with over 750 professionals, offering Integrated Freight Forwarding & Logistic Solutions to an impressive clientele worldwide.

The CSS Airfreight division is rated as the total logistic solutions provider and a trusted partner for Air Cargo Management. When it comes to the fast moving pace of the Air Freight operations they are equipped with the skill and expertise of the employees to meet various customer needs as "we act faster than you think".

From March 2012, CSS has been accredited with the IATA certification, which dictates the quality standards in the Air Freight operations. CSS Air Freight division is a proven success in the realm of its operation.

#### **About IATA:**

IATA is an international trade body, created over 60 years ago by a group of airlines. Today, IATA represents some 240 airlines comprising 84% of total air traffic. The organization also represents, leads and serves the airline industry in general.

IATA was founded in Havana, Cuba, in April 1945.

#### **IATA Offices**

- IATA has 63 offices in 60 countries
- Head Office: Montreal, Canada
- Executive Office: Geneva, Switzerland
- Regional Offices in Amman, Beijing, Brussels, Johannesburg, Madrid, Miami, Moscow, Singapore, Washington

#### Our mission at the Air Transport Industry's side

Air transport is one of the most dynamic industries in the world. The International Air Transport Association (IATA) is its global trade organization. Over 60 years, IATA has developed the commercial standards that built a global industry. Today, IATA's mission is to represent, lead and serve the airline in**dustry.** Its members comprise some 240 airlines - the world's leading passenger and cargo airlines among them - representing 84% of total air traffic.

#### Representing

IATA seeks to improve understanding of the industry among decision makers and increase awareness of the benefits that

aviation brings to national and global economies. It fights for the interests of airlines across the globe, challenging unreasonable rules and charges, holding regulators and governments to account, and striving for sensible regulation.

#### Leading

IATA's aim is to help airlines help themselves by simplifying processes and increasing passenger convenience while reducing costs and improving efficiency. The groundbreaking Simplifying the Business initiative is crucial in this area. Moreover, safety is IATA's number one priority, and IATA's goal is to continually improve safety

standards, notably through IATA's Operational Safety Audit (IOSA). Another main concern is to minimize the impact of air transport on the environment.

#### Serving

IATA ensures that people and goods can move around the global airline network as easily as if they were on a single airline in a single country. In addition, it provides essential professional support to all industry stakeholders with a wide range of products and expert services, such as publications, training and consulting. IATA's financial systems also help carriers and the travel industry maximize revenues.

#### For the benefit for all parties involved:

For consumers, IATA simplifies the travel and shipping processes, while keeping costs down. Passengers can make one telephone call to reserve a ticket, pay in one currency and then use the ticket on several airlines in several countries.

- IATA allows airlines to operate safely, securely, efficiently and economically under clearly defined rules.
- IATA serves as an intermediary between airlines and passenger as well as cargo agents via neutrally applied agency service standards and centralized financial systems.
- A large network of industry suppliers and service **providers** gathered by IATA provides solid expertise to airlines in a variety of industry solutions.
- For **governments**, IATA seeks to ensure they are well informed about the complexities of the aviation industry to ensure better, long-term decisions.

Source: Updated-December 2011 www.iata.com

#### CSS INDIA APPOINTS SASTHA IN HYDERABAD

**Console Shipping Services** India Pvt. Ltd appoints Sastha Freight Services Pvt. Ltd as their exclusive agents in Hyderabad. Sastha, which is an accredited IATA, FIATA and FFFAI company, has a proven track record of success in freight forwarding and logistics business. Sastha which is a certified ISO 9001 2008 company

owns their own warehouse facility and fleet of vehicles for material transport. By this appointment CSS India gains the opportunity of handling both export and

import shipments from and to Hyderabad. Console Shipping Services has got its own presence in 9 major cities of India as of now and is in the path of expanding.

## CSS GROUP @ BREAKBULK **ANTWERP 2012**



Exhibiting for the first time in 2008 at the Breakbulk Antwerp Exhibition, CSS Group makes it highly anticipated return to this extremely successful exhibition. Having exhibited each year since 2008 at the Breakbulk exhibitions in Asia and America, CSS Group now returns to Antwerp, where it all began.

the leading specialized carriers, forwarders, ports, terminals and

packers who have the expertise and resources to handle over-

sized cargoes with unique handling requirements.

Breakbulk Europe is the largest and most important gathering in Europe for companies involved in the shipping of heavy-lift, project cargo and traditional Breakbulk cargoes. It is where shippers have the opportunity to meet and develop relationships with

**Key Facts:** 

- Over 4300 participants attended Breakbulk Europe 2011
- Meet with over 180 international exhibitors and sponsors
- Network and debate in the senior level conference

Exhibitors include the world's major carriers, forwarders and ports that handle specialized heavy-lift, project and Breakbulk cargoes. In addition to a bustling exhibition floor, Breakbulk Europe will feature a 2-day conference with top speakers addressing industry issues. The in-depth program will delve into today's

> most pressing Breakbulk transportation topics. Speakers will also discuss the hottest regions for Breakbulk and project cargo, and review sectors such as oil and gas, and other power generation markets. Don't miss out on this key industry conference & exhibition.

Please visit CSS Group in Hall 1 @ Booth # 532H1.

May 22-24, 2012 The Antwerp Expo, Antwerp, Belgium

If you wish to set up an appointment on a specific day or time, kindly contact us by email: infoprojects@cssdubai.com We look forward to meeting you in Antwerp!!

For further information, please visit: www.cssgroupsite.com

#### PORTEVER VISITS CSS MUMBAI

warm and cordial welcome was extended to Shadow, of Portever **\L**shipping, when she visited the Mumbai office of Console Shipping Ser-

vices India Pvt. Ltd. CSS has always been keen in enriching its agency relations. Shadow's visit at CSS was to strengthen its business relations

and to increase cooperation in all areas of operation.

Situated at Ningbo--a beautiful port city on the China East Coastline in Zhejiang Province, Portever Shipping Ltd. was established in 1995 and is one of the oldest NVOCC in Ningbo. With over 300 professional staff that are specialized in consolidation business, FCL, and customs clearance, Port ever

Shipping Ltd was approved by China

Ministry of Communications in August 2002 and became an NVOCC.

Console Shipping Services India Pvt.

Ltd, a leading NVOCC in the region where it operates, was established in the year 2004. CSS Mumbai with its highly professional team has always been consistent in providing the best service for its agent's world wide. They offer services in LCL. Sea-Air/ Sea- Land Transportation, Sea freight, Buyers consolidation, Air freight, Customs clearance, Projects Handling, Warehousing, Supply chain & Logistics. CSS and Portever had always enjoyed a warm and healthy relationship which benefitted both parties in elevating its business ranking.



#### CSS ATTENDS PETERS & MAY ANNUAL MEETING

#### DUSSELDORF-GERMANY



SS VP Business Development, Ken Dinnadge and Edward Morgan, CSS/Peters & May-Yacht and Marine Logistics Manager recently attended a global gathering in Dusseldorf, Germany in order to discuss ways to further enhance relations with the Peters & May global team as well as to discuss operations and commercial strategies.

As Peters & May is going through some restructuring and reengineering attending this global meeting was crucial in order to offer a broader range of services as well as to ensure the global network is focusing on emerging markets and their core business.

Peters & May Ltd., a marine logistics company, manages and handles the transportation of boats, yachts, and associated marine peripherals. It arranges and handles boat/yacht transportation via air, sea, and road; arranges shipping for masts and urgent spares,



marine equipment and supplies, and support containers; and assists its clients in various aspects of event management and provides logistics support for sporting, marketing, and commercial projects. The company also offers documentation services for shipments; and air courier services for documents and parcels. Peters & May Ltd. was formerly known as Taskmarsh Limited and changed its name to Peters & May Ltd. in April 1989. The company now has a global network, which includes CSS in the Middle East region.

"We were delighted that so many of our network of Peters & May agents were able to come together in Dusseldorf, especially those who came from as far away as the UAE and America. To have so many experienced

marine transport professionals in the same place was a real privilege. We are aware that, now more so than ever before, our team is our strongest asset and we made some great steps forward during our time together in Germany to ensure that we maintain the industries faith in us as the world's number one boat transport provider," added David Holley, CEO, Peters & May Group.

CSS VP Business Development, Ken Dinnadge said, "This was an excellent meeting as well as a good opportunity to put names to faces in order to further strengthen relations as well as discuss business diversification across the Global Marine sector."

Ken and Edward attended this year's Dusseldorf boat show in order to meet potential as well as existing customers who are looking at the Middle East region for all of their global yacht and marine logistic needs.

#### NEW OFFICE FOR CSS MUMBAI

CSS Mumbai has shifted its office to a more convenient and easily accessible area. The new office address is as below:

> Console Shipping Services India Pvt. Ltd. Suite # 102, First Floor, Sai Samarth Building, Deonar, Mumbai - 400088 Tel: +91 22 42212800, Fax: +91 22 42212899

The management believes that this will be advantageous to all the local agents, vendors and well wishers of the company for having their office in a more centrally located region. CSS Mumbai thanks everyone for the continuous and unconditional support rendered to them in the past.



## **INCOTERM DEFINITIONS/CHANGES**

The 11 Incoterms consist of two groups and are listed below in order of increasing risk/liability to the exporter. Under the revised terms, buyers and sellers are being urged to contract precisely where delivery is made and what charges are covered. This should avoid double-billing of terminal handling charges at the port of discharge. References to "ship's rail" were taken out to clarify that delivery means "on-board" the vessel. Insurance, electronic documentation, and supply chain security are addressed in more detail, and gender-neutral language is now used.

#### RULES FOR SEA AND INLAND WATERWAY TRANSPORT:

FAS - Free Alongside Ship: Risk passes to buyer, including payment of all transportation and insurance costs, once delivered alongside the ship (realistically at named port terminal) by the seller. The export clearance obligation rests with the seller.

FOB - Free On Board: Risk passes to buyer, including payment of all transportation and insurance costs, once delivered on board the ship by the seller. A step further than FAS.

**CFR** - Cost and Freight: Seller delivers goods and risk passes to buyer when on board the vessel. Seller arranges and pays cost and freight to the named destination port. A step further than FOB.

CIF - Cost, Insurance and Freight: Risk passes to buyer when delivered on board the ship. Seller arranges and pays cost, freight and insurance to destination port. Adds insurance costs to CFR.

#### RULES FOR ANY MODE OR MODES OF TRANSPORTATION:

**EXW** - Ex Works: Seller delivers (without loading) the goods at disposal of buyer at seller's premises. Long held as the most preferable term for those new-to-export because it represents the minimum liability to the seller. On these routed transactions, the buyer has limited obligation to provide export information to the seller.

FCA - Free Carrier: Seller delivers the goods to the carrier and may be responsible for clearing the goods for export (filing the EEI). More realistic than EXW because it includes loading at pick-up, which is commonly expected, and sellers are more concerned about export violations.

**CPT** - Carriage Paid To: Seller delivers goods to the carrier at an agreed place, shifting risk to the buyer, but seller must pay cost of carriage to the named place of destination.

**CIP** - Carriage and Insurance Paid To: Seller delivers goods to the carrier at an agreed place, shifting risk to the buyer, but seller pays carriage and insurance to the named place of destination.

**DAT** - Delivered at Terminal: Seller bears cost, risk and responsibility until goods are unloaded (delivered) at named quay, warehouse, vard, or terminal at destination. Demurrage or detention charges may apply to seller. Seller clears goods for export, not import. DAT replaces DEQ, DES.

DAP - Delivered at Place: Seller bears cost. risk and responsibility for goods until made available to buyer at named place of destination. Seller clears goods for export, not import. DAP replaces DAF, DDU.

**DDP** - Delivered Duty Paid: Seller bears cost, risk and responsibility for cleared goods at named place of destination at buyers disposal. Buyer is responsible for unloading. Seller is responsible for import clearance, duties and taxes so buyer is not "importer of record".

#### **EMPLOYEES OF THE MONTH**

**DECEMBER 2011** 

JANUARY 2012



Hassan Haji- PRO- CSS HO given by Susanth Shekar, Manager HR



Nadeeka Dilrukshi- Operations- Air Freight, CSS Logistics given by K Manish Kumar, Sr. Manager - Ops.



Rajeev Chellapan- CSS HWB given by Binita D'Cunha, Asst. Manager, Homeward Bound



Sreekanth- Transport Coordinator - CSLC 1 given by Sudhir R, Transport Supervisor

## **DUBAITRADE CALL CENTRE GOES 24/7**



n a far-reaching move aimed at boosting Dubai's supply chain operations, Dubai Trade, the premier trade facilitator under Dubai World, has recently extended its Contact Centre operations to provide round-the-clock support to its customers.

The Contact Centre is now in alignment with the 24 x 7 operational mode of DP World's flagship Jebel Ali Port and Dubai Customs, ensuring uninterrupted, seamless cargo movement and further enhancing Dubai's reputation as 'the City that never sleeps.'

It is equipped to support more than 800 e-services of DP World, Dubai Customs, Jafza, DMCC, Emirates SkyCargo and RTA that Dubai Trade offers through its single window for trade. Dubai Trade Contact Centre agents assist and guide customers to process and complete their business transactions successfully. The recent enhancements on the Contact Centre aimed to provide better service by using latest technologies, adding new support languages and introducing new communication channels.

**Dubai Trade Contact Centre introduces** several features, including live chat and voicemail, expanded capacity and enhanced context for received calls, live screen sharing to enable agents to assist customers betters, and smoother flow of inquiries received through its Interactive Voice Response (IVR) system.

To make it even more user-friendly, the services offered on Dubai Trade Portal (www.dubaitrade. ae) have been grouped under different categories in order to help direct customers' calls to the most appropriate agent.

The categories include, Cargo Clearance Services related to customs clearance; Shipping and Transport Services related to DP World; Free Zone Administrative Services of Jafza, DUCAMZ, Techno Park and DMCC: Dubai Trade Portal Registration and User Management Services; and

Online Payment Related Services for inquiries on Dubai Trade's E-payment Gateway 'Rosoom' and other e-payment services.

Dubai Trade Contact Centre attended to more than 318,000 calls in 2010, 85 per cent of the received cases were resolved at the first call, and 94 per cent of the calls were answered based on the clients' chosen languages, which reflect the efficiency of the Contact Centre and the capability to respond to multiple languages.

Jamal Majid Bin Thaniah, Group CEO, Ports and Free Zones World, and Chairman, Dubai Trade, said, "Trade is the lifeline of Dubai's economy and it is only appropriate that Dubai Trade has enhanced the level of its service with the 24-hour Contact Centre for customers."

"This decision is in line with the increasing adoption rate of e-commerce by trading companies and their demand for non-stop support. The management and team of Dubai Trade will constantly work towards raising the bar for excellence as the region's leading trade facilitator," added Bin Thaniah.

Jumaa Al Ghaith, Executive Director Dubai Customs, said, "Dubai Customs are proud to announce Dubai Trade's initiative to set up the round-the-clock

"TRADE IS THE LIFELINE OF DUBAI'S ECONOMY AND IT IS ONLY APPROPRIATE THAT DUBAI TRADE HAS ENHANCED THE LEVEL OF ITS SERVICE WITH THE 24-HOUR CONTACT CENTRE FOR CUS-TOMERS."

"THIS DECISION IS IN LINE WITH THE IN-CREASING ADOPTION RATE OF E-COM-MERCE BY TRADING COMPANIES AND THEIR DEMAND FOR NON-STOP SUP-PORT. THE MANAGEMENT AND TEAM OF DUBAI TRADE WILL CONSTANTLY WORK TOWARDS RAISING THE BAR FOR EXCELLENCE AS THE REGION'S LEADING TRADE FACILITATOR,"

support mechanism as this will aid immensely in enhancing the supply chain flow."

"We believe our vast community of importers, exporters, clearing agents and others in the logistics sector will find the Contact Centre's non-stop operation a value addition to their businesses. It is such customer-centric approach that has made Dubai Trade a frontline service provided," said Al Ghaith. Moahmood Al Bastaki, Director, Dubai Trade, said, "Dubai Trade's aim is to establish a seamless and streamlined trade facilitation process, and our success rests on the strong partnerships we enjoy with the trading community. With the call-any-time Contact Centre we hope to further improve customer satisfaction and contribute to Dubai's strategic goal of digitally transforming all trading and logistics activities. We are committed to channel our resources to constantly create better user experience." With more than 800 e-services, 13 per cent more than e-services offered in 2010, Dubai Trade portal integrates the online services of DP World, Economic Zones World, Dubai Customs and Dubai Multi Commodities Centre.



#### LUCKY **WINNER**

With our continuous view to uphold the freight-forwarding/logistics fraternity, CSS' Thank-you incentive scheme towards our fellow-forwarders and customers, conceived two years back, wherein one lucky name out of the scores of business cards that were dropped into the bowls that are placed at the D/O counter at the Corporate Office and CSLC-1, was to be picked up and rewarded with a gift, has been nothing short of successful.

The winner picked out and rewarded for the months of January- February 2012 was Mohammed Rafiq from City Moon Cargo Services LLC, who walked away with Gift vouchers worth 200 AED from Carrefour, presented by Deepu S Dev, Marketing Coordinator, CSS Dubai.

## **TEAM CSS**

## At Abu Dhabi Terminals Annual Golf day

CSS was recently invited to participate in Abu Dhabi Terminals very first annual golf day held at the Sadivat Beach resort in Abu Dhabi, United Arab Emirates

Some of the UAE's prominent shipping personalities were invited to participate in this event which will no doubt become an annual together on the shipping and logistics fraternities calendar of events.

**CSS VP Business** 

Development, Ken Dinnadge and CSS VP Freight Forwarding Max Spina represented the CSS Group and we are pleased to announce that team CSS were the runners up. The CSS team played really well and was just one point away from claiming the top honor.

CSS expresses its gratitude to senior management Abu Dhabi Terminals and extends their congratulations to a well organized and attended event.



Capt. Gelasini, Managing Director Massina Lines, Julian Skyrme Chief Commercial Officer, Abu Dhabi Terminals, Ken Dinnadge VP Business Development CSS, and Howard James, Sharaf Shipping.

## 23rd Dubai International **BASKETBALL TOURNAMENT**



Hassan Haji , Public Relations Officer - Consolidated Shipping Services L.L.C. was selected by the UAE Basketball Federation to be one of the referees for the opening match and 5 other matches including the semifinals for the Dubai International Tournament which was held at the prestigious Al Ahli basketball court in Dubai, UAE from January 12th-21st, 2012.



KPL Dubai (Kerala Premier League Dubai) was formed by Citifortune International Marketing, an event management company established in Dubai, in consideration of the passion for cricket in the region. The objective of KPL was to create an elite new sporting event to encourage cricket within the local population and promote cross-cultural integration.

This tournament, held under the auspices of the Dubai Cricket Council and staged at the International Cricket Council Global Cricket Academy Oval ground, had total prize money amounting to an astounding Dhs 60,000 — the highest prize to be offered to a domestic team.

Kerala's Sports Minister K.B Ganesh Kumar inaugurated the event, in the presence of brand ambassadors India's Test star Shantakumaran Sreesanth with film stars Suresh Gopi and Bhama on January 20. As Stephan Devassy, Brand Ambassador for Alleppey Ripples and world-renowned musician, enticed and encouraged the enthusiastic crowds with his riveting performance during the first day of matches.

C.T.K Nasir, one of the seven directors of the tournament, said: "I have played domestic cricket for the last 30 years here and wanted to create a tournament which will stand out and hence a group of like-minded people joined hands to create this concept. It is a tournament not only for the cricketers from Kerala state but for players from all over India, Pakistan, Sri Lanka, UAE and every domestic player."

"Kerala's 14 districts and two zones (Malabar and Travancore) have been divided into different teams. Every team should have a minimum of three players from Kerala in the eleven and the remaining can be made up of local players and a maximum of two overseas players. One player should be under the age of 22 to encourage youngsters into the game," he added.

Eight districts will only participate in the first edition. "Four out of the eight districts have already been purchased by owners for the next five years. The first edition will be contested by eight teams and we will expand it next year with more districts, without compromising on the standard of the teams," he added.

#### Domestic teams

UAE's top domestic teams have purchased some of the districts. TS Kaladharan, Chairman of Consolidated Shipping Services Group, which was one





of UAE's strongest domestic team, purchased Alleppey.

"This tournament has encouraged our team to stage a comeback to domestic cricket after five years. This will be great tournament and we haven't flown in international players, we will compete with our top players," he said.

"Alleppey Ripples with the power and pride of Devas Chundan for KPL"

In the presence of CSS, KPL, Dubai Cricket Council, and Media dignitaries CSS Alleppev Ripples and its coaching staff were officially launched and inaugurated at the Pathumuri (South Indian Garden Restaurant) at the Ramada Continental Hotel-Dubai. Speaking at the team launch, Chairman and Owner of Alleppey Ripples, T S Kaladharan announced, "CSS Group is pleased to announce its purchase of Team Alleppey Ripples for the next 5 seasons of the Kerala Premier League (KPL). The investment in the team shows the continuous support of CSS towards the sporting fraternity of the United Arab Emirates offering first class facilities for all sporting events."

In the first match of the KPL Dubai cricket tournament, CSS Alleppey Ripples defeated Springs Cricket Academy Trivandrum Royals by an impressive 52 runs. In the second match, CSS Alleppey Ripples beat Wedlock Malapurram Knights by 27 Runs. After beginning the tournament undefeated, CSS Alleppey Ripples continued their impressive win-

ning ways by posting a 55 runs victory over Yogi Group Trissur Dynamites . In their fourth and fifth match, CSS Alleppey Ripples won by a narrow margin of runs, first by seven against Thumbay Kasargod Leopards and next by eight runs against Xpress Money Farooq CC. Calicut Zamorins. Both matches proved to be exhilarating whereby the batting and fielding of Alleppey Ripples showcased by the entire team were unstoppable.

In one of the most high-profile matches of the tournament, Alleppey defeated Kannur by three wickets in a nail biting match that had onlookers on the edge of their seats. With this win and 12 points, Alleppey Ripples had indeed secured their place in the semi-final berth in the Twenty20 tournament.

T. S. Kaladharan, Chairman of the Consolidated Shipping Services Group and owner of the Alleppey team, said, "We are perfectly happy with the way our team is performing. We don't have a particular star, but a balanced side and all of them are chipping in with their contributions. The all-rounders in the team are making a difference and we are looking forward to the semi-final."

Alleppey captain Harish M said, "We are clicking as a team because all players are contributing in equal measure. It once again shows that in the Twenty20 format, any thing is possible with a team performance and it is indeed a creditable victory as Kannur is virtually the UAE national team with almost all the top

players in their squad."

After being forced to abandon the match against Trotters Wayanad Highlanders due to bad weather conditions and therefore share the points, Alleppey Ripples were set to play in their first semi-final match.

Despite unpredictable weather conditions during the course of the game, the Alleppey Ripples team fought hard to maintain their position in the league, having yet been undefeated. However due to some extremely good fielding and batting from the Trotters Wayanad Highlanders, Alleppey Ripples succumbed to defeat, with eight balls to spare in the tight semifinals match.

With the tournament now drawing to a close we would like to congratulate the entire CSS Alleppey Ripples Team, Coaching Staff, CSS Senior Management, and all of the CSS Group staff and their families who came out to support the team during this tournament. Your support and positive attitudes is highly appreciated and we look forward to another season of CSS Alleppey Ripples-KPL cricket.

On behalf of the Chairman and Senior Management of CSS I would like to thank the Management team of KPL Dubai and the Dubai Cricket Council for a well organised tournament, which brings value added attention to the game of Cricket not only in the GCC, but worldwide. The dedication of your team and everyone involved is highly appreciated and valued.



## Al Noor Family Fun Fair 2012



l Noor Training Centre for Children with Special Needs opened its doors in Dubai on November 21, 1981, starting with only eight children. The Centre serves children with special needs from different nationalities and can accommodate up to 300 children in their facility. The Centre has been generously donated by His Highness Shaikh Mohammad Bin Rashid Al Maktoum, Vice President and Prime Minister of the U.A.E. and Ruler of Dubai and was made possible through the benefaction of HRH Princess Haya Bint Al Hussein.

The Centre runs under the auspices of

the Ministry of Social Affairs. An appointed Board of Governors formulates the governing policies, which are then implemented by the Director of the Centre

The Al Noor Family funfair is a highly anticipated community event, with a total footfall of approximately 5,000 each year. The day is full of fun activities filled with food, games, stalls, quizzes, shows, Samsung gadgets to be given away in the raffle, and a lot more exciting surprises! In addition to that they will also have a Football Tournament for sports enthuCSS Group has actively participated in various CSR events over the years and has witnessed a positive response from its employees.

Numerous employees of CSS Group have confirmed to volunteer for the Al Noor Fun Fair 2012. Amith Horra, Marketing Manager CSS added, "We are really looking forward to this event as this gives us a chance to lend a helping hand to less fortune people in the society as well as support Al Noor for this noble cause. It is commendable that a lot of our staff are taking time out of their schedules to volunteer, thank you."

## Ormayil Oru Poomazha



ing more than 500 Engineers working in the United Arab Emirates, affiliated to AKCAF, All Kerala Colleges Alumni Forum, possibly the largest

ALM-UAE, formed in 2006, the active alumni of a famous technical institute, NSS Polytechnic, Pandalam, Kerala, India hav-







socio-professional organization functioning in the UAE. They are sponsoring around 40 students from their institute every year selected from the well academic & financially backward students. The proceeds of the 5th Anniversary Celebration will be used to generate revenue for the PALM educational charity fund. The event organized to celebrate the fifth anniversary celebration of PALM UAE was held on January 27th, 2012 at Al Nasr Leisure Land, Dubai. The programme started with a public function at 7.00 pm with a silent prayer to mark condolence to earlier principal Late N Bhaskara Kurup and famous Literate, Dr. Sukumar Azhikode. Sreekumar VK, General Secretary, PALM UAE delivered the welcome speech followed by presidential speech by Christopher Varghese, President PALM UAE. Felicitations by Shahul

Hameed, President, AKCAF and patron Thomas George Mottakkal, Joshi George.

Thomas George Mottakkal, Chairman, Tomar Construction. USA has been selected for the lifetime business achievement award. Mementos were distributed to sponsors and other dignitaries. CSS who has been in the forefront for CSR activities was proud to be the Main sponsor of the event. The event created a platform to meet with new faces in the industry and make healthy relationship with the people and the organization.

The musical extravaganza led by famous play back singer G Venugopal & Gayathri was the main attraction of the event. Apart from the musical performances the celebration includes other cultural Indian dances, Tanura-Egyptian Dances etc.

### ALPHA PALLIATIVE COUNCIL

A FAMILY GET TOGETHER

Alpha Palliative Council (APC) was formed in February 2010 to spread the awareness of palliative care in the local and expatriate community in UAE and also to support the activity of Alpha Pain Clinic in Edamuttam in Kerala. They have membership of over 250 from various emirates. Many of the members have attended & extended financial support

for the wedding function of daughters/sisters of Alpha patients held in Edamuttam, India on 27 February 2011 and 4 September 2011. The members are committed to all the future activities of Alpha Pain Clinic. APC's board of patrons consists leaders from various walks of life supporting our activities. As part of the yearly celebration a family dinner was arranged on the 24th February 2012 at Crowne Plaza Hotel. The cine artist and patron of Alpha. Innocent and other VIP's from diplomatic missions, film industry and business community were the chief guest's for the event and the famous playback singer Gavatri entertained the gathering with her popular Gazal, Hindustani, Semi-Classical & melody numbers. It was indeed a proud moment for CSS Group as a main sponsor of the event to continually build upon its CSR initiatives within the community and to contribute to support the under privileged that benefit from this organization.





#### CSS KOLKATA ANNOUNCES FIXED SAILINGS TO FAR EAST WITH FPS SINGAPORE

Console Shipping Services India Pvt. Ltd. Kolkata announces fixed sailings to and from the Far East destinations. Being a front runner in the region where it operates, CSS Kolkata feels this

new initiative could strengthen its existing industry relations. CSS carries out these fixed sailings with Famous Pacific Shipping, Singapore. The destinations will be as mentioned below:

#### **EXPORT**

- Indonesia Belawan / Jakarta / Semarang / Surabaya
- Thailand Bangkok / Laemchabang / Latkrabang
- Cambodia Phnom Penh / Sihanoukville
- Philippines Manila North / Manila South / Cebu
- Myanmar Yangoon
- Taiwan Keelung / Kaohsiung/ Taichung
- China Shanghai / Xingang / Quindao / Dalian / Xia-
- Japan Tokoya / Kobe/ Nagoya / Yokohama / Osaka
- Brunei Muara
- Maldives Male
- Australia Sydney / Melbourne / Adelaide / Brisbane / Freemantle
- Fiji Island Suva / Lautoka
- New Zealand Aukland/ Lyttelton/ Christchurch / Wellington
- Vietnam Ho Chi Min / Hanoi / Haipong

- East Malaysia Bintulu / Kuching / Sibu / Miri / Kota Kina Balu / Labuan / Sandakan / Tawau
- South Korea Busan / Inchon

- Japan Kobe / Osaka / Nagoya / Yokohama and Tokyo
- Taiwan Keelung and Kaohsiung
- Thailand Bangkok
- Malaysia Port Kelang
- Korea Busan
- Philippines Manila
- Indonesia Jakarta
- Vietnam Ho Chi Minh
- Singapore
- Australia Sydney / Melbourne / Adelaide/ Brisbane /
- New Zealand Aukland/ Lyttelton/ Christchurch / Wellington

#### **Contact Sales**

Arpita Banerjee: +91 33 22870171/169/168 James Mathew: +91 9836714100



## THE **ART OF** ASKING **QUESTIONS**

t is said that you can tell a man is smart by his answers but that you can tell a man is wise by his questions. Hopefully this brief look, at the art of asking questions, will help you to ask intelligent questions which have impact. Firstly, you must always think ahead when asking questions. A conversation is like playing table tennis. You hit a question towards the other person and they hit it back with an answer. Both of the players, in the conversation, have an opportunity of directing the ball so as to give an easy or difficult serve or return. Secondly, you have to decide if your purpose of asking questions is to win the game, to develop a relationship or a combination of both. The former might be the objective of someone who sees themselves as "The Boss" whereas the others are more focused on being team leaders or players. If you do not already know it is easy, by searching the Internet, to learn all about the differences between "closed" and "open" questions. In

summary a closed question can be answered with either a single word or short phrase whereas an open question is likely to receive a long answer. "What's your name?" - A closed question. "What did you do on your holidays?" - An open question. Recognising the type of question develops your ability to identify what the questioner is trying to seek so you can respond accordingly. Until you have gained some experience, using open questions can be a bit scary, as they appear to hand ball control over to the other person. However just like playing table tennis, with practice, you should be able to direct the ball so as to engage their interest bringing them back to where you want them to be.

The magic performance tool of all professions, business leaders, doctors, scientists, educators and media types is ASKING QUESTIONS. "Ask and you shall receive" is a universal mantra because if you do not ask, then you can assume that the answer is, "No". If you ask, you might

get "Yes" as a reply which is better odds than never asking in the first place. Asking is the quickest and surest way to evaluate what you need to do, for example, to serve your clients or to influence others to do what you want them to do.

Ideally you should always start a conversation with questions that introduces yourself and then develops understanding. This means using a combination of closed and open questions. Most importantly you need to remember to ensure that the other person feels as important, if not more important, than you are. Consequently open questions are more helpful in achieving this as they enable others to give more of themselves. The trick though is to get them to ask you open questions. This then gives you an open door to talk about what you want. But never overstay your welcome in this respect, pass the ball back to them, otherwise they will become bored. It is well to remember that, in our fast moving Internet world, answers have a very

short shelf-life as someone will soon come up with a different one! It is more important and profitable to have the right question.

Probably the biggest question currently, whether it is personal or business, is how to innovate and how do you achieve this? The answer is an easy one and is a simple question: "What if?" You should question the status quo and move on from what we can do now to what may be possible. This is easier than it sounds because many of us, from our earliest days at school, were taught to give direct answers and not to explore by asking other questions. If you are going to explore the art of asking questions you need to "unlearn" your school days and pioneer a new way of asking questions.

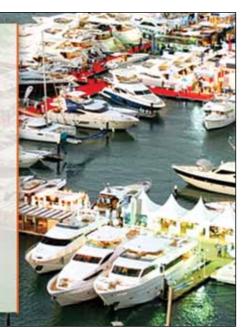
When considering the "Art of Asking Questions" I never forget Nancy Willard, an award-winning children's author, novelist and poet who said, "Sometimes questions are more important than answers."



## **Boat Show 2012**

The 20th anniversary of the Dubai International Boat Show will be held at the Dubai International Marine Club – Mina Seyahi from 13 – 17 March 2012 and will open to trade visitors and the general public from 3:00pm - 9:30pm daily.

Please visit CSS Group/Peters & May @ Stand Number LSS-D3- Luxury Supplies and Services Area.



## CONSOLE SHIPPING SERVICES INDIA PVT. LTD.

DELHI			Air Freight		
Rajesh Arora	Sr. General Manager	rajesharora@cssindiagroup.com	Arshad Chogle	Executive Cust. Service	arshad@cssindiagroup.com
Exports-Sales & Marketing	-		Finance		
Prasun Roy	Sr. Manager - Export	prasun@cssindiagroup.com	R Krishnan	Manager Accounts	krishnan@cssindiagroup.com
Manish Kumar	Manager - Export	manishkumar@cssindiagroup.com	KOLKATA		
Sunit Sharma	Deputy Manager	sunit@cssindiagroup.com	Sreeram Nair	Asst. General Manager	sreeram@cssindiagroup.com
Arun Sarna	Asst. Manager	arunsarna@cssindiagroup.com	Arogya Das	Sales Executive	arghya@cssindiagroup.com
Rinku	Sr. Executive	rinku@cssindiagroup.com	James Mathew	Sales Executive	jamesmathew@cssindiagroup.com
Sachin Saha	Sales Executive	sachinsah@cssindiagroup.com	S K Firoz	Sales Executive	firozsk@cssindiagroup.com
Bairender	Executive	bairender@cssindiagroup.com	Export Documentation	Executive	agnetish Consinding your com
Imports-Sales & Marketing			Sandip Basak Import Documentation	Executive	sandipb@cssindiagroup.com
Rajeev Kumar	Asst. Manager	rajeevkumar@cssindiagroup.com	Maneesh Was	Asst. Manager	maneesh@cssindiagroup.com
Prabhakar Kumar	Asst. Manager	prabhakark@cssindiagroup.com	Port Operations	7001. Warager	manecon @coomaagioup.com
Export Documentation, CRN	· ·		Arun Das		arundas@cssindiagroup.com
Neeraj	Executive - Docs	neeraj@cssindiagroup.com	Customer Desk		<b>5 .</b>
Pradeep Singh Negi	Executive - Docs	delhidocs@cssindiagroup.com	Arpita Banarjee		arpita@cssindiagroup.com
Divya Sabharwal	Executive - CRM	csdelhi@cssindiagroup.com	Finance		
Imports Documentation, CR	RM & Operation		Sam Mathew	Accounts Executive	sammathew@cssindiagroup.com
Kishan Dutt	Executive -Docs	kishan@cssindiagroup.com	CHENNAI		
Atul Jaiswal	Sr. Executive – Docs & CRM	atuljaiswal@cssindiagroup.com	Eugene A. Raj	Branch Manager	eugene@cssindiagroup.com
Ekta Sawney	Executive -CRM	ekta@cssindiagroup.com	Sathiyanarayanan	Accounts	sathiya@cssindiagroup.com
Gaurev Kumar	Executive - Docs	gaurev@cssindiagroup.com	Jittendra	Customer Service - Exim	jittendra@cssindiagroup.com
Accounts			Satish	Export Documentation	expdocschn@cssindiagroup.com
Sudeep V. Pillai	Manager-Accounts	sudeep@cssindiagroup.com	Prabhu S	Export - Marketing	prabhus@cssindiagroup.com
T. Nanda Kumar	Asst. Manager - Accounts	nandakumar@cssindiagroup.com	TIRUPUR	0 114 01 11	
Dinesh Kumar	Trainee - Accounts	dineshk@cssindiagroup.com	T. K. Viswanath	General Manager - S. India	vishwanath@cssindiagroup.com
MUMBAI		- '	Thamby K Varghese	GM- Sales & Marketing	thamby@cssindiagroup.com
Projects			C.Thainis Raj Vinod. S	Manager - Sales Branch Head	ctraj@cssindiagroup.com vinod@cssindiagroup.com
Prabhakar Maniyan	Vice President	prabhakar@cssindiagroup.com	Geethaniali D	Executive - Accounts	geetha@cssindiagroup.com
Export Documentation			COIMBATORE	Executive - Accounts	geen a@cssinalagioup.com
A K Swamy	Manager	akswamy@cssindiagroup.com	S K Gowthaman	Senior Executive	skgowthaman@cssindiagroup.com
Import / Airfreight Sales			TUTICORIN	CONTROL EXCOGNIVO	ingominani e soni alagio apiso m
Rahat Talreja	General Manager	rahat@cssindiagroup.com	M Gopinath	Sr. Executive - Ops.	
Customer Service Export			S Manju	Exe. Cust. Care / Docs	manju@cssindiagroup.com
Ranjit Rahulan	Manager	ranjitrahulan@cssindiagroup.com	K Mutharasu	Exe. Operations	, , , , , , , , , , , , , , , , , , , ,
Customer Service Import			BANGALORE		
Quresh Javiwala	Manager	quresh@cssindiagroup.com	Sandeep Anthur	Branch Manager	sandeepa@cssindiagroup.com
Import Documentation			COCHIN	Dianon Managor	van accepa@coomaiagicap.com
Sunny Mathew	Manager	sunny@cssindiagroup.com		Dranch Managar	latha Gassin di agrayo a am
Devdatt Adivarekar	Assistant Manager	devdatt@cssindiagroup.com	Latha Ashokan	Branch Manager	latha@cssindiagroup.com
		I	Drishya Subash	Executive Accounts	accounts_cochin@cssindiagroup.com

inbound

dubai																						
VESSEL	VOY	BAHRAIN	BANGKOK	BARCELONA	BREMEN	BUSAN	COCHIN	HONGKONG	KARACHI	KEELUNG	KUWAIT	NHAVA SHEVA	NEW YORK	NINGBO	PORT KLANG	ROTTERDAM	SHANGHAI	SINGAPORE	SOUTHAMPTON	XINGANG	YOKOHAMA	JEBEL ALI
MAERSK WELLINGTON	1221	6-Mar		_				_	_	_	_	_	_	_	_							9-Mar
MAERSK WELLINGTON	1223	13-Mar																				16-Mar
MAERSK WELLINGTON	1225	20-Mar																				23-Mar
MAERSK WELLINGTON	1227	28-Mar																				30-Mar
MAERSK WELLINGTON	1229	3-Apr																				6-Apr
MAERSK WELLINGTON MAERSK WELLINGTON	1231 1233	10-Apr 17-Apr																				13-Apr 20-Apr
MAERSK WELLINGTON	1235	24-Apr																				27-Apr
APL HONG KONG	169	247101	6-Mar																			16-Mar
APL OAKLAND	49		13-Mar																			23-Mar
APL IRELAND	163		20-Mar																			30-Mar
APL IOLITE	162		27-Mar																			6-Apr
APL NORWAY APL GARNET	23 49		3-Apr 10-Apr																			13-Apr 20-Apr
APL TURKEY	18		17-Apr																			27-Apr
XIN XIA MEN"	1205E			6-Mar																		23-Mar
XIN DA LIAN"	1206E			13-Mar																		30-Mar
XIN CHI WAN"	1207E			21-Mar																		7-Apr
AL RAWDAH" AL SAFAT	1208E 1209E			31-Mar 7-Apr																		17-Apr 24-Apr
XIN MEI ZHOU	1210E			14-Apr																		1-May
HATTA"	1211E			21-Apr																		8-May
SOVEREIGN MAERSK	1203				13-Mar																	3-Apr
SINE MAERSK TORRENTE	1205 1205				18-Mar 28-Mar																	10-Apr
AXEL MAERSK	1205				4-Apr																	17-Apr 24-Apr
SOROE MAERSK	1205				11-Apr																	1-May
SVEND MAERSK	1205				18-Apr																	8-May
NORTHERN JUBILEE	03E09																		3-Apr			25-Apr
CHICAGO EXPRESS	34E11																		18-Mar			8-Apr
KYOTO EXPRESS SOFIA EXPRESS	37E12 10E13																		25-Mar 1-Apr			15-Apr 22-Apr
OSAKA EXPRESS	29E14																		8-Apr			8-Nov
TSINGTAO EXPRESS	28E15																		15-Apr			6-May
FRANKFURT EXPRESS	12E16						414												22-Apr			13-May
INDIRA GANDHI CARAVEL PRIDE	163 164						4-Mar 13-Mar															15-Mar 24-Mar
LAL BAHADUR SASTRI	165						17-Mar															28-Mar
RAJIV GANDHI	166						24-Mar															4-Apr
INDIRA GANDHI	167						3-Apr															14-Apr
CARAVEL PRIDE	168						9-Apr															20-Apr
LAL BAHADUR SASTRI RAJIV GANDHI	169 170						16-Apr 26-Apr															27-Apr 7-May
OOCL HONG KONG	31W52						20 Apr															28-Jan
OOCL SHANGHAI	98W01																					4-Feb
OOCL KAOHSIUNG	43W02																					11-Feb
OOCL OAKLAND ITALY EXPRESS	27W03 55W04																					18-Feb 25-Feb
THAILAND EXPRESS	38W51																					4-Mar
OOCL CANADA	52W49																					11-Mar
VIETNAM EXPRESS	27W50																					18-Mar
APL HONG KONG	169							4-Mar 18-Mar														16-Mar
APL IRELAND APL IOLITE	163 162							18-Mar 25-Mar														30-Mar 6-Apr
APL NORWAY	023							1-Apr														13-Apr
APL GARNET	049							8-Apr														20-Apr
APL TURKEY	018							15-Apr														27-Apr
APL PERU APL DENVER	065 048	<u> </u>					-	22-Apr					-									4-May
OLIVIA	011E							29-Apr	1-Mar													11-May 4-Mar
LT TRIESTE	016E								8-Mar													11-Mar
Santa Balbina	016E								15-Mar													18-Mar
BRAVO	016E	ļ							22-Mar													25-Mar
HERMES OLIVIA	017E 012E						-		29-Mar 5-Apr													1-Apr 8-Apr
LT TRIESTE	017E								12-Apr													15-Apr
Santa Balbina	017E								19-Apr													22-Apr
HYUNDAI FREEDOM	510W									5-Mar												20-Mar
HYUNDALUICUNESS	510W	<u> </u>								12-Mar												27-Mar
HYUNDAI HIGHNESS HYUNDAI BANGKOK	510W 028W						-			19-Mar 26-Mar												3-Apr 10-Apr
HYUNDAI GENERAL	538W									2-Apr												10-Apr 17-Apr
HYUNDAI COLOMBO	045W									9-Apr												24-Apr
HYUNDAI FREEDOM	511W				V					15-Apr	411				Y					1		30-Apr
MAERSK CALIFORNIA MAERSK CALIFORNIA	1220								<i>Y</i>		4-Mar 11-Mar											6-Mar 13-Mar
MAERSK CALIFORNIA	1223										18-Mar											20-Mar
AROVE MENTIONED AD		VE VEC	0510 41		- 01 15 11			IOF			IVIUI											

ABOVE MENTIONED ARE TENTATIVE VESSELS AND ARE SUBJECT TO CHANGE.

## inbound

	_																				dubai	1
			<b>~</b>	NA				NG		(0)		HEVA	×		ANG	)AM	7	RE	SOUTHAMPTON		MA	
		BAHRAIN	BANGKOK	BARCELONA	BREMEN	BUSAN	COCHIIN	HONGKONG	KARACHI	KEELUNG	KUWAIT	NHAVA SHEVA	NEW YORK	NINGBO	PORT KLANG	ROTTERDAM	SHANGHAI	SINGAPORE	UTHAN	XINGANG	YOKOHAMA	ובסבו או ו
VESSEL	VOY	BAI	BAI	BAI	BRI	BU	00	오	KAI	KEI	Ş	Ŧ	H	N	PO	RO	SH.	NIS	OS	×	\ <u>\</u>	ŭ
MAERSK CALIFORNIA	1231										25-Mar											27-1
MAERSK CALIFORNIA MAERSK CALIFORNIA	1235 1239										1-Apr										<u> </u>	3-A
MAERSK CALIFORNIA	1239										8-Apr 15-Apr										<del></del>	10-
MAERSK CALIFORNIA	1243										22-Apr											24-
NEDLLOYD ASIA	1205											5-Mar										9-1
CONTI SHANGHAI NEDLLOYD AMERICA	1205 1205	-										12-Mar 19-Mar									<del></del>	16- 23-
NEDLLOYD OCEANIA	1207											26-Mar										30
NORTHERN PIONEER	1207											2-Apr										6-/
NEDLLOYD EUROPA	1207											9-Apr									<u> </u>	13
NEDLLOYD ASIA CONTI SHANGHAI	1207 1207											16-Apr 23-Apr									<del></del>	20-
GUDRUN MAERSK	1207 122N											ZJ-MUI	8-Mar									26
GERD MAERSK	122N												15-Mar									2-/
MARCHEN MAERSK	122N												22-Mar									9-/
Maren Maersk Grete Maersk	122N 122N				-							-	29-Mar 5-Apr	-							<del></del>	16
GJERTRUD MAERSK	122N 122N												5-Apr 12-Apr								<del></del>	30
Margrethe Maersk	123N												19-Apr									7-
GUDRUN MAERSK	123N												26-Apr									14
HYUNDAI FREEDOM	510W													3-Mar							<u> </u>	20
HYUNDAI CONFIDENCE HYUNDAI HIGHNESS	510W 510W													10-Mar 17-Mar							$\vdash$	3-
HYUNDAI BANGKOK	028W													24-Mar								10
HYUNDAI GENERAL	538W													31-Mar								17
HYUNDAI COLOMBO	045W													7-Apr								24
HYUNDAI FREEDOM COSCO KOREA	511W 013W													14-Apr			5-Mar				<del></del>	22
OOCL EUROPE	043W																12-Mar					30
COSCO NAPOLI	040W																19-Mar					6-
OOCL CANADA	007W																26-Mar					13
COSCO THAILAND	013W																2-Apr				<u> </u>	20
OOCL BEIJING COSCO KOREA	009W 014W																9-Apr 16-Apr				<del></del>	4-
OOCL EUROPE	044W																23-Apr					11
CSCL URANUS	0001W																			7-Mar		2-
CC DON CARLOS	GE591W																			14-Mar	├──	9-
TAYMA CSCL TBN 1	1212W TBA																			21-Mar 28-Mar	├──	2
UMM SALAL	1214W																			4-Apr		1-
CSCL TBN 2	TBA																			11-Apr		8-
JNAYZAH	1216W																			18-Apr		18
CSCL URANUS	0003W																			25-Apr	2 Mars	2
NAN HAI 311 NAN HAI 303	\$080 \$082																				3-Mar 10-Mar	7-
WAN HAI 306	\$130																				17-Mar	1
WAN HAI 311	\$131																				24-Mar	2
WAN HAI 303	S079																				31-Mar	2
NAN HAI 306 NAN HAI 313	S111 S078																				7-Apr 14-Apr	5-
WAN HAI 311	\$110																				21-Apr	2
BUNGA RAYA TIGA	220W														6-Mar							1
BUNGA SEROJA SATU	240W														13-Mar						$\vdash$	2
BUNGA RAYA EMPAT BUNGA RAYA SATU	226W 223W	+		-								-		-	20-Mar 27-Mar						<del></del>	5-
BUNGA RAYA SATU BUNGA RAYA LAPAN	240W	<u> </u>													3-Apr							1:
BUNGA RAYA LIMA	230W														10-Apr							10
BUNGA SEROJA SATU	226W														17-Apr							2
BUNGA RAYA LAPAN	223W	1		-		E 14						_		-	24-Apr			14 14-			<del></del>	3.
MOL PRIORITY APL DOHA	64 19					5-Mar 7-Mar												16-Mar 18-Mar			<del></del>	2
APL SEATTLE	56	<del>                                     </del>				17-Mar												28-Mar				5
DOCL JAKARTA	16					21-Mar												1-Apr				9.
YUNDAI NAVARINO	7					26-Mar												6-Apr				1,
APL SRI LANKA	18	1	_	_		4-Apr	_											15-Apr			<u> </u>	2
APL COLOMBIA APL COLOMBIA	52 53	-		-		7-Apr 11-Apr	-					-		-		-		18-Apr 22-Apr			<del></del>	2
NEDLLOYD HONSHU	1205					11-API										1-Mar		ZZ-ADI			$\vdash$	2
SOVEREIGN MAERSK	1203															16-Mar						8
SINE MAERSK	1205															23-Mar						1
TORRENTE	1205															30-Mar						2
		1	1	1			1			l	l	1	l	1		6-Apr	ĺ				ſ	29
	1205														4							
AXEL MAERSK SOROE MAERSK SVEND MAERSK	1205 1205 1205															13-Apr 20-Apr						6-

ABOVE MENTIONED ARE TENTATIVE VESSELS AND ARE SUBJECT TO CHANGE.

SAILING SCHEDULE

## outbound

dubai																											
																											i
					_							M											×	_			i
			_		ALEXANDRIA							DAR ES SALAM		FELIXSTOWE		(D	_				_		NHAVA SHEVA	PORT SUDAN		ROTTERDAM	뿠
		ALI	₽		9		Z	₹	Z	l M	A	SS		2	_	절	DAI	I	王	_	4S/	Þ	R.	30.	_	8	l D
		급		Z	X	\B\	⊉	É	동	6	¥	٨E	王	X	9	l ₪		DA	\ \ \	۱A	MB/	3C/	\ X	4	AD	Е	Ε
VESSEL	VOY	JEBEL AL	ABU DHAB	ADEN	"	AQABA	BAHRAIN	CHENNAI	COCHIN	COLOMBO	DAMMAM	JAF	DELHI	핖	GENOA	HAMBURG	HODEIDAH	JEDDAH	KARACHI	KUWAIT	MOMBASA	MUSCAT	羊	ğ	RIYADH	30	SINGAPORE
			1	1	_	1			)			1				<u> </u>	_	,		_	_	-	_				<del>                                     </del>
Maersk Kithira Maersk Kalmar	1204 1206	8-Mar 15-Mar												31-Mar 7-Apr												6-Apr 13-Apr	
MAERSK KLAIPEDA	1206	22-Mar												14-Apr												20-Apr	
MAERSK KIMI	1206	29-Mar												21-Apr												27-Apr	
MAERSK KIEL	1206	5-Apr												28-Apr												4-May	—
MAERSK KAMPALA HANJIN DALLAS	1206 1206	12-Apr 19-Apr												5-May 12-May												11-May 18-May	
MAERSK KITHIRA	1206	26-Apr												19-May												25-May	_
MAERSK KALMAR	1208	3-May												26-May												1-Jun	
APL ZIRCON	68	6-Mar	7-Mar																								<u> </u>
TIGER OCEAN APL TOPAZ	905 196	15-Mar 17-Jan	16-Mar 18-Jan																								_
APL IOPAZ APL SHENZHEN	98	21-Mar	22-Mar																								$\vdash$
APL RUBY	820	27-Mar	28-Mar																								
APL ZIRCON	69	3-Apr	4-Apr																								
APL TOPAZ	200	10-Apr	11-Apr		-	$\vdash$				_																	-
APL SHENZHEN APL SHENZHEN	99 97	17-Apr 1-Mar	18-Apr			$\vdash$							15-Mar		_		$\vdash$				-		5-Mar				<del></del>
TS NAGOYA	205	6-Mar				$\vdash$							20-Mar										10-Ma				
APL TOPAZ	199	15-Mar											29-Mar										19-Ma				
TS NAGOYA	206	20-Mar											3-Apr										24-Ma				
TS TOKYO TS NAGOYA	206 207	27-Mar			-	$\vdash$				_			10-Apr 17-Apr										31-Ma				<u> </u>
TS TOKYO	207	3-Apr 10-Apr											17-Apr 24-Apr				$\vdash$						7-Apr 14-Apr				
TS NAGOYA	208	17-Apr											1-May										21-Apr				
MAERSK DAVAO	1203	7-Mar						29-Mar																			
MAERSK IOWA MAERSK DANANG	1203	14-Mar						6-Apr																			<u> </u>
MAERSK VIRGINIA	1203 1203	21-Mar 28-Mar						13-Apr 20-Apr																			_
MAERSK DUNEDIN	1203	3-Apr						25-Apr																			
Maersk Montana	1203	10-Apr						2-May																			
MAERSK DRUMMOND	1203	17-Apr						10-May																			<u> </u>
MAERSK OHIO APL SHENZHEN	1203 97	24-Apr 1-Mar		16-Mar				18-May									18-Mar										_
APL ZIRCON	68	8-Mar		23-Mar													25-Mar										
APL TOPAZ	199	15-Mar		30-Mar													1-Apr										
APL SHENZHEN	98	23-Mar		7-Apr													9-Apr										
APL RUBY  APL ZIRCON	820 69	29-Mar 5-Apr		13-Apr 20-Apr													15-Apr 22-Apr										_
APL TOPAZ	200	12-Apr		27-Apr													29-Apr										
HS HAYDN	1204	2-Mar															2							13-Mar			
MAERSK INNOSHIMA	1206	9-Mar																						20-Mar			<u> </u>
MAERSK IZMIR MAERSK INVERNESS	1206 1206	16-Mar 23-Mar																						27-Mar 3-Apr			<del></del>
SPRING R	1206	30-Mar																						10-Apr			
HS HAYDN	1206	6-Apr																						17-Apr			
MAERSK INNOSHIMA	1208	13-Apr					/ M																	24-Apr			<u> </u>
FRIDA SCHULTE FRIDA SCHULTE	111 112	2-Mar 8-Mar					6-Mar 12-Mar																				<u> </u>
APL PRECISION	6	13-Mar					15-Mar																				
APL CALIFORNIA	12	20-Mar					22-Mar																				
MOL PRIORITY	64	27-Mar					29-Mar										$\Box$										<u> </u>
APL TOKYO APL LONDON	27 26	3-Apr 10-Apr				$\vdash$	5-Apr 12-Apr										$\vdash$										_
APL FLORIDA	14	17-Apr			L		19-Apr																				
APL PARADISE	7	6-Mar									7-Mar														11-Mar		
APL PRECISION	6	13-Mar		_		Ш					14-Mar						igsquare				_				18-Mar		<u> </u>
APL CALIFORNIA MOL PRIORITY	12 64	20-Mar 27-Mar		-		$\vdash$					21-Mar 28-Mar				_		$\vdash$				-				25-Mar 1-Apr		<del></del>
APL TOKYO	27	3-Apr									4-Apr														8-Apr		
APL LONDON	26	10-Apr									11-Apr														15-Apr		
APL FLORIDA	14	17-Apr		_	<u> </u>	$\sqcup$					18-Apr						$\square$				_				22-Apr		<u> </u>
APL PARADISE LUNA MAERSK	24 1203	24-Apr 4-Mar		-		24-Mar				-	25-Apr				_		$\vdash$				-				29-Apr		<del></del>
LEDA MAERSK	1205	11-Mar				31-Mar																					
MAERSK DANVILLE	1205	18-Mar				7-Apr																					
MAERSK DUNBAR	1205	25-Mar			<u> </u>	14-Apr											Ш										<u> </u>
MAERSK DABOU MAERSK DUNCAN	1205 1205	1-Apr 8-Apr		-	-	21-Apr 28-Apr				_							$\vdash$										
SAFMARINE NOKWANDA	1205	15-Apr				5-May																					
LAUST MAERSK	1205	22-Apr				12-May																					
HS BRUCKNER	1209W	3-Mar								$\Box$						2-Apr											
WINTER D AL FARAHIDI	1210W 1211W	10-Mar 17-Mar		-												9-Apr 16-Apr	$\vdash$										
HS BRUCKNER	1211W	24-Mar														23-Apr											
WINTER D	1213W	31-Mar														30-Apr											
AL FARAHIDI	1214W	7-Apr														7-May											
HS BRUCKNER	1215W	14-Apr								<u> </u>		10.17				14-May					12.17						
ER ELSFLETH E.R.COPENHAGEN	1205 1205	2-Mar 9-Mar										18-Mar 25-Mar									13-Mar 20-Mar						
AROVE MENTION								_	_		_		-		_	_	-	_		_		_		_			

# OUTOOUNG SAILING SCHEDUIE

																					יכ				du	bai	
		ALI	HABI		NDRIA		N.	IAI	Z	/BO	M	SSALAM		TOWE		IRG	ОАН	ī	Ξ	1	ASA	π	NHAVA SHEVA	SUDAN	_	RDAM	ORF
VESSEL	VOY	JEBEL/	ABU DHABI	ADEN	ALEXANDRIA	AQABA	BAHRAIN	CHENNAI	COCHIN	COLOMBO	DAMMAM	DAR ES	DELHI	FELIXSTOWE	GENOA	HAMBURG	HODEIDAH	JEDDAH	KARACHI	KUWAIT	MOMBASA	MUSCAT	NHAVA	PORT SUDAN	RIYADH	ROTTERDAM	SINGAPORE
SAFMARINE ZAMBEZI	1205	16-Mar	_		_				_	_	_	1-Apr							_		27-Mar				_	_	
HAMMONIA HUSUM	1207	23-Mar										8-Apr									3-Apr						
HANSA LIBERTY ER ELSFLETH	1207 1207	30-Mar 6-Apr										15-Apr 22-Apr									10-Apr 17-Apr						_
E.R.COPENHAGEN	1207	13-Apr										29-Apr									24-Apr						_
KRETA	1221	7-Mar										Ė									Ė	9-Mar					_
KRETA KRETA	1225	14-Mar																				16-Mar					_
KRETA	1227 1229	21-Mar 28-Mar																				23-Mar 30-Mar					_
KRETA	1231	4-Apr																				6-Apr					
KRETA	1233	11-Apr																				13-Apr					_
KRETA KRETA	1235 1237	18-Apr 25-Apr																				20-Apr 27-Apr					_
MAERSK DAVAO	1203	7-Mar								12-Mar												27.7401					
MAERSK IOWA	1203	14-Mar								19-Mar																	
MAERSK DANANG MAERSK VIRGINIA	1203 1203	21-Mar 28-Mar								26-Mar 2-Apr																	_
Maersk Dunedin	1203	3-Apr								8-Apr																	_
MAERSK MONTANA	1203	10-Apr								15-Apr														Щ			_
MAERSK DRUMMOND MAERSK OHIO	1205 1205	17-Apr 24-Apr			-					22-Apr 29-Apr														$\vdash$			_
PRESIDENT POLK	224	4-Mar								21 TIUI																	14-M
APL GARNET	48	11-Mar																									21-N
APL CORAL APL CYPRINE	180 179	18-Mar 25-Mar																									28-N 4-Ap
PRESIDENT JACKSON	223	1-Apr																									4-AD
APL IOLITE	162	8-Apr																									18-A
APL JAPAN PRESIDENT ADAMS	133 219	15-Apr 22-Apr			-																						25-A 2-Mo
HYUNDAI GENERAL	537E	7-Mar																	10-Mar								Z-IVIC
HYUNDAI COLOMBO	044E	14-Mar																	17-Mar								
HYUNDAI FREEDOM HYUNDAI CONFIDENCE	510E	21-Mar																	24-Mar								_
HYUNDAI CONFIDENCE HYUNDAI HIGHNESS	510E 510E	28-Mar 4-Apr																	31-Mar 7-Apr								_
HYUNDAI BANGKOK	028E	11-Apr																	14-Apr								
HYUNDAI GENERAL	538E	18-Apr																	21-Apr								
HYUNDAI COLOMBO ERIC G GIBSON	045E 252	25-Apr 5-Mar																	28-Apr	7-Mar							_
ERIC G GIBSON	253	12-Mar																		14-Mar							
ERIC G GIBSON	254	19-Mar																		21-Mar							_
ERIC G GIBSON ERIC G GIBSON	255 256	26-Mar 2-Apr																		28-Mar 4-Apr							_
ERIC G GIBSON	257	9-Apr																		11-Apr							_
ERIC G GIBSON	258	16-Apr																		18-Apr							
ERIC G GIBSON ERIC G GIBSON	259 260	23-Apr 1-May																		25-Apr 3-May							_
LUNA MAERSK	1203	4-Mar																11-Mar		Ulliay							
LEDA MAERSK	1205	11-Mar																18-Mar									_
MAERSK DANVILLE MAERSK DUNBAR	1205 1205	18-Mar 25-Mar			-						-							25-Mar 1-Apr									_
MAERSK DABOU	1205	1-Apr																8-Apr									_
MAERSK DUNCAN	1205	8-Apr																15-Apr									_
SAFMARINE NOKWANDA LAUST MAERSK	1205 1203	15-Apr 22-Apr								_								22-Apr 29-Apr	_								_
NEDLLOYD OCEANIA	1206	5-Mar			22-Mar													LITH									_
NEDLLOYD AFRICA	1206	12-Mar			29-Mar																						
NORTHERN PIONEER NEDLLOYD EUROPA	1206 1206	19-Mar 26-Mar			5-Apr 12-Apr																						_
NEDLLOYD EUROPA NEDLLOYD ASIA	1206	2-Apr			12-Apr 19-Apr																						_
CONTI SHANGHAI	1206	9-Apr			26-Apr																						
NEDLLOYD OCEANIA NEDLLOYD AFRICA	1208 1208	16-Apr			3-May 10-May																			H	H	-1	_
MAERSK DAVAO	1208	23-Apr 7-Mar			10-IVIUV				21-Mar																		_
MAERSK IOWA	1203	11-Mar							25-Mar																		
MAERSK VIRGINIA MAERSK DANANG	1113 1203	14-Mar			-				28-Mar																		_
MAERSK DANANG MAERSK VIRGINIA	1203	21-Mar 28-Mar							4-Apr 11-Apr																		_
MAERSK DUNEDIN	1203	3-Apr							17-Apr																		
MAERSK MONTANA	1203	10-Apr			<u> </u>				24-Apr		<u> </u>																
MAERSK DRUMMOND CMA CGM BELLINI	1205 EP822W	17-Apr 2-Mar							1-May						26-Mar										H		
OOCL SAN FRANCISCO	EP824W	9-Mar													2-Apr												
CMA CGM VERDI	EP826W	16-Mar													9-Apr												
CMA CGM ROSSINI CMA CGM STRAUSS	EP828W EP830W	23-Mar 30-Mar													16-Apr 23-Apr												
CMA CGM WAGNER	EP832W	6-Apr													30-Apr												
CMA CGM CHOPIN	EP834W	13-Apr												7	7-May											$\mathcal{I}$	Τ
CMA CGM PUCCINI	EP836W	20-Apr													14-May				/								

TOP MANAGEMENT CONTACTS

Savita Vinod

AIR FREIGHT

Jacob Isaac

Pradeep T K

Aio Andrews

Sunil Kumar

Nisha Murali

Sreenath V

Sony Mathew

Saiith Viiavan

Ambili P

Sudhir R

Sreekanth

FINANCE

Rajagopal

S. Subhashini HR & ADMIN.

Shelly Varkey

Cheryl Annes

Hassan Haji

Dewa D

Susanth Shekar

Rajeev Kannoth

Hinna Hussain

Swan Chacko

Amal Hareendran

Maria D'mello
LAND TRANSPORT

Pramod Kumai

Ahmed Talal

PROJECTS, OIL & ENERGY

Abhinish S.

Biju Babu

Hari K R

Prasanth

Baiju Sadanand

Jeémon Thomas

Radhakrishnan (Babu)

Ayu Riani

T S Kaladharan Chairman Director - Finance & Admin Anil Kumar Senior V P - Ocean Freight Raj George Ahmed Al Rais Senior V P - Airfreight

kala@cssdubai.com anil@cssdubai.com george@cssdubai.com ahmed@cssdubai.com

V P NVOCC Operations U B Prince Kenneth Allan Dinnadge V P Business Development Massimilano Spina V P Freight Forwarding UAE Director- CSS India Jairam K R

prince@cssdubai.com ken@cssdubai.com mspina@cssdubai.com jairam@cssindiagroup.com

SALES & MARKETING Siby C Kurian Angeli Sudhee Amith Surya Horra Deepu S Dev SALES (DUBAI) M Roshmon Manoli

Sharon Cunningham Deepak M.B Fazeena Mohammed Anoop Jos SALES (TEAM JEBEL ALI)

Renjith B Pillai Renii V Mathew Vibin George Arun Jayakumar Sanjeev Kumar Sam Abraham Ashok Sankar Rashmi Praveen SALES (NVOCC) Fida Asghar Shatus Satheesan Kiran Cherian Raniith Haridas

Robin Mathew

Anuraj T C Sherin E Vincent HEAVY EQUIPMENT LOGISTICS Kenneth Allan Dinnadge Edward Morgan

Rahul Mathew Nandakumar Kaveen Amarasinahe Alan Koshy Ratheesh Nair FREIGHT FORWARDING

Massimilano Spina Richard Varghese Raju Sudhakara Pandeti Kunal Wadhwani Arif Suleman Khatri PRICING / KEY INFORMATION DESIGNATION

Raufa Shaikh Thomas Mathew Aparna Renjit Rishi R Prasad Neethu Saish Akhil Prabha Robin K G CSS HOMEWARD BOUND

Binita D'Cunha

General Manager Business Development Manager Marketing Manager Marketing Coordinator

Team/Route Dev. Manager (North America) Sr. Account Executive Sales Executive Coordinato Coordinato

Team Manager Executive Sales Executive Sr. Coordinator Coordinator Coordinato Coordinato Coordinator

Team Manager Sales Executive Sales Executive Sales Executive Sales Coordinator Sales Coordinator Sales Coordinator **BUSINESS DEVELOPMENT** VP Business Development Manager

Kev Account Manager Sr. Sales Coordinato Sales Executive Operations Executive Operations Executive

V P Freight Forwarding UAE Business Development Manager Business Development Manager Business Development Manager Coordinator

Manager Asst. Manager Team Leader Coordinator - Pricing Coordinator Coordinato Coordinato

Asst. Manager

siby@cssdubai.com angeli@cssdubai.com amith@cssdubai.com deepu@cssdubai.com

roshmon@cssdubai.com

sharon@cssdubai.com deepakmb@cssdubai.com fazeena@cssdubai.com anoop@cssdubai.com

renjith@cssdubai.com renii@cssdubai.com vibin@cssdubai.com arunjayakumar@cssdubai.com sanieev@cssdubai.com sam@cssdubai.com ashoks@cssdubai.com rashmip@cssdubai.com

fida@cssdubai.com shatus@cssdubai.com kiranc@cssdubai.com ranjitharidas@cssdubai.com robin@cssdubai.com anurai@cssdubai.com sherin@cssdubai.com

ken@cssdubai.com edward@cssdubai.com edward@petersandmay.com rahulmathew@cssdubai.com nandan@cssdubai.com kaveen@cssdubai.com alan@cssdubai.com ratheesh@cssdubai.com

mspina@cssdubai.com richard@cssdubai.com raju@cssdubai.com kunal@cssdubai.com arifs@cssdubai.com

raufa@cssdubai.com thomas@cssdubai.com aparnar@cssdubai.com rishi@cssdubai.com neethu@cssdubai.com akhil@cssdubai.com robinkg@cssdubai.com

binita@csshomeward.com

Sr. Coordinator Sales Executive

> General Manager Sr. Manager – Ops Assistant Manager - Ops Sr. Operations Executive Operations Exelective - import Sales Coordinator Documentation Clerk CGV warehouse in-charge

OCEAN FREIGHT & CFS OPERATIONS Asst. Manager Don Raveendran Asst. Manager - NVOCC Ops. Chandrakala Team Leader - NVOCC Ops. Team Leader - CFS Ops. Vishnu Nazir Jayandan P I Rejinish Sr. Ops Executive - IMCO Desk Pradeen Kumar Sr. Ops Executive Team Leader (TR) LCL imports Sangeeth Jaison Seaueira Operations Executive -IMCO Desk jaison@cssdubai.com CUSTOMS DOCUMENTATION

Radhakrishnan (Babu) Sr. Manager - Operations Team Leader Rowmahs Ansar Ali Customs Documentation Osama Amli Customs Documentation
CSLC-2 (SUPPLY CHAIN MANAGEMENT)
Hareesh M Haridas Manager - Logistics

Warehouse Supervisor Coordinator - Logistics Coordinator - Sales Coordinator - Operations

General Manager Manager - Sales Manager - Ops. Business Development Manager Team Leader Key Accounts Manager Operations Superviso Sr. Operations Executive Jr. Coordinato Coordinator

Transport Supervisor Coordinato Coordinator

Sr. General Manager Credit Controller

Manager-HR Manager - Admin Exe. Secretary - Chairman's Office HR Executive

savita@csshomeward.com ayu@csshomeward.com

iacob@cssdubai.com , babu@cssdubai.com baiju@cssdubai.com jeemon@cssdubai.com tkpradeep@cssdubai.com harikr@cssdubai.com prasanth@cssdubai.com aio@cssdubai.com

don@cssdubai.com ckala@cssdubai.com vishnu@cssdubai.com jayandan@cssdubai.com rejinish@cssdubai.com pkumar@cssdubai.com sangeeth@cssdubai.com

babu@cssdubai.com rowmahs@cssdubai.com ansar@cssdubai.com osama@cssdubai.com

hareesh@cssdubai.com sunil@fmcglogistics.net abhinishs@fmcglogistics.net nisha@fmcglogistics.net opscslc2@fmcglogistics.net

sreenath@cssdubai.com sony@cssdubai.com saiithv@cssdubai.com rajeev@cssdubai.com ambilidon@cssdubai.com hinna@cssdubai.com chacko@cssdubai.com talal@cssdubai.com amal@cssdubai.com maria@cssdubai.com

sudhir@cssdubai.com sreekanth@cssdubai.com pramod@cssdubai.com

raj@cssdubai.com subhashini@cssdubai.com

susanth@cssdubai.com shelly@cssdubai.com cherylannes@cssdubai.com hassán@cssďubai.com devya@cssdubai.com

#### Middle East

Consolidated Shipping Services L.L.C.

Corporate Office, P.O. Box 27802, Dubai, UAE Tel: +971 4 3248884, Fax: +971 4 3249994

Email: info@cssdubai.com

Dubai International Airport Cargo Gateway (Dubai Cargo Village)

P.O. Box 27802, Dubai, UAE

Tel: +971 4 2826176, Fax: +971 4 2826179

Email: info@cssdubai.com

Consolidated Shipping Logistics Centre 1- CFS

P.O. Box 61334, Jebel Ali, Dubai, UAE Tel: +971 4 8872333, Fax: +971 4 8872335 Email: cfsoperations@cssdubai.com

Consolidated Shipping Logistics Centre 2 - SCM

P.O. Box 18595, Jebel Ali, Dubai, UAE Tel: +971 4 8873999, Fax: +971 4 8818696

Email: info@fmcglogistics.net

Consolidated Shipping Services L.L.C. Abu Dhabi

P.O. Box 32454, Abu Dhabi, UAE Tel: +971 2 6431717, Fax: +971 2 6431919

Email: info@cssabudhabi.com

Consolidated Shipping Services W.L.L. Bahrain

P.O. Box 2209, Manama, Bahrain Tel: +973 17540106, Fax: +973 17540107

Email: info@cslbahrain.com

#### CSS Homeward Bound RELOCATION COMPANY

#### **CSS Homeward Bound**

Dubai Creek Customs - Customs Wharfage Warehouse B

P. O. Box 27802, Dubai, UAE Tel: +971 4 2227780, Fax: +971 4 2223445

Email: info@csshomeward.com



CSS Logistics L.L.C.

P.O. Box 122258, Dubai, UAE LIU Warehouse I - 17, DAFZA - Dubai Airport Free Zone Tel: +971 4 2995353, Fax: +971 4 2995535

Email: info@csslogistics.net

**CSS Logistics Jebel Ali** 

Warehouse no: RA08 WF02 (Blue Sheds) Near Roundabout 8, Jebel Ali Free Zone Tel: +971 4 8876111 Fax: +971 4 8876100

Email: info@csslogistics.net

www.cssgroupsite.com

INFORMATION TECHNOLOGY

Biiu Damodaran Arunkumar S **CSS ABU DHABI** Suku Sudhakaran

Ahmad Fuad Gillian Alexander Rosaline Nabil Sujin S

Rahul Radhakrishnan Roshan Basheer Rajneesh Radhakrishnan Prakash Shetty Diyala Nasser

Sr. Network Engineer Network Engineer Asst. General Manager Branch Manager

Manager - Ops. & Cust. Service Business Development Manager Asst. Manager - Sales Sr. Coordinator - Sales Sr. Sales Executive Sales Executive Sales Executive Operations Supervisor

suku@cssabudhabi.com fuad@cssabudhabi.com gillian@cssabudhabi.com rosaline@cssabudhabi.com sujin@cssabudhabi.com rahul@cssabudhabi.com roshan@cssabudhabi.com rajneesh@cssabudhabi.com prakash@cssabudhabi.com

diyala@cssabudhabi.com

biju@cssdubaj.com

aruns@cssdubai.com

Pramod Gopalan Nair Prajeesh Sivaprasad Githesh T K **CSS BAHRAIN** Naravan R T Rajesh N Rijesh P R Krishna Das Salim Das Vikas

Unnikrishnan G

Accountant General Manager Sr. Sales Executive Sales Executive Operations Supervisor CFS Operations Coordinator Anjali Ajay Coordinate
Prathap Chandran Accountan
CORPORATE COMMUNICATIONS (GROUP) Coordinato Accountant Head-Corp. Communications

Operations Executive

Transport Coordinator

aithesh@cssabudhabi.com narayan@cslbahrain.com rajesh@cslbahrain.com bijesh@cslbahrain.com krishnadas@cslbahrain.com salim@cslbahrain.com vikas@cslbahrain.com

pramod@cssabudhabi.com

praieesh@cssabudhabi.com

anjaliajay@cslbahrain.com prathap@cslbahrain.com

unni@cssdubai.com

CONSOLIDATED SHIPPING SERVICES W.L.L. - KUWAIT

C/o ADC Forwarding Services Co.W., 1st floor, Suhair Commercial Centre,

Al Hilali Street, Opp. Sharq Fire Station P.O.Box 12075, Shamiya 71651, Kuwait Tel: +965 22493957, +965 22400176 Fax: +965 22458892

CONSOLIDATED SHIPPING SERVICES. - KSA P.O.Box: - 9580, Dammam - 31423 Kingdom of Saudi Arabia Tel: + 966 3 8333636, Fax: +966 3 8320533

P.O.Box :- 14051, Riyadh - 11422 Kingdom of Saudi Arabia

: +966 1 2063111, Tax : +966 1 2921260

P.O.Box :- 52143, Jeddah - 21563 Kingdom Of Saudi Arabia

Tel : +966 2 6427330, Fax: +966 2 6437220

P.O. Box 5994, Doha, Qatar Tel: +974 446 67100 Fax: +974 466 7400 Email: doha@intfrtsvcs.com

P.O. Box 2954, Ruwi 112, Sult. Of Oman Tel: +968 24 794100 Fax: +968 24 795047 Email: Muscat@intfrtsvcs.com CSS LOGISTICS L.L.C.

P.O. Box 122258 Dubai – U A E. LIU Warehouse 1 – 17, DAFZA Dubai Airport Free Zone

Tel: +971 4 2995353, Fax: +971 4 2995535

**CSS LOGISTICS JEBEL ALI** 

Warehouse no: RAO8 WF02 (Blue Sheds) Near Roundabout 8, Jebel Ali Free Zone Tel: +971 4 8876111, Fax: +971 4 8876100

HINDUSTAN SHIPPING & CLEARING HOUSE Ground Floor, CCHAA Building, Indira Gandhi Road,W/ Island, Cochin – 682009 Telefax: + 91 484 – 2667693/ 98

Abdulrahman Amin Dean Landers

Henry Achu / Attari

Abdul Gafour Jithu Ismail

Vinoth Yseen

Oliver Hahn

Rakesh Menon Julian Sutch K Manish Kumar Kingsly Ravi Shijin Chandran Fhie babu Tinil Markose Ruby Varkey Abhilash P

Amith K R Qais Abdulla Arun P Ravi Thakrar

Latha Ashokan

Gr. General Manager General Manager

Sheeras / Osman

Regional Manager

Vijay Kumar Office Manager Sr. General Manager Business Dev. Manager Sr. Manager - Operations Business Dev. - Airfreight Key Account Manager

> Sales Executive Operations Executive Accountant **NVOCC** Coordinator Branch Manager Team Leader - Operations Sales Executive

Executive - Sales

Branch Manager

abdulrahmanamin@csskuwait.com dean@csskuwait.com

docdmm@csssaudi.com importdmm@csssaudi.com mktgdmm@csssaudi.com

docryd@csssaudi.com mktgryd@csssaudi.com importryd@csssaudi.com importjed@csssaudi.com mktgjéd@csssaudi.com docjed@csssaudi.com

oliver.hahn@intfrtsvcs.com

vijay.kumar@intfrtsvcs.com

rakesh@csslogistics.net julian@csslogistics.net manishk@cssloaistics.net kingsly@csslogistics.net shijin@csslogistics.net ebie@csslogistics.net tinil@cssloaistics.net ruby@csslogistics.net abhilashp@csslogistics.net amithkr@csslogistics.net qais@csslogistics.net arunp@csslogistics.net ravi@csslogistics.net

latha@cssindiagroup.com

India

Console Shipping Services India Pvt. Ltd. - Bangalore

Suite 305, III Floor, Sophia's Choice, No.7, St. Mark's Road, Bangalore - 560001 Tel: +91 80 22133011, Fax: +91 80 42110133

Email: mailblr@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. - Chennai

S6, Brownnest Apartment, Old #73, New #38, 2nd Main Road, Gandhi Nagar Adyar, Chennai - 600 020, Tel: +91 44 24414511 / 12, Fax: +91 44 24414515

Email: mailchennai@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. - Cochin

Ground Floor, CCHAA Building, Indira Gandhi Road, W / Island, Cochin - 682009 Telefax: +91 484 2667693 / 2667698

Email: mailcochin@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. - Coimbatore

No :1, Kondasamy Nagar, Masakalipalayam Main Road, Peelamedu, Near G.R.G. Signal, Coimbatore -4.

Mob: 95009 70541

Email: skgowthaman@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. - Delhi

A - 85, DDA Sheds, 2nd Floor, Okhla Industrial Area,

Phase II. New Delhi - 110020

Tel: +91 11 40589900, Fax: + 91 11 40589988

Email: maildelhi@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Kolkata

37, Shakespeare Sarani, Level #4, SB TOWER

Kolkata - 700017, India.

Tel: +91 33 22870171, 22870169, 22870168, Fax:+91 33 22870177

Email: mailkolkata@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Mumbai

Suite # 102, First Floor, Sai Samarth Building,

Deonar, Mumbai - 400088

Tel: +91 22 42212800. Fax: +91 22 42212899 Email: mailmumbai@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Tirupur

49/24, NSP Building, Near Vinayagar Kovil, Ramnagar,

Tirupur - 641602, Tamil Nadu

Tel: +91 421 2236025, Fax: +91 421 4332347

Email: mailtirupur@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. - Tuticorin

48 B/27, Pearl Plaza Building, Balavinayagar Kovil Street, Tuticorin - 2

Telefax: +91 461 2338874

Email: mailtuti@cssindiagroup.com

MARCH-APRIL | LIGHTHOUSE | 23



### **AIR FREIGHT**

#### **CONSOLIDATED SHIPPING SERVICES L.L.C.**

Airport Cargo Village, P.O.Box 27802, Dubai, UAE Tel: +971 4 2826176, Fax: +971 4 2826179 www.cssgroupsite.com, Email: info@cssdubai.com

