



Lighthouse

www.cssgroupsite.com SEPTEMBER-OCTOBER 2014

Bi-monthly publication of CSS Group

Happy Onam



EXPO 2020
DUBAI, UAE



[www.facebook.com/
cssgroupsite](http://www.facebook.com/cssgroupsite)



[twitter.com/
CSSgroups](https://twitter.com/CSSgroups)

Projects, Oil & Energy



Consolidated Shipping Services L.L.C.

P.O.Box 61334, Jebel Ali, Dubai, UAE
Tel : +971-4-8872333, Fax: +971-4-8872335
Email : infoprojects@cssdubai.com

www.cssgroupsite.com



T S Kaladharan

CHAIRMAN'S MESSAGE

Many will know that my family home is in Kerala, Southern India. However you may not know that this time of year holds a very special meaning for me, my family and all fellow Malayalees. "Onam" is our cultural belief festival where we celebrate the annual homecoming of the mythical King Mahabali. Between 29th August and 10th September, a grateful Kerala presents accolades in memory of this benevolent king who sacrificed everything for his subjects. Beautiful floral displays, colourful clothes, games, dances, sports, music and snake boat races are all bound in unison as families partake in the traditional Onam meal.

Onam's gentle message of unity, peace and love, is one that brings hope in a world currently filled with tragic news from near and far. I visualise that all cultures have similar legends and that we can unite, to build nobler societies, by relating them to our younger generations. It is the attitude of people which causes problems. I believe that by adopting an attitude and approach to life, similar to the Onam ethos,

we may engender love amongst communities and promote non-violence.

Just as Onam highlights Kerala, in a similar way "Lighthouse" is a stage for C.S.S. and its achievements.

This is our family magazine, which is why your views are so relevant. As we regard all your feedback as meaningful we are pleased to learn that "Lighthouse" is being well received. I hope that my message, particularly in this edition, emphasises the importance of you being members of our C.S.S. family. Similar to the message of Onam, if we embrace a positive attitude, sincere friendships, honourable trust and a belief in doing our best for others we are bound to happily achieve our aims. Accordingly I convey to everyone Onam Wishes -

"Onashamsakal"

CONTENTS



4	PROPOSED FACILITIES @ CSS	10	DP WORLD NEWS
5	PROJECTS AT A GLANCE	12	NEWS @ CSS ABU DHABI
	FPS AGM 2014	14	CSR @ CSS
6	NEWS @ CSS HOMEWARD BOUND	15	PROFESSIONAL TALK
7	TRADE SHIELD AND CSS	16	KALEIDOSCOPE
8	CSS IN BBC NEWS	17	CSS INDIA CONTACTS
	EMPLOYEE OF THE MONTH	18	SAILING SCHEDULE
9	EXPO 2020	22	CSS MIDDLE EAST & ASSOCIATES CONTACTS & ADDRESSES



Lighthouse
publication of CSS Group

FOR PRIVATE CIRCULATION ONLY



Lighthouse is produced by the CSS Group's Corporate Communications & Marketing Department

Layout & Design : Twin info solutions Pvt. Ltd.

For enquiries and suggestions:

communications@cssgroupsite.com

Download Lighthouse online at www.cssgroupsite.com



Proposed Design

EXPANDING WITH NEW FACILITIES

CSS EXPANDS INFRASTRUCTURE IN THE UAE

With the freight and logistics sector on an upward rise, given the recent growth the UAE is experiencing, CSS Group is pleased to announce that it is in the preliminary stages of developing a new state of the art office

and warehouse facility adjacent to its flagship Container Freight Station in the Jebel Ali Freezone. The new office building will be having a sprawling size of over 15,000 sq. ft. with warehousing facilities of over

30,000 sq. ft. The planned expansion is an evidence of how CSS Group has embraced opportunities of growth by strategically ensuring that their infrastructure is aligned with the constantly evolving economy of the UAE.

Please follow www.cssgroupsite.com for more updates.



Proposed Design

308 TONNE TRANSFORMER MOVEMENT

CSS PROJECTS, OIL & ENERGY UNDERTAKES TRANSPORT OF 308 TONNE TRANSFORMER



The team at CSS Projects, Oil & Energy, recently undertook a transformer movement from Derince, Turkey to the Ras Al Khor substation in Dubai. The volume of the cargo was 1000 CBM, and included a 308 tonne power transformer and accessories. Given that the weight of the transformer was greater than the crane gear a

special 650 tonne crawler crane had to be arranged at both origin and destination ports to arrange the loading and unloading of the transformer. As the shipment was time sensitive, the team at CSS had to ensure that there were no delays at any stage of the shipment until the final destination. Once it reached the port of destination, the transformer was discharged onto a 14 axle hydraulic trailer at Jebel Ali port and was then moved to the electric substation for final installation by jacking & skidding method. "This movement is a great example of how the team here at CSS Projects, Oil & Energy is able to handle movements that require multiple special handling

methods, especially in the case of time sensitive shipments. The experience the team consists of gives them the confidence to immediately address the situation on hand and provide the client with the most effective solution in the given time frame," added Raj George Sr. VP, Projects Oil & Energy.



FPS AGM 2014

CSS TO ATTEND FPS-AGM 2014 IN OPORTO-PORTUGAL

The FPS Group Annual General Meeting and its week-long programme of associated meeting and events will be held at the Hotel Solverde Spa & Wellness Center, Oporto, Portugal from October 20-25, 2014. This year's FPS AGM theme is, "New era, new spirit."

The week long programme begins with Welcome to Oporto Advisory Board meetings, on Monday October 20th followed by an executive summit on Tuesday, October 21st for all full members. This will be followed by a welcome dinner for all those attending the AGM and conference. The AGM itself will take place on Wednesday October 22nd, followed by two days of 1:1 meetings on the 23rd and 24th of October. On Saturday October 25th, there will be an (optional) city tour for all the attendees of the AGM. Representing CSS Dubai is Siby C. Kurian, Sr. General Manager, Sales & Marketing and Dean Landers, General Manager, CSS Kuwait.

"The AGM is an excellent opportunity



for all the group members to share and discuss the business growth and strategize for the next year. The annual general meeting is an important occasion in the FPS calendar, which provides the unique chance for its members to participate in business discussions,

hear presentations and talks on specific topics by experts and express your views. CSS Group looks forward to attend the FPS AGM in the most scenic Portuguese ambiances and to participate with other members," added Siby C. Kurian.

A PASSIONATE MOVE

CSS HOMEWARD BOUND UNDERTAKES PET RELOCATIONS



A similar tale to “Homeward Bound,” a remake of a 1963 film titled “Incredible Journey”, which is the story of two dogs and a cat who undertake an incredible journey to reunite with their owners, CSS Homeward Bound recently handled the relocation of a Havenese cross (K9) and a male cat from Kathmandu to Senegal.

Weighing 5 and 6kg’s, the pets flew in from Nepal with a stopover in Dubai for two days. Given the sensitive nature of the cargo, CSS Homeward Bound was able to expedite permissions with the Ministry of Environment and DNATA as it requires an inter-terminal transit. CSS Homeward Bound also arranged for the pets to be

taken care of by the Dubai Kennels and cattery, as direct flights to Dakar are only every two days from Dubai.

CSS Homeward Bound ensured that all formalities were expedited and taken care of given the sensitive nature of the cargo before they arrived at their final destination on the 27th of June. “Here at CSS Homeward Bound we treat your personal belongings as one of our own, and this is truly evidence of the care and consideration that the team took especially for this transfer. This has always

been our differentiating factor from other relocation companies in the region and continues to be the cornerstone of our success and loyalty with our customers,” added Suku Sudhakaran, General Manger, CSS Homeward Bound.

CSS Homeward Bound would like to thank the following organizations for their whole hearted support and cooperation in ensuring that the pets were reunited with their owners in Senegal; Qatar Airways, Emirates Sky Cargo, DNATA, Ministry of Environment and Orient International Relocations.



WELCOME ONBOARD

CSS GROUP STRENGTHENS TEAM AT HOMEWARD BOUND

CSS Group has always sought out the highest level of professionals to be a part of their team, to ensure that their customers receive the best service from the best in class in their field. Therefore; in line with this strategy, CSS Homeward Bound recently hired [Syed Zeeshan Ahmed](#), as General Manager- Relocations for Homeward Bound. With over 15 years of experience in the

relocations and logistics field Zeeshan brings with him a host of experience across UAE and Qatar. When asked why he chose CSS Group, Zeeshan said, “As one of the leading operators in the region, CSS has over the years established a tremendous amount of industry goodwill. I have been associated with CSS for over two years as the relocation fraternity in the UAE is a close knit set



of professionals within the field, therefore upon hearing of the opportunity to be with a successful relocations

company with an eye for future growth I jumped at the chance.” At his previous organization Zeeshan was able to enhance his technical skills, management & leadership abilities giving him a hands-on knowledge of the Moving & Relocation Industry in the UAE market. His talents and hard work reflected in the drastic increase in the customer base resulting into a sizeable increase in the sales numbers at his previous organization.

CSS ATTENDS DUBAI TRADE CONFERENCE

“TRADESHIELD- DUBAI TRADE’S SINGLE WINDOW FOR CARGO INSURANCE SERVICES”

Dubai Trade, the premier cross-border trade facilitator, and Abu Dhabi National Insurance Company (ADNIC), one of the region’s leading providers of insurance solutions for individuals and corporates, recently organized a forum to announce the official launch of Tradeshield for online cargo insurance.

Being a NAFL Member, CSS Group was invited to attend the event titled, “The Importance of Cargo Insurance in Trade and

Logistics.” The half-day forum held at the Dubai Marina Hotel and saw industry professionals come together to discuss the key issues and developments in the cargo insurance sector, including recent advances in e-commerce in the region.

Industry expert, David Phillips the President of the National Association of Freight & Logistics, was also a key host and speaker at the forum. David Phillips, President of the National Association of

Freight & Logistics, while delivering the forum’s principle presentation, said: “Protecting the business interest during cargo movements is crucial to ensure a successful trade deal for traders and their customers or suppliers. The industry has witnessed a substantial growth in demand on Cargo Insurance services throughout the years. We appreciate Dubai Trade’s initiative in launching the Tradeshield service, which will help many companies in our

industry to be more secured and save much of their precious time.”

As one of the leading freight forwarders in the region, CSS Group participated in the conference as part of its commitment to keep abreast recent trends in the freight forwarding sector. The new initiative has been embraced by CSS as it helps to further instill consumer confidence in the freight forwarding sector in the region, thus encouraging growth in this key sector.



CSS GROUP FEATURED ON BBC WORLD NEWS



From Left: Mark Lobel-BBC, Ken Dinnadge, VP Business Development CSS, Ola Naguib-BBC, Amith Horra, Marketing Manager, CSS

With all eyes on a possible lifting of sanctions on a resource rich Iran, BBC World News had a special feature on highlighting the opportunities that would be available especially for the freight forwarding and logistics sector in the region. Titled, "Iran attracts investors

hoping for trade sanction relaxation," the BBC World News filmed part of its segment at the CSS Group's Container Freight Station based in Jebel Ali Freezone. Iran's nuclear talks have been extended until November; but whilst the negotiations continue, many companies have been re-building business

relations with their Iranian counterparts driven by the enormous potential the lifting of the trade restrictions would bring. CSS would like to extend a special thanks to Mark Lobel and Ola Naguib from the BBC for giving them the opportunity to be a part of the ground-breaking series.

CSS Homeward Bound

MOVING & RELOCATION • EXHIBITIONS & EVENTS • INDUSTRIAL PACKING & LASHING • LOGISTICS

Services Offered: Worldwide packing and moving of personal effects • Local and International removal (Homes and Offices) • Customs clearance and door to door service • Warehousing • Transportation • Industrial packing and lashing • Exhibitions & Events • Comprehensive insurance

Dubai Creek Customs - Customs Wharfage
Warehouse B, P.O. Box: 27802, Dubai, UAE
Tel: +971 4 2227780, Fax: +971 4 2223445
Email: info@csshomeward.com, Visit: www.csshomewardbound.com

A member of the Canadian Association of Movers (CAM)
A member of International Association of Movers (IAM)
A member of Asian Relocation Association (ARA)
A member of World Cargo Alliance Relocations (WCA)

EMPLOYEE OF THE MONTH



Pramod Kumar - Transport Department (CSLC 1) given by Sreenath V, Sr. General Manager, Projects, Oil & Energy/Ops.

Quotable quotes

Fame usually comes to those who are thinking about something else - *Oliver Wendell Holmes*

The future belongs to those who believe in the beauty of the dream - *Eleanor Roosevelt*

There is a space between man's imagination and man's attainment that may only be traversed by his longing - *Kahlil Gibran*

Your friends will know you better in the first minute they meet you than your acquaintances will know you in a thousand years - *Richard Bach*



EXPO 2020 DUBAI, UAE



HE REEM AL HASHIMY MAKES **PRESENTATION TO BIE**


HER EXCELLENCY REEM AL HASHIMY, MANAGING DIRECTOR OF EXPO 2020 HIGHER COMMITTEE AND MINISTER OF STATE FOR THE UAE, UPDATED THE GENERAL ASSEMBLY OF THE BUREAU OF INTERNATIONAL EXPOSITIONS (BIE) ON THE UAE'S PREPARATIONS FOR HOSTING EXPO 2020, IN PARIS LAST MONTH.

Her Excellency Reem Al Hashimy, Minister of State for the UAE, updated the General Assembly of the Bureau of International Expositions (BIE) on the UAE's preparations for hosting Expo 2020, in Paris last month. This was the first formal address to the General Assembly made by the Expo 2020 Higher Preparatory Committee since winning the right to host the World's Fair. "Dubai Expo 2020 will be the platform to continue to execute on our country's visionary leadership around the need for connectivity and mobility, economic opportunity and sustainable practices as the pillars of today's interdependent world," she said, in her speech to the assembly. "The infrastructure and the progressive policies that serve this vision will continue to grow in size and quality

to serve the participants and the visitors of Dubai Expo 2020. Our goal to deliver on an Expo with seamless operations will leverage the national efforts to implement a greater vision shaping the next 50 years of our country," she added. Al Hashimy also pointed out that while Expo2020 was a win for Dubai, the event will also have great impact throughout the MENASA region. "The tremendous support we received in November marked a significant victory, not only for us but for all countries across the Middle East, North Africa and South Asia. Our support base ranged from the countries of the North as well as the South - the East as well as the West. This recognition furthers our commitment to develop an inclusive platform that allows our partners on this global stage to truly

showcase the best they have to offer, and — in that journey — create linkages and partnerships with others," she said. The delegation to the BIE was led by HH Sheikh Ahmed Bin Saeed Al Maktoum, President of Department of Civil Aviation, Chairman and Chief Executive of Emirates airline and Group and Chairman of the Expo 2020 Preparatory Higher Committee. "The Dubai Expo 2020 road map is well progressed as we resolutely honour our commitment to create a truly transformative World Expo, that through partnerships and collaboration will seek to foster innovative, inspirational and practical solution-creation for our collective future," said HH Sheikh Ahmed.

Courtesy Expo 2020



*A fully integrated software,
which can revolutionise your operations*

General features of the software include

- Facility to manage Multi company/ division or branch activities
- Portal enabled system
- Easy online help available with each module.
- Customisable theme settings
- Customizable reports
- Electronic authorization and document processing
- User/ Group level security features
- Transaction based audit trail
- Data transfer facility (EDI)
- Customizable parameters

Modules include

- Finance and Fixed Assets
- WHIMS (Warehouse Inventory Management)
- HRMS
- Payroll
- Freight Forwarding
- General Module
- WEWMS (Web enabled warehouse management system)

www.fins.in

DP WORLD MOST OUTSTANDING PERFORMANCE 2013



موانئ دبي العالمية
DP WORLD



At the end of last year it was with great pride that DP World received the country's highest business accolade, the prestigious Mohammed Bin Rashid Al Maktoum Business Award for Most Outstanding Performance for 2013.

The award was presented by His Highness Sheikh Maktoum bin Mohammed Bin Rashid Al Maktoum, Deputy Ruler of Dubai, to His Excellency Sultan Ahmed Bin Sulayem, Chairman, DP World.

The UAE has succeeded in becoming a role model of excellence for the world. Clear policies of innovation in all fields have strengthened the UAE's position as a role model and leader. Based on this the Mohammed Bin Rashid Al Maktoum Business

Awards were devised to provide additional support to the private sector and to stimulate outstanding performance across the UAE. The path to economic growth and prosperity requires creativity, innovation and excellence across all sectors.

The Award not only recognises organisations with exceptional performance strategies but also aims to increase the understanding and implementation of business excellence.

DP World has always been guided and inspired by the vision of His Highness; therefore the award serves as a reminder that we are headed in the right direction as a company and as a contributor to the economic

development of the region. DP World's Vision, Mission and Values played a key role in winning the award, which have been created in line with strategic vision for Dubai and the UAE.

Vision

Sustainable value through global growth, service and excellence

Mission

A global approach to a local business environment where excellence, innovation and profitability drive our core business philosophy of exceptional customer service

Our Values

- Commitment to our people and our customers
- Profitable global growth
- Responsible corporate

- Excellence and innovation

Our Mission of a global approach to a local business environment where excellence, innovation and profitability drive our core business philosophy of exceptional customer service correlates directly with the framework of MRMBA. For this reason, the award carries an extra significance as it is a reflection of our core Vision, Mission and Values.

One of the primary reasons to apply for the award was to measure ourselves against peers in the region. Part of this is to ascertain how we are progressing as a company and in what areas we can improve, to better serve our customers. Participation in



MRMBA allows us to evaluate aspects and functions of our business, which in turn continues to foster new innovations and better ways of serving our customers.

For us, innovation and implementation of new technology is important in the way we serve our customers and offer efficiencies that allow us to be port of choice for the region.

Innovations can only come to fruition through collaboration with all our stakeholders at various levels. Recently we have made DP World services accessible on Dubai Trade's mobile website in order to better increase efficiencies for our customers. The mobile friendly website will allow customers to have access to DP World UAE Region services round the clock at their convenience.

It is challenges faced by our stakeholders that breed new innovations and in turn help DP World offer new ways of doing business.

DP World, since its inception has embarked on a journey to innovate and offer services that are in the best interest of the customers and are anchored by Dubai's true place as a trading hub. Winning the award in 2013 is a great

achievement for everyone associated at DP World, but it's just part of a continuous process in increasing excellence, innovation and profitability that drive our core business philosophy of exceptional customer service. This award inspires us to aim for even higher standards of service thereby keeping us at the forefront of progress.

Courtesy of DP World UAE Region

TRADITIONAL CHILDREN'S GAMES

Dating back to as early as 2600 BC, games have been a universal part of human experience and are present in all cultures. Games play an important role in the development of children and this is true throughout the world. Like everywhere there are traditional games that are specific to this region.

Emirati traditional games can be categorised based on whether the child was born on the coast, in the desert, or in the mountains, and whether they were played by girls, boys or both. However, these games are not specific to just one region, as tribes used to travel from one place to another, in search of

work. For example, camel herders used to travel to the coast in summer months to join diving expeditions, and all these movements influenced and spread the children's games. Some of them are to be found throughout Arabia, or even beyond. A lot of the games can be recognised universally, just with a few slight changes. For example Gabat Mestall is very similar to tag where there is a thief that needs to be caught.

El Karrabi is a game that maybe isn't as recognisable. El Karrabi, or Fort and Water, is played by either boys or girls facing each other in two lines and while holding one foot behind them, they hop



towards each other while trying to push their opponent over.

A lot of the games can include cultural traditions and expressions, traditional craftsmanship, performing arts, and social practices and rituals. These are what make the games unique to this region.



Abu Dhabi

DIRECT CONSOLE SERVICES TO ABU DHABI



UK

The Direct console service will be handled through the port of Southampton in the UK, which will allow CSS to target the entire UK sector with reduced transit time. Hence CSS Abu Dhabi partnered with Locker Freight which is a limited company registered and operated from the UK with nearly 42 years trading experience in worldwide logistics. "With the number of UK citizens now residing in the UAE, and the level of trade that takes place between the UK and UAE this new service is set to grow from strength to strength in the coming months, and we look forward to further strengthening our partnership with CSS Abu Dhabi," added **Chris Goodfellow**, Director, Locker Freight.



ITALY

Known as the luxury capital of Europe, CSS hopes to target the luxury segment of the Italian economy such as designer Jewelry, clothes, accessories, ceramics, marbles, tiles, home appliances and household items like luxuries furnitures with the direct console offering. In order to make this successful CSS Abu Dhabi has partnered with COMBI LINE, a leading Console Service provider. "This will be a unique offering to both customers in the United Arab Emirates and Italy, it will allow faster transit times, and even faster processing, we look forward to working with the team at CSS Abu Dhabi in making this a success," added **Massimo da Vero**, LCL Export Manager, Combi Line International S.p.A



ROTTERDAM

Rotterdam was chosen as one of the origin as it allows CSS Abu Dhabi to target inbound volume from many of the European and Scandinavian sectors like Austria, Belgium, Czech, Denmark, Finland, Hungary, France, Norway, Portugal, Russia, Slovakia, Sweden and Swiss. For this unique initiative CSS Abu Dhabi has chosen to partner with FPS Rotterdam. For over a decade, FPS Rotterdam and CSS Group have been working with each other because of FPS Rotterdam's specialization in consolidation services worldwide, weekly and directly to and from Rotterdam. "We are truly looking forward to working closely with CSS Group on this new endeavor, which we believe is an untapped opportunity for our business in this region," added **Saskia de Jong**, Director, FPS Rotterdam.

AGENCY DETAILS



Locker Freight Limited.
Haleview Road, Huyton,
Liverpool.L36 6DD.
Tel: +44 (0) 151 4808922
Fax: +44 (0) 151 4803744
www.locker-freight.co.uk



Combi Line International S.p.A
Via Fanin, 2-20090 Segrate,
Milan (Italy)
Tel: (+39) 02.213087.1
Fax: (+39) 02.3919.5177
www.combiline.it



FPS Famous Pacific Shipping B.V.
Rotterdam
Tel: + 31 10 2831919
Fax: + 31 10 2831910
www.fpsrtm.com

For further information, Please contact :

Arun Kuriakose, Sales Executive - NVOCC Tel: +971 26431717, Fax: +971 26431919, Ext:410 arunk@cssabudhabi.com
www.cssabudhabi.com

CSS ABU DHABI PROVIDES A SINGLE WINDOW ON PHARMA TRANSPORT SOLUTIONS

Pharmaceutical companies around the world rely on us for customized, swift and safe delivery of their high-priority shipments. Due to the delicate nature of the cargo, pharmaceutical companies often look for a single window of operation to handle their requirement from end to end, thus ensuring single accountability and attention to detail from its logistics providers. We ensure the integrity and quality of sensitive, high-value pharmaceutical goods, offer distribution and controlled supply chain management programs.

Individualized Services offered by CSS Abu Dhabi:

- Consultation with customers to review global transport requirements for their materials, as well as import and export requirements for customs clearance
- Sourcing and provision of packaging supplies such as insulated shippers, UN certified shippers for all ambient refrigerated and frozen shipments,

gel-packs, dry ice and temperature controlled shipping containers and temperature monitors

- Pre-customs clearance in selected cities.

- Transfer of Medicine to the cold room upon arrival in Abu Dhabi Airport.
- Quick delivery order process at Abu Dhabi Airport.
- All Transport Temperature Controlled - Chilled (+2°C to +8°C) and ambient (+15°C to +25°C) pharmaceuticals.
- We handle time bound medical equipments.
- Our own temperature controlled warehouse in Abu Dhabi

“My aim is to reach out into the niche market audience with our new product “Pharma Logistics”, having identified this as a unique sector which has a potential growth opportunity for its business since the healthcare industry is experiencing a boost in the UAE over the past few years. By having the first mover advantage in this untapped



sector, has meant that CSS Abu Dhabi has closely monitored and researched all aspects of Pharma logistics and, given their global expertise in the field of logistics, will be an invaluable asset to the pharmaceutical industry in this field. With a keen focus on hospitals, medical supplies providers, medical equipment trading and pharmaceutical companies, CSS Pharma Logistics has set the stage to grow exponentially within this existing sector, which will further diversify its vast service portfolio and help to secure the future growth,” said Midhun George who is in charge of Pharma Logistics.



Midhun George
Sales Manager-CSS Abu Dhabi
Tel: +971 2 6431717 | ext: 403
Fax : +971 2 6431919
midhun@cssabudhabi.com
www.cssabudhabi.com
P.O Box 32454| Abu Dhabi, UAE



Abu Dhabi

Consolidated Shipping Services L.L.C. Abu Dhabi

P.O. Box 32454, Abu Dhabi, UAE

Tel: +971 2 6431717, Fax: +971 2 6431919

Email: info@cssabudhabi.com

TOUCHING LIFE, BEYOND BORDERS

CSS SPONSORS TABLE IN THE ALPHA PALLIATIVE CARE CHARITY EVENT



Renowned Indian classical dancer and world-famous choreographer Mallika Sarabhai, who is also a social activist and director of the Darpana Academy of Performing Arts, presented a mesmerizing show to make the evening a memorable event.

The enthusiasm and the spirit, with which the children performed, overwhelmed the audience and was evidence of the amazing work of the teams at Rashid Centre

Palliative care is a multidisciplinary approach that focuses on relieving and preventing the suffering of patients. This holistic approach allows the palliative care team to address physical, emotional, spiritual and social concerns that arise with advanced illnesses. Palliative care also improves quality of life for both the patient and the family. Alpha Palliative Care is the biggest of such charitable chains in India. Since 2005, Alpha has been providing palliative care to tens of thousands of patients in the four districts of central Kerala in South India.

Dubai-based Rashid Centre for the Disabled that provides high-quality, integrated education services and therapies for children with special needs, has grown to become the most successful humanitarian organization in the region. It strives to bring children with special needs to the main stream of society by developing them as much independent as possible. Under the slogan "Touching Life, Beyond Borders", Alpha Palliative Care joined hands with Rashid Centre for the Disabled to provide patients

with relief from the symptoms, pain and stress of serious illnesses.

The two centers jointly organized a meeting of minds at the Dubai World Trade Centre on June 20, 2014 to share the suffering of the sick.

for the Disabled and Alpha. It was indeed a proud moment for CSS Group as one of the table sponsors of the event to continually build upon its CSR initiatives within the community and to contribute to support the under privileged that benefit from this organization.



BEWARE AND BE AWARE OF PACKING OF FLEXIBLE TANK

PART 1

“Flexible tanks” or “Flexitanks” are a kind of storage equipment for liquids such as water, oil, wines etc. Compared to steel tanks or drums, flexible tanks have many advantages, including lighter weight and being rustproof, foldable, and quicker and easier to set up. With the same capacity, a flexible tank may have



just 10% of a steel tank’s weight. The disadvantages of flexible tanks include lower durability and shorter longevity.

In this article we shall focus on Flexitanks being used in the Shipping Industry and the potential issues and claims faced in relation to the same.

Initially Flexitanks were designed on the basis that they would be for multi-trip use but these were soon replaced by single trip Flexitank. Though Flexitanks

have been in vogue for over 20 years, their popularity have grown by leaps and bound in the recent past. A Flexitank is a bladder that is designed to fit inside a 20ft general freight container, known to carry products from portable water, and liquids like wine and fruit juices or concentrates to paints, oils, non – hazardous chemicals, latex, etc.

The main issue currently faced is the increase in number of incidents and claims regarding the use of these flexible tanks, which are usually much higher than normal cargo carried by containers.

There are presently no prescribed standards regarding design or construction or packaging requirements or rules for carriage pertaining to use of flexitanks. However, the Container Owners Association (COA) set up a flexitank working group with the inaugural meeting held in Paris on 28 June 2007. The said working group has been instrumental in formulating **The Code of Practice for Flexitanks**, which has been periodically revised. However, these are only guidelines to be followed and there is no authority to enforce or implement the code.



Joy Thattil

Maritime Lawyer & Partner @ Callidus
Corporate & Maritime Consulting (CCMC)
Dubai & India
joy@calliduscmc.com

Discussions by various organisations dealing with the use of Flexitanks reveal that some of the main reasons for claims are due to the excess of the load bearing capacity, unsuitable container, failure to comply with the Transport Safety, improper installation, human factor and manufacturing defects.

to be continued...



Emotional Flying Club

It's jokingly said some airlines have become so focused on getting more money from passengers, using add-ons to the basic fare that soon we'll be charged for emotional baggage. This idea might make you chuckle but the chances are your flying routine follows an excitable pattern. The somewhat unbelievable concept of being enclosed in a pressurised metal tube, flying 40,000ft above the earth, hurtling along at 500 miles an hour triggers all sorts of emotions. This usually means that your flying routine, that others make look so easy-going, triggers lots of emotion. But we are not as alone as we think. If your friends do any of the following, they are with you in: - "The Emotional Flying Club". They are just better at hiding their membership card!

Before you even arrive at the airport you start worrying about how long it takes to get there. **Do you doubly make sure you get up in time, for that early morning departure, and don't oversleep?**

Go on, admit it, we've all set more than one alarm clock and also booked an alarm call. You have done the airport journey many times before. It only takes 30mins or is it 50mins? Well, let's say an hour to be sure eh? On the way, and at the first of hint of any hold-ups we start thinking, "Will you get out of the way?" **wondering why all the worse drivers are on the road at once.** Arriving at the airport we are amazed at how the journey took such a short time. We have arrived with hours to spare. However it is an "airport travel" memory block, because next time we will have completely forgotten this and go through all the emotional panic again.

Of course, we now start double-

checking if we have got all our passports and tickets. No chance of remembering where the passports were hidden for safety. Everyone in our party starts looking and things become more confused. Eventually the passports appear, as if by magic. We were so sure that the luggage was underweight but, as we get nearer the baggage drop, we become convinced that **it must weigh at least 25kg and will be rejected for being overweight.** Suddenly the security questions take on a new meaning. "Yes, no one could have interfered

with my bags". "No, I am not carrying



anything for anyone else". Easy answers, but why is it we try to avoid feeling and looking guilty? When it comes to security clearance, even though we are so organised, we worry if all liquids and gels are in the plastic see-through bag. On heck, I've not left that spray in the carry-on case have I? **It goes without saying, that whichever security queue you join, the others will be quicker.**

Naturally we get annoyed at passengers who leave it, until the very last moment, to start removing belts, watches, mobiles and laptops. Admit it you look-on, with anticipation, as your case travels through X-Ray. Will it make it OK? As for walking through the security arch yourself - whoops, breathe again as no alarm sounded. If you have ever become

annoyed with the others repacking their belongings so slowly, whilst you are ready to move on, then your emotions are certainly rising in the emotional baggage count. Now all you have to do is to make sure you don't miss your flight and never leave your baggage unattended. Sounds easy - forget it!

Even if you are in a lounge, no flight ever seems to be shown on the screen when you are checking. No matter how many times you look, the boarding gate seems to appear just when you weren't looking.

If you find yourself late, your flight will be departing from the farthest gate possible from where you are. Have you ever boarded a flight that leaves from Gate 1? No, neither as anyone else! As to you having some luck, if you are allocated a middle seat, you can easily spot which passengers will be sitting either side of you. **The two largest! If you are travelling on business, no matter what cabin class, the crying baby will be seated nearest to you.** Another emotional moment, just as you are about to sit down, consider this conundrum. Why is it that, when there is less carry-on luggage space available, the more carry-on luggage the passengers will bring aboard? You end up having to stow your bags nowhere near your seat! By now, you'll have realised that this article only touches on some emotional triggers. There are so many more, that it's no wonder we all have enough experience to join the Emotional Flying Club.

So come on, admit and apply for membership. **As a nervous elderly lady said to a pilot, "I've never flown before; you will land me safely down, won't you?" "Well ma'am," said the pilot, "I've never left anyone up there yet!"** I bet this senior first-time flyer was already a bona fide Emotional Flying Club member! Happy travels.....

Happy travels.....

LUCKY WINNER

As part of our continuous commitment to the freight forwarding fraternity, CSS initiated a thank you scheme over 6 years ago, whereby one lucky name out of the scores of business cards that are dropped into the raffle bowls placed at the Delivery Order Counter will be rewarded with a gift.

The winner picked selected and rewarded for the months of July-August 2014 was **Razi Ahmed, Director, Mac World Logistic LLC** who walked away with gift vouchers worth AED 200 from Carrefour, presented by **Susanth, Manager- HR- CSS Dubai.**



CONSOLE SHIPPING SERVICES INDIA PVT. LTD.

Jairam K R DELHI	Director	jairam@cssindiagroup.com
Rajesh Arora Exports-Sales & Marketing	V P - North India	rajesharora@cssindiagroup.com
Prasun Roy Manish Kumar	Sr Manager Export Manager sales	prasun@cssindiagroup.com manishkumar@cssindiagroup.com
Deepak Bahuguna Sunil Sharma Nikhil Narang	Dy Manager sales Dy. Manager - sales Asst. Manager - Sales	deepak@cssindiagroup.com sunil@cssindiagroup.com nikhil@cssindiagroup.com
Bairender Imports-Sales & Marketing	Executive	bairender@cssindiagroup.com
Rajeev Kumar Prabhakar Kumar	Manager Import Dy. Manager - sales	rajeevkumar@cssindiagroup.com prabhakar@cssindiagroup.com
Export Documentation, CRM & Operation		
Gauri Pradhan (Mr) Sangeeta Negi Deepali Arora	Executive - docs Jr Ex CRM Jr Ex CRM	exportdox@cssindiagroup.com sangeetanegi@cssindiagroup.com salessupportdel@cssindiagroup.com
Imports Documentation, CRM & Operation		
Kishan Dutt Atul Jaiswal Ekta Sawney Prince Jawa Sumit Kumar Bhanu Saxena	Executive- Dox Asst Manager - Docs & CRM Executive - CRM Executive- Dox Executive - Dox Jr Executive - CRM	kishan@cssindiagroup.com atuljaiswal@cssindiagroup.com ekta@cssindiagroup.com importdox@cssindiagroup.com importdo@cssindiagroup.com csdelhi@cssindiagroup.com
Accounts		
Sudeep V. Pillai Vijay kr Jalla Punno kumar	Manager-Accounts Sr. Executive-Accounts Trainee Accounts	sudeep@cssindiagroup.com vijayjalla@cssindiagroup.com dineshk@cssindiagroup.com
MUMBAI		
Projects		
Prabhakar Maniyan Export Documentation	Vice President	prabhakar@cssindiagroup.com
A K Swamy	Manager	akswamy@cssindiagroup.com

Import / Airfreight		
Rahat Taleja Customer Service Export	Vice President	rahat@cssindiagroup.com
Ranjit Rahulana Customer Service Import	Manager	ranjitrahulana@cssindiagroup.com
Quresh Jawiwala Import Documentation	Manager	quresh@cssindiagroup.com
Sunny Mathew Devdatt Adivarekar	Manager Assistant Manager	sunny@cssindiagroup.com devdatt@cssindiagroup.com
Finance		
R Krishnan	Manager Accounts	krishnan@cssindiagroup.com
CHENNAI		
Murugan Venkatesh Sathiyarayanan Jittendra Satish	Manager- Imports Manager- Exports Manager Accounts Manager Customer Service Assistant Export Documentation	murugan@cssindiagroup.com venkatesh@cssindiagroup.com sathiya@cssindiagroup.com jittendra@cssindiagroup.com expdocschn@cssindiagroup.com
TIRUPUR		
T K Viswanath Sabareesh C.V	General Manager, South India Executive - Documentation	vishwanath@cssindiagroup.com docstup@cssindiagroup.com
COIMBATORE		
C Thainis Raj	Manager- Sales	ctr@cssindiagroup.com
TUTICORIN		
Rajesh	Executive - Operations	csstuti@cssindiagroup.com
BANGALORE		
Sandeep Anithur Vinod.S	Branch Manager Manager Sales & Marketing	sandeepa@cssindiagroup.com vinod@cssindiagroup.com
COCHIN		
Latha Ashokan Betsy George Blessy George	Branch Manager Executive Accounts Executive-Documentation	latha@cssindiagroup.com accounts_cochin@cssindiagroup.com docs_cok@cssindiagroup.com

CONTACTS

Boss wants too much...

For thirty years, Johnson had arrived at work at 9 A.M. on the dot. He had never missed a day and was never late.

Consequently, when on one particular day 9 A.M. passed without Johnson's arrival, it caused a sensation. All work ceased, and the boss himself, looking at his watch and muttering, came out into the corridor.

Finally, precisely at ten, Johnson showed up, clothes dusty and torn, his face scratched and bruised, his glasses bent. He limped painfully to the time clock, punched in, and said, aware that all eyes were upon him, "I tripped and rolled down two flights of stairs in the subway. Nearly killed myself."

And the boss said, "And to roll down two flights of stairs took you a whole hour?"



inbound

VESSEL	VOY	BAHRAIN	BANGKOK	BARCELONA	BREMEN	BUSAN	COCHIN	HONGKONG	KARACHI	KEELUNG	KUWAIT	NHAVA SHEVA	NEW YORK	NINGBO	PORT KLANG	ROTTERDAM	SHANGHAI	SINGAPORE	SOUTHAMPTON	XINGANG	YOKOHAMA	JEBEL ALI	
HANSA AFRICA	4155	3-Sep																					5-Sep
CIMBRIA	4165	10-Sep																					12-Sep
HANSA AFRICA	4165	17-Sep																					19-Sep
CIMBRIA	4175	24-Sep																					26-Sep
HANSA AFRICA	4175	1-Oct																					3-Oct
CIMBRIA	4185	8-Oct																					10-Oct
HANSA AFRICA	4185	15-Oct																					17-Oct
CIMBRIA	4195	22-Oct																					24-Oct
HYUNDAI BUSAN	066W		4-Sep																				18-Sep
HYUNDAI BANGKOK	048W		11-Sep																				25-Sep
HYUNDAI VANCOUVER	208W		18-Sep																				2-Oct
HYUNDAI SINGAPORE	063W		25-Sep																				9-Oct
HYUNDAI COLOMBO	065W		2-Oct																				16-Oct
HYUNDAI JAKARTA	054W		9-Oct																				23-Oct
HYUNDAI CONFIDENCE	531W		16-Oct																				30-Oct
HYUNDAI BUSAN	067W		23-Oct																				6-Nov
HYUNDAI BANGKOK	049W		30-Oct																				13-Nov
MAERSK TAURUS	1413			7-Sep																			28-Sep
MAERSK TAKUNG	1411			14-Sep																			5-Oct
MAERSK TANLONG	1413			21-Sep																			12-Oct
NORTHERN JAMBOREE	1413			28-Sep																			19-Oct
MAERSK TURANG	1415			5-Oct																			26-Oct
MAERSK JUSTICE	1409			12-Oct																			2-Nov
MAERSK SECUL	1413			19-Oct																			9-Nov
MAERSK TAURUS	1415			26-Oct																			16-Nov
GJERTRUD MAERSK	143E				2-Sep																		23-Sep
GUNVOR MAERSK	144E				9-Sep																		30-Sep
MAERSK ALGOL	143E				16-Sep																		7-Oct
GUTHORM MAERSK	144E				23-Sep																		14-Oct
GERD MAERSK	143E				30-Sep																		21-Oct
GUNHILDE MAERSK	143E				7-Oct																		28-Oct
GUSTAV MAERSK	144E				14-Oct																		4-Nov
MAERSK ALTAIR	142E				21-Oct																		11-Nov
APL CHARLESTON	8					1-Sep																	23-Sep
APL MIAMI	5					8-Sep																	30-Sep
MOL COSMOS	3					15-Sep																	7-Oct
APL VANCOUVER	12					22-Sep																	14-Oct
APL COLOMBUS	6					29-Sep																	21-Oct
APL DETRIOT	6					6-Oct																	28-Oct
APL SANTIAGO	5					13-Oct																	4-Nov
APL CHARLESTON	9					20-Oct																	11-Nov
APL MIAMI	6					27-Oct																	18-Nov
MAERSK AVON	1472						2-Sep																13-Sep
MAERSK AVON	1474						9-Sep																20-Sep
MAERSK AVON	1476						16-Sep																27-Sep
MAERSK AVON	1478						23-Sep																4-Oct
MAERSK AVON	1480						30-Sep																11-Oct
MAERSK AVON	1482						7-Oct																18-Oct
MAERSK AVON	1484						14-Oct																25-Oct
MAERSK AVON	1486						21-Oct																1-Nov
HYUNDAI BUSAN	066W							3-Sep															18-Sep
HYUNDAI BANGKOK	048W							10-Sep															25-Sep
HYUNDAI VANCOUVER	208W							17-Sep															2-Oct
HYUNDAI SINGAPORE	063W							24-Sep															9-Oct
HYUNDAI COLOMBO	065W							1-Oct															16-Oct
HYUNDAI JAKARTA	054W							8-Oct															23-Oct
HYUNDAI CONFIDENCE	531W							15-Oct															30-Oct
HYUNDAI BUSAN	067W							22-Oct															6-Nov
HYUNDAI BANGKOK	049W							29-Oct															13-Nov
HYUNDAI BANGKOK	048W							7-Sep															1-Oct
HYUNDAI VANCOUVER	208W							14-Sep															8-Oct
HYUNDAI SINGAPORE	063W							21-Sep															15-Oct
HYUNDAI COLOMBO	065W							28-Sep															22-Oct
HYUNDAI JAKARTA	054W							5-Oct															29-Oct
HYUNDAI CONFIDENCE	531W							12-Oct															5-Nov
HYUNDAI BUSAN	067W							19-Oct															12-Nov
HYUNDAI BANGKOK	049W							26-Oct															19-Nov
HYUNDAI BUSAN	066W							1-Sep															19-Sep
HYUNDAI BANGKOK	048W							8-Sep															26-Sep
HYUNDAI VANCOUVER	208W							15-Sep															3-Oct
HYUNDAI SINGAPORE	063W							22-Sep															10-Oct
HYUNDAI COLOMBO	065W							29-Sep															17-Oct
HYUNDAI JAKARTA	054W							6-Oct															24-Oct
HYUNDAI CONFIDENCE	531W							13-Oct															31-Oct
HYUNDAI BUSAN	067W							20-Oct															7-Nov
HYUNDAI BANGKOK	049W							27-Oct															14-Nov
NICOLINE MAERSK	1469										5-Sep												9-Sep
NICOLINE MAERSK	1471										12-Sep												16-Sep
NICOLINE MAERSK	1473										19-Sep												23-Sep
NICOLINE MAERSK	1475										26-Sep												30-Sep
NICOLINE MAERSK	1477										3-Oct												7-Oct
NICOLINE MAERSK	1479										10-Oct												14-Oct
NICOLINE MAERSK	1481										17-Oct												21-Oct
NICOLINE MAERSK	1483										24-Oct												28-Oct

ABOVE MENTIONED ARE TENTATIVE VESSELS AND ARE SUBJECT TO CHANGE.

VESSEL	VOY	BAHRAIN	BANGKOK	BARCELONA	BREMEN	BUSAN	COCHIN	HONGKONG	KARACHI	KEELUNG	KUWAIT	NHAVA SHEVA	NEW YORK	NINGBO	PORT KLANG	ROTTERDAM	SHANGHAI	SINGAPORE	SOUTHAMPTON	XINGANG	YOKOHAMA	JEBEL ALI	
VILLE D ORION	4											7-Sep											11-Sep
VILLE DE AQUARIUS	10											14-Sep											18-Sep
VILLE D ORION	5											21-Sep											25-Sep
VILLE DE AQUARIUS	11											28-Sep											2-Oct
VILLE D ORION	6											5-Oct											9-Oct
VILLE DE AQUARIUS	12											12-Oct											16-Oct
VILLE D ORION	7											19-Oct											23-Oct
VILLE DE AQUARIUS	13											26-Oct											30-Oct
MAERSK DETROIT	1411											12-Sep											5-Oct
MAERSK DENVER	1411											19-Sep											12-Oct
MAERSK MEMPHIS	1411											26-Sep											19-Oct
MAERSK COLUMBUS	1411											3-Oct											26-Oct
MAERSK PITTSBURGH	1411											10-Oct											2-Nov
MAERSK HARIFORD	1413											17-Oct											9-Nov
MAERSK ATLANTA	1413											24-Oct											16-Nov
HYUNDAI BANGKOK	048W												6-Sep										25-Sep
HYUNDAI VANCOUVER	208W												13-Sep										2-Oct
HYUNDAI SINGAPORE	063W												20-Sep										9-Oct
HYUNDAI COLOMBO	065W												27-Sep										16-Oct
HYUNDAI JAKARTA	054W												4-Oct										23-Oct
HYUNDAI CONFIDENCE	531W												11-Oct										30-Oct
HYUNDAI BUSAN	067W												18-Oct										6-Nov
HYUNDAI BANGKOK	049W												25-Oct										13-Nov
EVER SUPERB	049W																	1-Sep					22-Sep
EVER LEADER	010W																	8-Sep					29-Sep
HYUNDAI SPLENDOR	038W																	15-Sep					6-Oct
ITAL CONTESSA	058W																	22-Sep					13-Oct
EVER SMILE	055W																	29-Sep					20-Oct
EVER LOVAL	005W																	6-Oct					27-Oct
EVER LOGIC	009W																	13-Oct					3-Nov
EVER SUPERB	050W																	20-Oct					10-Nov
EVER LEADER	011W																	27-Oct					17-Nov
HYUNDAI BUSAN	066W																		8-Sep				18-Sep
HYUNDAI BANGKOK	048W																	15-Sep					25-Sep
HYUNDAI VANCOUVER	208W																	22-Sep					2-Oct
HYUNDAI SINGAPORE	063W																	29-Sep					9-Oct
HYUNDAI COLOMBO	065W																	6-Oct					16-Oct
HYUNDAI JAKARTA	054W																	13-Oct					30-Oct
HYUNDAI CONFIDENCE	531W																	20-Oct					6-Nov
HYUNDAI BUSAN	067W																	27-Oct					13-Nov
CMA CGM MAUPASSANT	EPB07E																		1-Sep				28-Sep
CMA CGM NERVAL	EPB09E																		6-Sep				2-Oct
CMA CGM BERLIOZ	EPB11E																		15-Sep				9-Oct
CMA CGM VERDI	EPB13E																		23-Sep				17-Oct
CMA CGM BALZAC	EPB15E																		30-Sep				24-Oct
CMA CGM STRAUSS	EPB17E																		7-Oct				31-Oct
CMA CGM CORNELLE	EPB19E																		15-Oct				8-Nov
CMA CGM LAMARTINE	EPB21E																		21-Oct				14-Nov
CMA CGM MAUPASSANT	EPB23E																		28-Oct				21-Nov
CMA CGM RABELAIS	A93W																			3-Sep			6-Oct
MAERSK LUZ	1408																			10-Sep			13-Oct
CMA CGM DANUBE	A97W																			17-Sep			20-Oct
MAERSK LA PAZ	1408																			24-Sep			27-Oct
MAERSK KINLOSS	1410																			1-Oct			3-Nov
MAERSK LAMANA	1404																			8-Oct			10-Nov
MAERSK LONDRINA	1410																			15-Oct			17-Nov
CHARLOTTE MAERSK	1408																				5-Sep		6-Oct
CLIFFORD MAERSK	1408																						13-Oct
MAERSK STOCKHOLM	1408																			19-Sep			20-Oct
CHASTINE MAERSK	1408																			26-Sep			27-Oct
SKAGEN MAERSK	1410																			3-Oct			3-Nov
MAERSK STEPICA	1410																			10-Oct			10-Nov
MAERSK SALINA	1410																			17-Oct			17-Nov
SUSAN MAERSK	1410																						24-Nov
HYUNDAI BUSAN	066W														9-Sep								18-Sep
HYUNDAI BANGKOK	048W														16-Sep								25-Sep
HYUNDAI VANCOUVER	208W														23-Sep								2-Oct
HYUNDAI SINGAPORE	063W														30-Sep								9-Oct
HYUNDAI COLOMBO	065W														7-Oct								16-Oct
HYUNDAI JAKARTA	054W														14-Oct								23-Oct
HYUNDAI CONFIDENCE	531W														21-Oct								30-Oct
HYUNDAI BUSAN	067W														28-Oct								6-Nov
GERNER MAERSK	145E																	2-Sep					23-Sep
GJERTRUD MAERSK	143E																	9-Sep					30-Sep
GUNVOR MAERSK	144E																	16-Sep					7-Oct
MAERSK ALGOL	143E																	23-Sep					14-Oct
GUTHORM MAERSK	144E																	30-Sep					21-Oct
GERD MAERSK	143E																	7-Oct					28-Oct
GUNHILDE MAERSK	143E																	14-Oct					4-Nov
GUSTAV MAERSK	144E																	21-Oct					11-Nov

ABOVE MENTIONED ARE TENTATIVE VESSELS AND ARE SUBJECT TO CHANGE.

outbound

VESSEL	VOY	JEBEL ALI	ABU DHABI	ADEN	ALEXANDRIA	ACABA	BAHRAIN	CHENNAI	COCHIN	COLOMBO	DAMMAM	DAR ES SALAM	DELHI	FELIXSTOWE	GENOA	HAMBURG	JEDDAH	KARACHI	KUWAIT	MOMBASA	MUSCAT	NEW YORK	NHAWA SHEVA	PORT SUDAN	RIYADH	ROTTERDAM	UMM QMSR	SHANGHAI	SINGAPORE	
MAERSK KLAIPEDA	1412	7-Sep												4-Oct																
MAERSK KAMPALA	1412	14-Sep												11-Oct																
MAERSK KIMI	1412	21-Sep												18-Oct																
MAERSK KYRENA	1412	28-Sep												25-Oct																
MAERSK KITHIRA	1414	5-Oct												1-Nov																
MAERSK KALMAR	1414	12-Oct												8-Nov																
MAERSK KIEL	1414	19-Oct												15-Nov																
MAERSK KARACHI	1414	26-Oct												22-Nov																
APL PHEONIX	10	9-Sep	2-Jul																											
MOL PROMISE	88	16-Sep	17-Sep																											
APL SAVANNAH	10	23-Sep	24-Sep																											
APL BOSTON	12	7-Oct	8-Oct																											
COCL CHICAGO	15	14-Oct	15-Oct																											
APL PHEONIX	11	21-Oct	22-Oct																											
MOL PROMISE	89	28-Oct	29-Oct																											
VALERIE SCHULTE	40	6-Sep											27-Sep																	
SLS	9	13-Sep											29-Sep																	
VALERIE SCHULTE	41	20-Sep											6-Oct																	
SLS	10	27-Sep											13-Oct																	
VALERIE SCHULTE	42	4-Oct											20-Oct																	
SLS	11	11-Oct											27-Oct																	
VALERIE SCHULTE	43	18-Oct											3-Nov																	
SLS	12	25-Oct											10-Nov																	
VALERIE SCHULTE	40	6-Sep																												
SLS	9	13-Sep																												
VALERIE SCHULTE	41	20-Sep																												
SLS	10	27-Sep																												
VALERIE SCHULTE	42	4-Oct																												
SLS	11	11-Oct																												
VALERIE SCHULTE	43	18-Oct																												
SLS	12	25-Oct																												
SIMA PERFECT	083E	2-Sep						14-Sep																						
SIMA SAHBA	099E	9-Sep						21-Sep																						
SIMA SAPPHIRE	010E	16-Sep						28-Sep																						
SIMA PERFECT	084E	23-Sep						5-Oct																						
SIMA SAHBA	100E	30-Sep						12-Oct																						
SIMA SAPPHIRE	011E	7-Oct						19-Oct																						
SIMA PERFECT	085E	14-Oct						26-Oct																						
SIMA SAHBA	101E	21-Oct						2-Nov																						
CMA CGM BALZAC	EP800W	1-Sep																												
CMA CGM STRAUSS	EP802W	8-Sep																												
CMA CGM CORNELLE	EP804W	15-Sep																												
CMA CGM LAMARTINE	EP806W	22-Sep																												
CMA CGM MAUPASSANT	EP808W	29-Sep																												
CMA CGM NERVAL	EP810W	6-Oct																												
CMA CGM BERLIOZ	EP812W	13-Oct																												
CMA CGM VERDI	EP814W	20-Oct																												
HANSA AFRICA	416N	5-Sep					8-Sep																							
CIMBRIA	417N	12-Sep					15-Sep																							
HANSA AFRICA	417N	19-Sep					22-Sep																							
CIMBRIA	418N	26-Sep					29-Sep																							
HANSA AFRICA	418N	3-Oct					6-Oct																							
CIMBRIA	419N	10-Oct					13-Oct																							
HANSA AFRICA	419N	17-Oct					20-Oct																							
CIMBRIA	420N	24-Oct					27-Oct																							
LI CORTESIA	061E	1-Sep											2-Sep																	
COCL QINGDAO	104E	8-Sep											9-Sep																	
COCL NINGBO	106E	22-Sep											23-Sep																	
COSCO MALAYSIA	039E	29-Sep											30-Sep																	
COCL EUROPE	102E	6-Oct											7-Oct																	
COSCO VIETNAM	013E	13-Oct											14-Oct																	
LI CORTESIA	062E	20-Oct											21-Oct																	
COCL QINGDAO	105E	27-Oct											28-Oct																	
MAERSK DENPASAR	1409	5-Sep																												
MAERSK WISCONSIN	1409	12-Sep																												
MAERSK VIRGINIA	1409	19-Sep																												
MSC FIRENZE	1409	26-Sep																												
MAERSK KENTUCKY	1409	3-Oct																												
MAERSK DANANG	1409	10-Oct																												
MAERSK DAMIETTA	1413	17-Oct																												
MAERSK IDAHO	1409	24-Oct																												
CMA CGM BALZAC	EP800W	1-Sep																												
CMA CGM STRAUSS	EP802W	8-Sep																												
CMA CGM CORNELLE	EP804W	15-Sep																												
CMA CGM LAMARTINE	EP806W	22-Sep																												
CMA CGM MAUPASSANT	EP808W	29-Sep																												
CMA CGM NERVAL	EP810W	6-Oct																												
CMA CGM BERLIOZ	EP812W	13-Oct																												
CMA CGM VERDI	EP814W	20-Oct																												
THEA S	1413	2-Sep																												
MICHAELA S	1413	9-Sep																												
KERSTIN S	1413	16-Sep																												
HARALD S	1415	23-Sep																												

TOP MANAGEMENT

CONTACTS

<p>T S Kaladharan Anil Kumar Raj George Ahmed Al Rais Kenneth Allan Dinnadge Rajagopal</p> <p>Chairman Director - Finance & Admin Senior V P - Projects, Oil & Energy Senior V P - Airfreight Vice President - Business Development Sr. GM - Finance</p> <p>kala@cssdubai.com anil@cssdubai.com george@cssdubai.com ahmed@cssdubai.com ken@cssdubai.com raj@cssdubai.com</p>	<p>Steenath V Siby C Kurian Ajay Krishnan Arijun Bose Chandrakala (CK)</p> <p>Sr. GM - Projects Oil & Energy / Ops Sr. GM - Sales & Marketing Sr. GM - Ocean Freight Director - CSS Abu Dhabi Manager Operations - Ocean Freight</p> <p>steenath@cssdubai.com siby@cssdubai.com ajay@cssdubai.com arijun@cssabudhabi.com ckala@cssdubai.com</p>
<p>CORPORATE COMMUNICATIONS Unnikrishnan G SALES (DUBAI) 1 Rosh Manoli Ebie Babu Anoop Jose Vysakh PS. Abith T.S SALES (DUBAI) 2 Richard Varghese Ranjith Nair Nishad Radhakrishnan Arif Suleman Khatri SALES (NVOCC) Fida Asghar Kiran Cherian Ranjith Haridas Robin Mathew Anuraj TC Sherin E Vincent Merlin Raj Mujeeb Althaf Rahul Haridas Anoop Banerjee TEAM FORWARDING Tasleem S Patka Sindhu Nair Duminda De Silva Thushara Nishaman Thomas Paul Rojy Kinadath Smitha Nishi Robin K.G. Akhil Prabha PRICING / KEY INFORMATION DESK Raufa Shaikh Thomas Mathew Aparna Renjit Rishi R Prasad Girish Kumar Shabas C.P. Clifford R Gautham Gopan Raunak Khandelwal AIR FREIGHT Jacob Isaac Baiju Sadanand Suranga Shijo Varun Babu</p> <p>Head- Corp. Communications Team / RDM - (North America) Sales Executive Sales Executive Coordinator Coordinator BDM - Team Head Key Account Manager Sales Executive Coordinator Team Manager - NVOCC Team Leader Team Leader Sales Executive Sales Executive Sales Coordinator Sales Coordinator Sales Coordinator Sales Coordinator BDM BDM BDM BDM BDM Sales Coordinator Sales Coordinator Sales Coordinator Manager Asst. Manager- Key Information Desk Team Leader- Key Information Desk Coordinator - Pricing Sr. Coordinator- Key Information Desk Coordinator- Key Information Desk Coordinator- Key Information Desk Coordinator- Key Information Desk Coordinator- Key Information Desk General Manager Manager - Operations Asst. Manager - Operations Operations Assistant-Imports Operations Assistant-Imports</p> <p>unni@cssdubai.com roshmon@cssdubai.com ebie@cssdubai.com anoop@cssdubai.com vysakh@cssdubai.com abith@cssdubai.com richard@cssdubai.com ranjithnair@cssdubai.com nishad@cssdubai.com arifs@cssdubai.com fida@cssdubai.com kiranc@cssdubai.com ranjitharidas@cssdubai.com robinm@cssdubai.com anuraj@cssdubai.com sherin@cssdubai.com merlin@cssdubai.com mujeeb@cssdubai.com rahulh@cssdubai.com anoopb@cssdubai.com tasleem@cssdubai.com sindhu@cssdubai.com duminda@cssdubai.com thushara@cssdubai.com thomaspaul@cssdubai.com rojy@cssdubai.com smitha@cssdubai.com robinkg@cssdubai.com akhil@cssdubai.com raufa@cssdubai.com thomas@cssdubai.com aparnar@cssdubai.com rishi@cssdubai.com girish@cssdubai.com shabas@cssdubai.com clifford.r@cssdubai.com gautham@cssdubai.com raunak@cssdubai.com jacob@cssdubai.com baiju@cssdubai.com suranga@cssdubai.com shijo@cssdubai.com varunbabu@cssdubai.com</p>	<p>Roshin Thambies Prasanth Tobin PROJECTS, OIL & ENERGY Ahmad Fuad Sajith Vijayan Ambilli Don Swan Chacko Ratheesh Nair Ameef Challa Biffo Babu Mehsoob Osama Amii SALES PLUS Arun Jayakumar Ashok Sankar Rashmi Praveen SALES (TEAM JEBEL ALI) 1 Hinna Hussain Vibin George Sanjeev Kumar Richard Salvius Steffin John OCEAN FREIGHT & CFS OPERATIONS Don Raveendran Vishnu Nazir Utheesh Jayandan P I Rejinish CUSTOMS DOCUMENTATION Rowmahs Ansar Ali CSLC-2 (SUPPLY CHAIN MANAGEMENT) Hareesh M Haridas Sunil Kumar Nisha Murali Biju Babu Aneesh Nair LAND TRANSPORT Sudhir R Pramod Kumar Ranjith Pushpasagar FINANCE S. Subhashini HR & ADMIN. Susanth Shekar Shelly Varkey Cheryl Annes Hassan Haji Devya D.</p> <p>Operations Assistant-Exports Operations Assistant-Exports Operations Assistant-Perishable Operations Coordinator Sr. BDM Manager - Operations Team Leader Operations Supervisor Operations Executive Coordinator Sales Executive Jr. Coordinator Customs Documentation Sr. Coordinator Coordinator Coordinator Team Manager Sales Executive Sales Executive Coordinator Coordinator Asst. Manager Team Leader NVOCC Ops. Team Leader- Forwarding Ops. Team Leader CFS Operations Sr.Ops Executive - LCL Exports Supervisor Customs Documentation Manager - Logistics Warehouse Supervisor Coordinator - Logistics Coordinator - Operations Jr. Coordinator - Logistics Supervisor Coordinator (FCL) Coordinator (LCL) Credit Controller Manager - HR Manager - Admin Executive Secretary - Chairman's Office PRO HR Executive</p> <p>roshin@cssdubai.com thambies@cssdubai.com prasanth@cssdubai.com tobin@cssdubai.com fuad@cssdubai.com sajithv@cssdubai.com ambillidon@cssdubai.com chacko@cssdubai.com ratheesh@cssdubai.com ameef.challa@cssdubai.com biffo@cssdubai.com mehsoob@cssdubai.com osama@cssdubai.com arunjayakumar@cssdubai.com ashoks@cssdubai.com rashmip@cssdubai.com hinna@cssdubai.com vibin@cssdubai.com sanjeev@cssdubai.com s.richard@cssdubai.com steffin@cssdubai.com don@cssdubai.com vishnu@cssdubai.com utheesh@cssdubai.com jayandan@cssdubai.com rejinish@cssdubai.com rowmahs@cssdubai.com ansar@cssdubai.com hareesh@cssdubai.com sunil@fmcglogistics.net nisha@fmcglogistics.net bijub@fmcglogistics.net aneesh@fmcglogistics.net sudhir@cssdubai.com pramod@cssdubai.com ranjithp@cssdubai.com subhashini@cssdubai.com susanth@cssdubai.com shelly@cssdubai.com cherylanne@cssdubai.com hassan@cssdubai.com devya@cssdubai.com</p>

Middle East

Consolidated Shipping Services L.L.C.

Corporate Office, P.O. Box 27802, Dubai, UAE
Tel: +971 4 3248884, Fax: +971 4 3249994
Email: info@cssdubai.com

Dubai International Airport Cargo Gateway (Dubai Cargo Village)
P.O. Box 27802, Dubai, UAE
Tel: +971 4 2826176, Fax: +971 4 2826179
Email: info@cssdubai.com

Consolidated Shipping Logistics Centre 1- CFS

P.O. Box 61334, Jebel Ali, Dubai, UAE
Tel: +971 4 8872333, Fax: +971 4 8872335
Email: cfsoperations@cssdubai.com

Consolidated Shipping Logistics Centre 2 - SCM

P.O. Box 18595, Jebel Ali, Dubai, UAE
Tel: +971 4 8873999, Fax: +971 4 8818696
Email: info@fmcglogistics.net

Consolidated Shipping Services L.L.C. Abu Dhabi

P.O. Box 32454, Abu Dhabi, UAE
Tel: +971 2 6431717, Fax: +971 2 6431919
Email: info@cssabudhabi.com

Consolidated Shipping Services W.L.L. Bahrain

P.O. Box 2209, Manama, Bahrain
Tel: +973 17540106, Fax: +973 17540107
Email: info@cslbahrain.com



CSS Homeward Bound

Dubai Creek Customs - Customs Wharfage
Warehouse B
P. O. Box 27802, Dubai, UAE
Tel: +971 4 2227780, Fax: +971 4 2223445
Email : info@csshomeward.com

www.cssgroupsite.com

INFORMATION TECHNOLOGY

Biju Damodaran
Arunkumar S

Sr. Network Engineer
Network Engineer

biju@cssdubai.com
aruns@cssdubai.com

CSS HOMEWARD BOUND / INDUSTRIAL PACKING AND LASHING

Suku Sudhakaran
Syed Zeeshan
Rajesh Kandiyam
Vinod Sasidharan
Vivek Nair
Teena Antony

General Manager
General Manager-Relocations
BDM
Operations Executive
Coordinator
Coordinator

ssuku@csshomeward.com
syed@csshomeward.com
rajesh@csshomeward.com
vinod@csshomeward.com
vivek@csshomeward.com
teena@csshomeward.com

CSS ABU DHABI

Renjith B Pillai
Midhun George
Amal Hareendran
Githesh T.K.
Rajneesh Radhakrishnan
Prakash Shetty
Fayaz Abdulla
Arun Kuriakose
Shijosh Kunjumon

Branch Manager
Sales Manager
Asst. Manager- Ops.& Cust. Service
Accountant
Sr. Sales Executive
Sr. Sales Executive
Sales Executive
Sales Executive
Sales Executive

renjith@cssabudhabi.com
midhun@cssabudhabi.com
amal@cssabudhabi.com
githesh@cssabudhabi.com
rajneesh@cssabudhabi.com
prakash@cssabudhabi.com
fayaz@cssabudhabi.com
arunk@cssabudhabi.com
shijosh@cssabudhabi.com

Diyala Nasser
Litty Abraham
Derick Livera
Supriya Shetty
Greeshma Nair
Prajeesh Sivaprasad
Roshmer Farook

Operations Supervisor
Sales Coordinator
Sales Coordinator
Sales Coordinator
Sales Coordinator
Operations & Transport Executive
Customs Clearance Clerk

diyala@cssabudhabi.com
litty@cssabudhabi.com
derick@cssabudhabi.com
supriya@cssabudhabi.com
greeshma@cssabudhabi.com
prajeesh@cssabudhabi.com
roshmer@cssabudhabi.com

CSS BAHRAIN

Narayan R T
Bijesh PB
Shaz. P
Prasad. N
Krishna Das
Salim Das
Vikas
Masooma
Steedevi
Ani. T
Prathap Chandran

General Manager
Sr. Sales Executive
Sales Executive
Sales Executive
Operations Supervisor
CFS Operations
Sales Coordinator
Customer Service
Sales Coordinator
Customs Documentation
Accountant

narayan@csbbahrain.com
bijesh@csbbahrain.com
shaz@csbbahrain.net
prasad@csbbahrain.net
krishnadas@csbbahrain.com
salim@csbbahrain.com
vikas@csbbahrain.com
masooma@csbbahrain.com
streedevi@csbbahrain.com
ani@csbbahrain.com
prathap@csbbahrain.com

ASSOCIATES

CONSOLIDATED SHIPPING SERVICES W.L.L. – KUWAIT

Suhair Commercial Centre, Opp. Sharq Fire Station, 1st Floor
Al-Hilali Street, P.O. Box 12075, Shamiya 71651, Kuwait.
Tel : +965 2249 3957, +965 22493960
Fax : +965 2249 3956

Abdulrahman Amin
Dean Landers

Gr. General Manager
General Manager

abdulrahmanamin@csskuwait.com
dean@csskuwait.com

CONSOLIDATED SHIPPING SERVICES – MALDIVES

C/o GO Maldives, 66/17, 7th floor
Cyprea building, Bouthakurufoanu Magu, Male, Republic of Maldives
Tel : +960 330 7242 fax +960 332 3523

Goutham Gopal

Business Development Executive

goutham@cssmale.com

CONSOLIDATED SHIPPING SERVICES – PAKISTAN

Suite 208, Progressive Square 11-A, Block-6,
PECHS, Shahrah-e-Faisal, Karachi-75400, Pakistan
Tel: +9221-3437 1352 (3-Lines, Fax: +9221-3437 1230)

Asghar Malik

Country Manager

asghar@css-pk.com
imports1@css-pk.com
exports1@css-pk.com

KINGDOM OF SAUDIA ARABIA

BARWIL AGENCIES LTD FOR SHIPPING (WSS DAMMAM)
Post Box 293, Dammam, 31411, KSA
Telephone : +966 3 833 9975, Fax : +966 3 833 3393

Mohammed Siraj
Imtiaz Ali

Logistics Operations Manager
Logistics Operations Supervisor

mohammed.siraj@wilhelmsen.com
imtiaz.ali@wilhelmsen.com

BARWIL AGENCIES LTD FOR SHIPPING (WSS RIYADH)

Post Box 21663, Riyadh, 11486, KSA
Telephone : +966 1 477 3945, Fax : +966 1 477 4376

Mohammed Siraj
Kunhammed Koya

Logistics Operations Manager
Logistics Operations Supervisor

mohammed.siraj@wilhelmsen.com
wss.riyadh.logistics@wilhelmsen.com

BINZAGR BARWIL MARINE TRANSPORT COMPANY LTD (WSS JEDDAH)

Post Box 208, Jeddah, 21411, KSA
Telephone : +966 2 6973343, Fax : +966 2 6971103

Tauheed Raza
Omer Alfaf

Logistics Operations Manager
Logistics Operations Supervisor

tauheed.raza@wilhelmsen.com
omer.alfaf@wilhelmsen.com

IFS DOHA

P.O. Box 5994, Doha, Qatar Tel: +974 446 67100
Fax: +974 466 7400 Email: doha@inftrsvcs.com

Oliver Hahn

Regional Manager

oliver.hahn@inftrsvcs.com

IFS MUSCAT

P.O. Box 2953, Ruwi 112, Sult. Of Oman Tel: +968 24 794100
Fax: +968 24 795047 Email: Muscat@inftrsvcs.com

Vijay Kumar

Office Manager

vijay.kumar@inftrsvcs.com

HINDUSTAN SHIPPING & CLEARING HOUSE

Ground Floor, CCHAA Building, Indira Gandhi Road,W/ Island,
Cochin – 682009 Telefax: + 91 484 – 2667693/ 98

Latha Ashokan

Branch Manager

latha@cssindiagroup.com

Indian Sub Continent

Console Shipping Services India Pvt. Ltd. – Bangalore

Suite 305, III Floor, Sophia's Choice, No.7, St. Mark's Road, Bangalore - 560001

Tel: +91 80 22133011, Fax: +91 80 42110133

Email: mailblr@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Chennai

S.M.J Parry's Plaza

4A, 4th Floor, Old No 12, New No 28

2nd Lane Beach, Parrys

Chennai-600 001

Email: mailchennai@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Cochin

Ground Floor, CCHAA Building, Indira Gandhi Road,

W / Island, Cochin – 682009

Telefax: +91 484 2667693 / 2667698

Email: mailcochin@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Coimbatore

No :1, Kondasamy Nagar, Masakalpalayam Main Road,

Peelamedu,Near G.R.G. Signal, Coimbatore -641 004

Tel No : + 91 422 4394142

Email: vishwanath@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Delhi

A – 85, DDA Sheds, 2nd Floor, Okhla Industrial Area,

Phase II, New Delhi - 110020

Tel: +91 11 40589900, Fax: + 91 11 40589988

Email: maildelhi@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Mumbai

Suite # 102, First Floor, Sai Samarth Building,

Deonar, Mumbai - 400088

Tel: +91 22 42212800, Fax: +91 22 42212899

Email: mailmumbai@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Tirupur

49/24, NSP Building, Near Vinayagar Kovil, Ramnagar,

Tirupur – 641602, Tamil Nadu

Tel: +91 421 2236025, Fax: +91 421 4332347

Email: mailtirupur@cssindiagroup.com

Console Shipping Services India Pvt. Ltd. – Tuticorin

48 B/27, Pearl Plaza Building,

Balavinayagar Kovil Street, Tuticorin – 628 002

Tel No: +91 461 2338874

Email: mailtuti@cssindiagroup.com



WE OFFER ♦ Worldwide packing and moving of personal effects ♦ Local and International removals (Homes and Offices)
 ♦ Customs clearance and door to door service ♦ Warehousing ♦ Transportation ♦ Industrial packing and lashing
 Comprehensive insurance ♦ Exhibitions & Events Logistics

CSS Homeward Bound
 MOVING & RELOCATION • EXHIBITIONS & EVENTS • INDUSTRIAL PACKING • LASHING • CRATING

Dubai Creek Customs - Customs Wharfage
 Warehouse B
 P. O. Box 27802, Dubai, UAE
 Tel: +971 4 2227780, Fax: +971 4 2223445, Toll Free: #800(CSS)277
 Email : info@csshomeward.com

Canadian Association of Movers (CAM)
 International Association of Movers (IAM)
 Asian Relocation Association (ARA)
 & World Cargo Alliance Relocations (WCA)



A Division of The CSS Group

