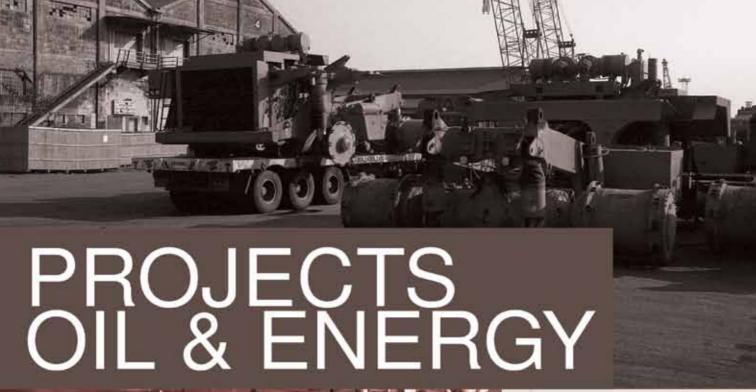


WE SALUTE SOME OF THE MAJOR

PROJECTS

HAPPENED IN HISTORY





Consolidated Shipping Services L.L.C.

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Lighthouse>

CHAIRMAN'S MESSAGE

nyone who is an ardent cricket fan as I am will agree that when India became the first team ever to win the world cup on home soil was a moment to savour. The final between India and Sri Lanka on the 2nd April at Mumbai was an occasion I will never forget. The sight of Sachin Tendulkar being given a lap of honour on his team-mates shoulders displayed how a nation's talents can come together and unite to achieve the best.

Yet only a few days later, international cricketers, who had been divided in the world cup by their respective nationalities, came united for the Indian Premier League. No one will forget the emotionally charged atmosphere the world cup generated. Despite all of this those who had fought each other, only a short time ago, now rubbed shoulders

together as team-mates united by a common purpose – to win the IPL trophy for their team.

This setting aside of National allegiances in order to achieve a common goal is an excellent example of an ability to adapt in new circumstances. It is this technique of adaptation which gives momentum to winners. Isn't this the same in business as well? We need to have an aptitude which incorporates the same spirit of gamesmanship as that displayed by any of those IPL teams. Those who aspire and practice this in business will without any doubt have more success and enjoy shaking hands in celebration of business triumphs.

From this edition onwards we are increasing the number of pages of Lighthouse. This initiative is to bring in more news and updates about the Group Company our associates and the business fraternity. We believe that this along with the Focus bulletin could enhance your reading pleasure.

T. S. Kaladharan

CSS JOIN HANDS WITH FREIGHT 4 PLUS

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Lighthouse is produced by the CSS Group's **Corporate Communications & Marketing** Department

For enquiries and suggestions: communications@cssgroupsite.com

Download Lighthouse online at www.cssgroupsite.com

2011



JOIN HANDS WITH Freight plus

SS - Freightplus now handles High and Heavy RoRo/Break bulk cargo - regardless if it is single cargo or part of a project movement. Cargo can be easily loaded on specialized vessels and stowed on high and heavy decks. Lorries, trucks, trailers, busses, excavators or big moveable machinery is the basis of the CSS - Freightplus Global Cargo movements door to door worldwide!

As part of CSS's diversification and product development plans CSS is delighted to advise in line with our **Business Development ambitions** the new partnership with a well reputed company Freight*plus* who is a well known service provider and a specialist in the world market.

Together with Freightplus, CSS has embarked on yet another journey in order to service and add value to the Global Shipping and logistics market-offering specialist shipping services for new and used construction equipment. The leverage of the combined networks and varied expertise will be a driving force to provide end to end services in the identified market segment and to provide total unified logistics and freight for new and used construction equipment.

With the association and carefully selected global partners Freightplus and CSS will be positioned as one of the only few project forwarders specializing in the international movement of heavy machinery.

In fact, moving heavy machinery across the world is what we now do. shipping new and used mining machinery, construction equipment, earthmoving machines, exploration and drilling equipment and agricultural machinery, every day of every week.

Whether our customers are shipping a Caterpillar dozer, a Hitachi

excavator, a Komatsu dump truck or a Tadano crane, the well trained experienced crew know exactly what is required to transport heavy equipment in the safest and most economical shipping configuration.

CSS and Freight Plus will maintain an extensive technical database with machinery specifications of nearly all major earthmoving, construction and mining plant and equipment. This means customers will not have the hassle of having to provide technical drawings or machinery spec's whenever they are **shipping machinery** internationally.

Our operations now boasts average industry experience exceeding 15 years per person. A third of our crew each has more than 20 years experience, much of that time directly involved with shipping heavy equipment, using scheduled RORO services, break bulk and container vessels and dedicated charters for larger parcels.

Whether it's CSS or one of our competitors, we strongly recommend the use heavy lift specialists when moving valuable heavy machinery and other challenging cargoes, internationally.

Customers can talk to CSS and Freight**plus** representatives, face to face, at any time of the day or night for good advice about shipping mining equipment, construction machinery or earthmoving machines, transporting drill rigs, relocating a drag line, decommissioning a mine, relocating a manufacturing plant, repositioning military equipment, importing farm machinery, exporting generators or moving over dimensional cargo.

Customers can be advised that with the geographical spread of our offices, by land-line, mobile phone, email messaging, ensuring that the inquires can be responded to efficiently in a timely fashion.

VARIOUS TRANSPORTATION **OPTIONS HOW DO WE DO IT?**



- Heavylift Charters
- General Airfreight
- **Urgent Parts Delivery**
- **Document Courier**
- Hand Delivered
- Hassle free



- Vessel Charters
- Roll-on, Roll-off
- Lift-on, Lift-off (Break bulk)
- Full Container Loads (FCL)
- Less Than Container Loads
- Workable solutions
- Best freight rates



- Road Transport
- Rail Transport

As well as shipping heavy machinery around the world, Freightplus provides a number of ancillary services. At origin, before shipment, our comprehensive range of services includes -

- Pre-purchase, technical machinery appraisal - covering a wide range of used heavy equipment
- Dismantling and reassembly of heavy ma-
- Steam cleaning to Australian quarantine standards for used machinery
- Steam cleaning to New Zealand quarantine standards for used machinery
- Steam cleaning to USA quarantine standards for used machinery
- Mechanical support prior to shipment

- Supervision of ship loading
- Full range of Customs services, including documentation and formalities for export
- **Preparation of Carnets**
- Chamber of Commerce representa-
- Payment facilitation between buyer and seller (Escrow services)
- SGS inspections
- Marine insurance
- Marine surveys
- Comprehensive service ex job-site

There is much more to transporting massive machines from site to site than booking space on a ship.

As well as capably shipping heavy machinery between any two ports in the world, CSS and Freightplus now also provides comprehensive support services.

When your cargo arrives at its destination port, CSS and partners can help with a number of ancillary services;

- Coordination of necessary documentation and export licenses
- Payment facilitation between buyer and seller
- Post-shipment condition appraisal covering a wide range of used heavy equipment
- Dismantling and reassembly of heavy machinery
- Steam cleaning to Australian quarantine standards for used machinery
- Steam cleaning to New Zealand quarantine standards for used ma-
- Steam cleaning to USA quarantine standards for used machinery
- Mechanical support during all stages of shipment

- Supervision of vessel discharge
- Crane services, with doggers and rig-
- Container devanning
- **Fumigation**
- Full range of Customs services for
- Full range of quarantine compliance services
- Processing of transport permits
- Customs tariff concession applications
- **Duty drawbacks**
- **Duty audits**
- Greenhouse gases compliance and reporting
- Marine Insurance claims
- Comprehensive job-site delivery
- Pre-sale refurbishment

SAFETY IS OF PARAMOUNT IMPORTANCE TO CSS

ABU DHABI IS NOW FOCUSING HEAVILY ON ROAD SAFETY

As part of our own safety initiatives CSS is pleased to report that the Emirate of Abu Dhabi is now focusing on the importance of setting up a National Committee for Traffic Safety State was recently highlighted as an ideal framework to coordinate the efforts of various relevant parties.

The symposium recommended at the conclusion of its effectiveness in Abu Dhabi to include the proposed committee which includes representatives from all agencies and institutions and departments concerned with traffic safety as well as specialized NGOs, and that they have full powers in regard to issues of traffic safety.

The participants decided at the symposium organized by the Emirates Traffic Safety in cooperation with the International Organization for the prevention of road accidents and the Arab Organization for Traffic Safety, to raise the proposal of the General Secretariat of the Council of Arab Ministers of Interior and the Arab Organization for Traffic Safety. And to create an Arabic Monitor for traffic safety, entrusted with the establishment of an arab database and carry out studies to ensure a deeper analysis of the causes of road accidents and determine the terms of reference and sources of funding and a particular framework and methods of work.

The symposium was held over two days under the patronage of His Highness Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister of the Interior, and supported by the Ministry of Interior and the Department of Transport in Abu Dhabi and the National

Transport Authority, The event aimed to set up national strategies to be consistent and integrated based on a scientific basis, taking into account the various aspects of traffic safety. Identifying the objectives and the financing possibilities for the implementation and scheduling of time and evaluation tools, and channels of review and correction of the progress of the various pivots on the basis of evaluation results.

The recommendations of the participants in the symposium highlighted the importance of paying attention to an ambulance and rapid medical intervention to road accidents, both at the level of equipment, or medical supervision or coordination systems and interference between the various parties concerned and they

recommend creating a unified emergency number globally as well as rehabilitation of victims of traffic accidents by sending specialized centers.

Retired Brigadier General Ahmed Hassan Al Hosni secretary of the Emirates Traffic Safety and thanked the extent of His Highness Sheikh Saif bin Zayed Al Nahyan, Deputy Prime Minister and Minister of the Interior for taking care of the symposium, which was held over two days at the Armed Forces Officers Club in Abu Dhabi. This included participation of experts, researchers, academics and NGOs working in the field of traffic safety and government officials from different specialties related to road accidents. This had a large impact on the success of the symposium.

The final recommendations of the participants, review of the legislation based on studies calendar takes into account the extent to which laws supported in and how it influencing the behavior of road users. Merged with the particulars of economic, social and psychological for each country and the adoption of intelligent transportation systems and modern technology to control which leads to greater transparency in the preview traffic violations.

TRANSPORTATION CONFERENCE Texas USA, CSS Group has secured its & EXHIBITION

October 25-27, 2011 **Ernest N. Morial Convention Center** New Orleans, LA, USA

The Breakbulk Exhibitions and Conference has been strategically positioned worldwide and is recognized as a premier Heavy Lift Exhibition. After its inaugural appearance at the 2010 Breakbulk Americas Conference and Exhibition in Houston. place for the 2011 Breakbulk Americas Transportation Conference and Exhibition to be held at the Ernest N. Morial Convention Center, New Orleans, LA, USA from October 25-27. Please visit us at Booth No. 845 and lookout for more details on www.cssgroupsite.com

Dubai International Boat Show 2011

Leisure marine companies from all over the world have announced their best sales in recent times at the 18th Dubai International Boat Show. Multi Million dollar sales were recorded at this year's show, with a number of super yachts, including the Dhs72m Sunseeker 38 metre Special Edition, being purchased onsite as consumer confidence increased in the market. Among the 700 companies at this year's show, CSS & Peters and May joined hands for this

year's Boat show. David Holley and Robert Blades from Peters and May joined by T.S. Kaladharan, Chairman CSS Group, Ken Dinnadge, VP Business Development, Suku Sudhakaran, AGM CSS Abu Dhabi, Edward Morgan, Manager, Yacht & Marine Logistics, CSS Group, Amith Horra, Marketing Manager, CSS Group and Chandra Kala, Management Trainee, Projects, Oil & Energy Division, CSS Group all attended this years exhibition. As per Chandra Kala "There were an



There were an enormous number of customers who visited our booth, we were able to generate a large number of enquiries which are currently being handled by the enthusiastic staff at Peters & May and CSS Group





enormous number of customers who visited our booth, we were able to generate a large number of enquiries which are currently being handled by the enthusiastic staff at Peters & May and CSS Group." The Dubai International Boat Show, which was visited by His Highness Sheikh Mohammed Bin Rashid Al Maktoum. the UAE Vice President, Prime Minister and Ruler of Dubai; His Highness Sheikh Hamdan Bin Mohammed Bin Rashid Al Maktoum, Crown Prince of Dubai and Chairman of Dubai Executive Council, His Highness Sheikh Maktoum Bin Mohammed Bin Rashid Al Maktoum, took place at the **Dubai International Marine** Club (DIMC) from 9 - 13 March 2010.

As per Helal Saeed Almarri, CEO, Dubai World Trade Centre, "The outstanding business that was done at this vear's Dubai International Boat Show is a clear indication that the leisure marine market in the Middle East is on the road to recovery. Consumer confidence is back and the Dubai International Boat Show has played an important role in stimulating demand and reinvigorating the leisure marine industry as highlighted by the impressive number of deals conducted at this year's show". Riding high on the remarkable sales transacted at this year's show, which once again looks set to become the biggest highlight of 2011 in the region.

GPLN Global Meeting



Global Project Logistics Network (GPLN) will be conducting its 8th Global Meeting at the Hilton Munich Park Hotel in Munich, Germany, from May 03 - 05, 2011. GPLN brings together project cargo experts and independent project logistics specialist companies from around the world, all of whom have an expert focus on project logistics. This global meeting will allow faceto-face contact with GPLN partners whereby they will be able to efficiently build professional relationships in the most lasting and cost effective manner. Sreenath Vishwanath and Chandrakala from the CSS Projects, Oil and Energy division along with Suku Sudhakaran from CSS Abu Dhabi will be attending the meeting representing CSS Group. For more details about GPLN, please visit www.gpln.net

FPS Rotterdam Visit @ CSS

It is with great pleasure that CSS Group welcomed Paula Van Der Werf and Saskia De Jong from FPS Rotterdam who visited the CSS UAE offices in March 2011. Since the early years the association with FPS Rotterdam has created new business opportunities and mutual benefits. The agenda of the visit was to discuss the future developments of import/export routings and new target market/ customers. The CSS Sales Team Managers and staff in Dubai,



Jebel Ali and Abu Dhabi, UAE participated and discussed various subjects, interests and business strategies with FPS Rotterdam during their UAE visit. As per Siby Kurian, General Manager, Sales and Marketing, "It was a great opportunity for the CSS Sales Team Managers and staff to discuss the current trends in the Freight Forwarding industry and to develop new and exciting strategies that will mutually benefit CSS and FPS."



INTERMODAL SOUTH AMERICA 2011

Venue: Transamerica Expo Center, Sao Paulo, Brazil

Date: April 05 to 07

ntermodal South America is the leading integrated exhibition and conference event for international trade, logistics, transport and cargo handling in Latin America.

The event offers over 450 exhibitors

from all over the world, presenting new products, the latest equipment's and technology innovation and a vast conference program, providing the unique opportunity and experience for more than 45 thousand professionals.

Siby Kurian, General Manager Sales & Marketing along with Roshmon Manoli, Team/Route Development Manager North America and Chandrakala, Management Trainee CSS Group, headed the CSS Group delegation.

Key Facts and Figures:

Trade Exhibition – Where the key players of South American logistics, transport and cargo handling meet.

- 28,000 sq.m. Exhibition
- Over 450 suppliers from all over the
- Over 45 thousand professional visitors from all over South America

Visitor's profile:

Industry/Manufacturing sector: Automotive industry; Petrochemicals/chemicals industry; Electrical industry; Machine manufacturing; Metals processing and refining; Household appliance; Research and development; Other manufacturing industry

Wholesale/retail: Super marts/chain stores; Food and perishables; Textile and garments; Biological and medical industry; Miscellaneous industry

Service sector: Freight forwarders/3PLs; Road transport companies; Railways; Air cargo; Private transport companies; Maritime shipping and ports; Other logistics services

Government agencies Trade associations, institutes Press and trade media

Exhibitor's profile:

Freight transport system:

Freight Transport; Dredging; Combined transport systems; Logistic system for ports and navigation; Logistic system for the air cargo industry; Maintenance and repairs; Security systems

Telematics, logistics, e-commerce (communications, data processing, control): Communications systems; Data processing systems; E-commerce and ebusiness systems; Transport control and DP systems; Integrated traffic management systems

In-House Transport And Material Flow Systems; Interfaces:

Transport packaging, freight securing; Storage, conveying and distribution facilities; Facilities for loading bays and terminals (interfaces between internal and external material flow)





PROJECTS AT A GLANCE





CSS Group's Sales team Jebel Ali was contracted to move four Pressure vessels. These were transported from the client's yard to Jebel Ali port and were then loaded onto the Breakbulk vessel on a direct delivery basis for discharge at Kandla Port. The cargo included Slug Catcher - 164.8 Tons (31 length x 6 width x 7 height meters), Production Separator - 157.61 Tons (31 length x 6 width x 7 height meters), Dehydrator - 68.8 tons (26.7 length x 4.25 width x 4.3 height meters) and Degasser - 14 tons (10.1 length x 3.32 width x 3.42 height

meters). The operation extended for three days started from 9th to 11th March 2011. The movement included the use of special transport equipment's like Hydraulic trailer and Dolly trailer to transport these units to Jebel Ali port. The whole critical operation was supported and coordinated by the CSS staff onsite to ensure smooth operation. This Project movement is yet another example of the exemplary services provided by CSS Group.

CSS EXTENDS ITS LOGISTICS CAPABILITIES

ith diverse interests in logistics and freight forwarding within the UAE, the CSS Group continues to expand and add to its capabilities. The company has recently, for example, entered into an alliance with Southampton based Peters & May to provide specialised services in yacht and marine logistics.

The joint initiative is already proving to be mutually beneficial, and earlier this year CSS was tasked with coordinating the door-to-door delivery of a luxury Technomar Nadarda 24 yacht from Genoa to Jebel Ali. CSS handled export clearance, supervision of loading, the provision of a cradle for the yacht and delivery into Dubai.



In January 2011 alone, CSS and Peters & May handled the shipment and clearance of more than 12 yachts and boats in Dubai. 'We are looking forward to an exponential increase in the volume of business. due to the boat shows in both Dubai and Abu Dhabi, says Ken Dinnadge, newly appointed Vice President, Business Development. 'We expect to be the preferred logistics supplier to many manufacturers and race teams.'

CSS is also looking to develop, together with its network partners across the world, a global ships spare parts service, and is further planning to offer regional heavy lift transport services.'This is an initiative we are planning to start in the near future in Abu Dhabi, taking into consideration the huge developments taking place in that part of the UAE, adds Dinnadge.

One particular area of focus for CSS over the



coming year will be the provision of global shipping and logistics services for new and used construction machinery and equipment. As a recent example of its capabilities in this sector CSS was recently appointed to secure a suitable vessel to load and ship a large consignment of Caterpillar dump truck machines from Mumbai to Jebel Ali on behalf of Ritchie Bros. Auctioneers.

Since being established as a 'one man band' by Chairman T. S. Kaladharan in 1995, CSS has grown to become a diverse logistics business employing around 750 people worldwide. The group is ranked as one of the leading NVOCCs in the UAE, and

the import and export of LCL and FCL containers is still at the heart of the CSS business. In 2010, CSS handled around 16,000teu of import containers and over 8,000teu of export container loads through its Jebel Ali facility, representing a significant increase over 2009 levels.

'Being an independent service provider means we can source the best route, through the best carrier, for the best price,' says Dinnadge. 'But, while we are independent, we also benefit from having a global network through relationships with other companies in different parts of the world."

RITCHIE BROS. CONDUCTS RECORD-BREAKING \$57M UNRESERVED DUBALAUCTION



Ritchie Bros. Auctioneers, the industrial auctioneer, conducted a record-breaking auction in Dubai, United Arab Emirates last week (March 8 - 9), selling \$57m of heavy equipment and trucks-the highest gross auction proceeds ever generated from a Dubai auction.

The auction also set new Dubai site records for on-site and online bidder registrations. In total, more than 800 unique bidders from 59 countries participated, competing for the 2,340 heavy equipment items and trucks sold. Buyers from outside the United Arab Emirates purchased close to 60% of the equipment in the auction (\$32m worth).

Of the 2,340 heavy equipment items and trucks sold on behalf of more than 240

consignors in last week's Dubai auction, there were 20 late model Caterpillar 777D rock trucks, which sold for a combined \$15.7m to buyers from Australia, Germany and the United Arab Emirates.

Ritchie Bros. also conducted several other multi-million dollar unreserved auctions last week in Fort Worth, Texas; Toronto, ON, Canada; Saint Aubin Sur Gaillon, France; Olympia, WA, USA and Edmonton, AB, Canada.

Strategically positioned and Head Quartered in Dubai UAE, CSS Group has become a name to reckon within its own field of knowledge and has created its own trademark and brand name when it comes to providing a complete customised new and used construction equipment shipping and logistics support services to manufacturers, distributors Auction houses and their associated clients when dealing with of all types of new and used heavy construction equipment. CSS's ability to supply this demanding sector with innovative logistical solutions for new and used equipment is recognised throughout the world and we are proud to be considered as the prime option for most of the leading manufacturers. At CSS We offer a complete range of logistics management services - IT Systems, inventory management, warehousing and operations management.

Watch out for the next auction in Dubai, UAE on May 10th and 11th 2011, log on to www.rbauction.com for more details. For enquires email: ship-heavy-equipment@ cssdubai.com

EMPLOYEES OF THE MONT



Deepu S.Dev - Marketing Coordinator (CSS -HO) given by Amith Horra- Marketing Manager



Vijayan Rajamma - Driver (CSLC 1) given by Sajesh Transport Supervisor



Prasanth Murali - Operations (CSS Logistics LLC) given by Rakesh Menon-Senior General Manager



Hareesh T - Labourer (CSLC 2) given by Hareesh M Haridas - Manager Logistics







CSS Annual Staff Party

SGroup celebrated its 16th anniversary staff party at The British Club in Abu Dhabi on Friday 1st April, 2011. The annual party began at 8.30 pm with the employees and their family members arriving at the venue. The evening commenced with the opening remarks from the CSS Group Chairman, T.S. Kaladharan. On this auspicious occasion the employees who had completed 10 years of service, Ambili Don, Vasudevan Nambiar, Vinod Kumar Rajendran and Nelson David were honored for their valuable service. The se-

nior management felicitated the highly anticipated employee of the year was announced, Ajo Andrews for year 2009 and Sujith Valavath for year 2010. This was followed by the performances by the employees and their family members, which included dance, songs and skits. With the dance floor packed throughout the evening and the DJ playing the latest hits the night turned out be one of a kind.

On behalf of CSS Group Chairman and the senior management we are thankful to our title sponsor of the event











Employee of the year 2009

2010



Emirates Airlines and all our valued associates who had sponsored the prizes for the CSS 16th Anniversary Annual Staff Party. A special thanks goes to the Organizing committee, Amith Horra Marketing Manager CSS, Deepu S. Dev, Marketing coordinator, Chandrakala, Management trainee and to all of the CSS Staff who assisted with the overall operations for the event. Thank you.



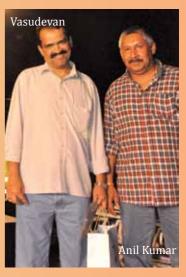


COMPLETING 10 YEARS OF SERVICE WITH CSS











DEVAS HOLIDAYS Completing One year of Success

Devas holidays is Stepping into the second Year of Success. Spearheading the travel and tour industry with its unmatched professionalism, Devas has remained as the premier choice during its first year of operations. Devas Holidays has indisputably been one among the top emerging leaders in the Travel & Tourism sector. With three branch offices strategically located in the prime business hubs of India (Lucknow, Delhi, Kolkata), they have been

tapping the domestic travel towards South India & also the Corporate Travel within India and abroad. On this occasion Team Devas extends its whole hearted gratitude to all their patrons and well wishers for the continued support. As part of a diversification process, Devas holidays are now focusing on the inbound traffic towards India from the rest of the world.

As their initial step towards this goal, Devas Holidays has opened a new office in Mos-

cow, Russia to tap the booming potential of Indian Tourism in the Russian markets. **Svetlana** Saakvan has joined "Devas Holidays" as Business Development Manager; Russian Operations whose wealth of experience and tremendous enthusiasm will help spur the continued growth of business in the region."

Svetlana Saakyan comes to the Devas holidays from Grand Tours Voyage Company, Russia where she was the Manager in Sales. She has more than

4 years of business management experience in the Travel & Hospitality industry. She will be based in Moscow. Very soon



Svetlana Saakvan

Devas will expand their presence in India by bringing up a branch office in Mumbai as well to cater to the domestic and corporate travel requirements of their clients in this region.

UAE MINISTRY OF FOREIGN AFFAIRS DPWORLD

PUBLIC - PRIVATE COUNTER PIRACY CONFERENCE

An international conference was held in Dubai from April 18-19 at the prestigious Mina A'Salam, Madinat Jumeirah, Dubai under the patronage of his highness Sheikh Abdullah Bin Zayed and Sultan Ahmed bin Sulayem.

The event brought together high-level government and industry leaders, as well as recognized experts in the area of maritime security, information systems, international law and economic development, to share experiences and strategies and to identify compelling opportunities for multilateral action. Piracy has an enormous financial and human cost and the problem is growing in both scope and scale. The counterpiracy conference aimed to broaden the discussion, highlight key impediments to action and develop partnerships



between industry and governments to help create viable counter-piracy strategies.

The UAE Ministry of Foreign Affairs and DP World were pleased to invite the only freight forwarder CSS Group to this invitation only conference. Ken Dinnadge, VP Business Development attended this significant conference and he added, "CSS Group is highly honored and thankful to the UAE Ministry of Foreign Affairs and DP World for inviting us to attend this important conference. It was an excellent avenue to discuss the issues on hand with high-level delegates as well as to promote CSS Products and Services. It was truly an exceptional international conference and we look forward to attend more of the same in the near future."

WORLD PORTS & TRADE SUMMIT

he World Ports and Trade Summit 2011 was held from 28th - 30th of March at the Abu Dhabi National Exhibition Centre. The summit addressed the challenges, trends and opportunities emerging from the current macro-economic outlook to help provide a clearer picture of the industry's recovery schedule. More than 40 international maritime business leaders and experts, including senior figures from

international port associations, addressed delegates over the course of the three day World Ports and Trade Summit. Headline speakers from the Pan-Arab region included Captain Abdul Wahad Al Diwani of Abu Dhabi's National Transport Authority, Captain Feisal Saad of Ras Laffan Port, Qatar and Tony Douglas, CEO, Abu Dhabi Ports Authority.

The World Ports and Trade Summit also featured an





international exhibition, hosted tours of port facilities in the UAE in addition to an open question and answer session with the management team of Khalifa Industrial Zone Abu Dhabi, training workshops and a series of roundtables. Ken Dinnadge, VP Business Development CSS Group participated in this summit to ensure that Consolidated Shipping Services and its products and services were presented to generate

new business opportunities globally. According to Ken "Given the truly global nature of the industry, which increasingly relies upon unhindered international trade and standardized regulations, this conference catered to the full spectrum of marine industry stakeholders, from economists to terminal operators and shipping companies to cargo owners, freight forwarders and investors."

Across the world, every March 26, iconic landmarks turn off their lights and unnecessary electrical appliances between 8.30pm and 9.30pm in a mark of solidarity and as a call for action against global warming. CSS Group
Offices across the world joined hands
for this noble cause and switched off the lights and computers for one hour during their prescribed lunch hours making sure that it will not affect the operations whilst contributing to the Earth Hour. In addition to this we reinforced the thought to our employees mentioning the importance of the Earth Hour that it is not intended to just turn off the lights for one hour every year however; the initiative is intended to draw the attention of people and establishments so that they can work together for the benefit of themselves and their planet, and that everyone can make a difference.

Dubai residents and businesses achieved the highest energy savings and lowest carbon dioxide emissions in UAE to date during the 60-minute Earth

Hour blackout on Saturday night. The **Dubai Electricity and Water Authority** announced that in one hour Dubai beat its own Earth Hour record and saved 204,000 (kW/h) of electricity and reduced carbon emissions by 102,000kg. As an organization we are proud to say that we have done our part to make this global event a grand success at office as well employees showing their corporate social responsibility by switching of their lights at home.

It dates back....

2007 in Sydney, Australia: when 2.2 million individuals and more than 2,000 businesses turned their lights off for one hour.

2008, 50 million people across 35 countries/territories participating. 2009, hundreds of millions of people took part in the third Earth Hour. Over 4000 cities in 88 countries/territories. 2010, the biggest Earth Hour ever. A record 128 countries and territories joined the global display of climate action.

GO BEYOND NHOUR



Consolidated Shipping Services

For more information log on to www.earthhour.org



LUCKY WINNER

With our continuous view to uphold the freight-forwarding/logistics fraternity, CSS' Thank-you incentive scheme towards our fellow-forwarders and customers, conceived two vears back, wherein one lucky name out of the scores of business cards that were dropped into the bowls that are placed at the D/O counter at the Corporate Office and CSLC-1, was to be picked up and rewarded

with a gift, has been nothing short of successful.

The winner picked out and rewarded for the months of March- April 2011 was Adbul Razzak from Sea Borne Express LLC, who walked away with Gift Cards worth 200 AED from Carrefour, presented by Deepu S Dev, Marketing Coordinator, CSS Dubai.

Quotable quotes

You see things; and you say, why? But I dream things that never were; and I say, 'Why not'

In the field of observation, chance favours only the prepared mind

It is difficult to say what is impossible, for the dream of yesterday is the hope of today and the reality of tomorrow

- George Bernard Shaw
- Louis Pasteur
- Robert H. Goddard

MARINE CHARITY BALL

As part of the Whiteboard Auction at the 2011 Marine Charity Ball held at the Hyatt Regency Hotel in Dubai, UAE on March 4th, CSS Group donated a limited

edition Mont Blanc pen and an Airbus A380 aircraft model, Approximately AED 300,000 was raised for the various charities and this was due to the tremendous

generosity of benefactors. It was a proud moment for CSS Group to be part of this event and contribution to this outstanding total.

THE KALIKKALAM

CSS UAE OPEN BADMINTON TOURNAMENT

CSS has been proactive in promoting sports and cultural activities with the Keralite society in the UAE. The 2nd edition of CSS Kalikkalam UAE **Badminton Tournament was** proudly sponsored by CSS as part of its Corporate Social Responsibility. The Kalikkalam family club was initiated by a

group of Badminton enthusiasts with the objective of playing badminton and to identify and develop sports and cultural talents of its members and community. From its humble beginnings with 24 families the club today has got a membership of over 130 families. The club has got

two indoor courts which can be converted as an auditorium to seat up to 1500 guests apart from the Conference hall, Gymnasium, Library, kids play area and meeting rooms. The Kalikkalam CSS UAE Open Badminton Tournament was held from 10th March, 2011 to 25th March, 2011. It witnessed all the top class badminton players from around the UAE and there were a total of 180 players from more than 10 countries-India, Pakistan, Srilanka, Philippines, China, Korea, Syria, Denmark, Nepal, France participating in various sections.



FOOTBALL Tournament

On March 11th, 2011 the Etisalat Academy hosted the Nellara 7's Football tournament. The event showcased 36 teams from the UAE representing different colleges and clubs in India. The team representing SD College,





Alappuzha, Kerala was sponsored by CSS Abu Dhabi, and it was with much joy that we watched it defeat the strongest teams in the tournament. Unfortunately, the final match which had all in attendance on the edges of their seats, ended in a penalty shoot out with the sponsored team losing. Dressed in CSS colors they were a true representative of CSS, its core values and its employees through the hard work and camaraderie that they showcased throughout the duration of the match.

ARE YOU GREEN AT HEART?

Unnikrishnan G.

ords often take on different meanings depending on how, when and where they are used. I am reminded of the adjective "good". Since my youth, "wicked", and "bad" have all been used to mean good. Recently, on YouTube, I saw an international old time pop hit by Irish singer Feargal Sharkey entitled "A good heart these days is hard to find" and I wondered how I would update this song title. "Bad" or "Wicked" did not seem to fit the bill. However my answer soon sprung to mind. No longer should it be "a good heart" it should be "a green heart".

All of us have been prompted to think and discuss green but do we do anything about it or do we just pay lipservice to it? We take green for granted in the same

way it is easy to take the good gestures of others for granted. But we ignore them at our peril because once we stop seeing good and green we have ceased to grow.

Green quotations are uplifting. For example ponder on these: -"As long as you are green you are growing, as soon as you are ripe you are past your prime". (Ray Kroc).

"For in the true nature of things, if we rightly consider, every green tree is far more glorious than if it were made of gold and silver". (Martin Luther). Green obviously symbolizes, fertility, richness, cool and clear surroundings, where we are at one with nature. But where should we start this Green revolution drive? If somebody asks me this question my answer would be... from the heart itself.

Our true good green hearts will have a beneficial impact both at work and at home. "Green fingers are an extension of a verdant heart". (Russell Page).

In this positive sense, within our workplace environment, it means that you have brought in with you an aura of buoyant and cheerful energy. This is happening because you are glowing with the green shoots of life in your core - your heart. If you do not have this "green joy of life" in you then you will have a negative impact on all your colleagues. This is why, if we all think green, we will help motivate each other when we have occasional down days. This approach, even in hard times, gives us steadfast courage to look forward to the spring.



"The forest pine stays green in winter displaying wisdom in hardship". (Norman Douglas).

In middle management a green heart mentality will bring stability, balance and optimism. Transparency, openness, care, compassion and emotional control are all qualities which are focused within a green culture. Interestingly the next line of Feargal Sharkey's song underscores our need, even with green hearts, to understand we have to cherish our abilities in order to achieve success. Each of us is special. Each of us is unique. No two green buds on any plant are identical. This is why even with my new song title, I would still finish as the original was sung.

"A green heart these days is hard to find, so please be gentle with this heart of mine".

I am sure if we are green, good and gentle we will be so much the better for it. Remember, "Nature's first green is worth more than gold as it is the beginning of life".

CLOUD COMPUTING

'n ancient days one server or hardware is utilized for a single activity with ■ a single operating system running on it; in most cases companies used to invest huge amount of money and utilize up to 50% or less of the total capacity of the hardware for that single process. The network administrators were forced to buy much such hardware for various activities. They were forced to buy minimal capacity hardware and later face the difficulty of upgrading to a higher version. Those days are gone with the introduction of cloud computing which is simple and easy and enables you to utilize your hardware to its maximum with the use of virtualization.

What is Virtualization: Virtualization means creating logical systems inside a single hardware, for example you may have one windows operating system and one Linux operating system in a single hardware.

Cloud computing is an internet based computing which shares application, resource, infrastructure or data with the help of virtualization. The main advantage of cloud computing is its minimal cost and hassle free maintenance. availability of world class technological software in very low cost. There are many companies now support cloud computing like the NEC. Recently SAP

and NEC had come up with a comprehensive solution on SAP ERP for its customers. Oracle also gives powerful cloud services in many forms such as platform, software, infrastructure etc. Microsoft's Cloud Power is another platform for cloud computing which invites enterprises to avail their awesome services. Others in this stream are Google, Amazon, Sales-



force.com, RightScale, Cisco, Rackspace and Dell

From this technological advancement its evident that in the future cloud computing will lead the businesses; regardless of the business size and can be availed and standardized its operations with leading ERP systems from Oracle, Microsoft, SAP etc.

ANGER MANAGEMENT

DAVE EAGER

WORK IT OUT

Whenever my wife gets angry, she soon works it out and calms down as she goes out shopping. "How does this help?" you may well ask. It's because she takes my credit card! If this little story makes you chuckle it demonstrates one of the three techniques show business professionals, like me, have learnt over the years to help cope with anger. Summed up it is the "L.T.W." technique. Laugh it out. Talk it out. Work it out. The entertainment profession, filming, TV, live shows, even football and cricket all place high stress on those taking part. So emotions have an immediate and important impact on performance. This is why tempers often run high.

Our human make-up is usually accepted as being influenced by four main pools of resources generally known as, "emotional", "intellectual", "spiritual" and "physical". Ideally, in a well balanced person, these four resources are in equilibrium, though each person is influenced by their cultural and social backgrounds. Losing our tempers and becoming angry is caused when these resources become stressed. To understand a solution we have to realise that anger occurs when we focus on something so that we begin to exaggerate bad qualities. Within the workplace we may focus on only aspects of our colleagues that are inconvenient or unattractive. We overlook their good points in favour of exploding over their negative aspects. Our anger builds up into what becomes an intrinsically faulty picture. As our core human resources are

ment time and skills are spent dealing with anger issues. Consequently understanding and dealing with anger is important. Simple pro-active skills which are known, accepted and adapted

Many know that the best way to relieve stress and anger is "have a cup of tea". It provides an opportunity to chill and relax. So if anger looms, take a break, have a cuppa and talk it out.

team are putting into the game involves enough energy and fun to dispel any anger. Even the losing side will have enjoyed themselves. A senior management versa a front office



out of kilter our anger may grow and grow. To help assuage this anger we have to be ready to understand our stress. For example, has there been a domestic issue which has caused emotional stress so we are unable to concentrate on our work? Have we got tooth-ache which causes us to have physical discomfort which heightens our response to others? The "L.T.W." technique will help. Studies into anger in the workplace show that, depending on the organisation, between 20% and sometimes up to 60% of manage-

assist in reducing the negative impacts of anger which include higher staff turnover rates, absenteeism, decreased productivity and stress amongst employees. "L.T.W." Firstly, "Laugh it out". I know well, from show business, that a light hearted comment at the right moment may relieve and stop anger in its tracks. However humour at the right time is one of the more demanding skills so this is only a technique for the most experi-

enced person to use.

Secondly "Talk it out".

within a company

Thirdly, for me, one of the most effective ways is, "Work it out". By this I mean indulge in some physical activity. This is why social activities, within a company. provide a great way of bonding a team spirit and getting to know your colleagues better. Using your physical human resource also takes the individual strain away from your other three resources of spiritual, emotional which are all shared within a team environment. The article's illustrative picture conjures up an anger solution. The physical effort the "tug-o-war"

"tug-o-war" team challenge, at company fun sports days I have attended, have always been a headline attraction. But to conclude this short look at anger lets finish with a lighter "laugh it out" approach to avoiding anger in the workplace.

When you have an occasional really yucky day at work and feel the urge to take your anger out on someone. don't take it out on someone you know, make sure you take it out on someone you don't know!



first ever Clothing drive as part of the CSR activities within the organization. Homeless people and low income families need all types of gently used clothing, particularly warm clothes and coats for cold weather, formal clothes (to attend job interviews), and shoes (which donated clothing is clean and reasonably wrinkle-free. A clothes drive is a fun way to make it easier for would-be donors to make a difference, particularly if you live in a multi-resident building, work at a large office, or belong to a civic club, church, temple or mosque. Our employwear anymore and we plan to donate to them to the Dubai Charity Center a non-profit organization and to the Japan Consulate Dubai- Relief Efforts for the recent tragedy, which occurred in Japan. Remember, one person's used clothing is another person's treasure

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VESSEL	VOY	JEBEL	ABU DHAB	ADEN	ALEX,	AQABA	BAHRAIN	CHENNAI	COCHIN	COLOMBO	DAMMAM	DAR E	DELHI	FELIX	GENOA	HAMBURG	HODEIDAH	JEDDAH	KARACHI	KUWAIT	MOMBASA	MUSCAT	NHAV	PORT	RIYADH	ROTT	SING/
MAERSK KALMAR	1107	1-May												24-May												30-May	
Maersk klapeida Maersk kimi	1107 1107	8-May 15-May												31-May 7-Jun												6-Jun 13-Jun	
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MAERSK KITHIRA HANJIN DALLAS	1109 1107	29-May 5-Jun												21-Jun 28-Jun												27-Jun 4-Jul	_
Maersk Kalmar	1107	12-Jun												5-Jul												11-Jul	
MAERSK KLAPEIDA MAERSK KIMI	1107 1107	19-Jun 26-Jun												12-Jul 19-Jul												18-Jul 25-Jul	_
MAERSK AVON	1137	5-May	6-May											17.00												20 00.	
MAERSK AVON MAERSK AVON	1139 1141	12-May 19-May	13-May 20-May																								_
MAERSK AVON	1143	26-May	27-May																								
MAERSK AVON MAERSK AVON	1145 1147	2-Jun 9-Jun	3-Jun 10-Jun																								_
MAERSK AVON	1149	16-Jun	17-Jun																								
MAERSK AVON MAERSK AVON	1151 1153	23-Jun 30-Jun	24-Jun 1-Jul																								_
GERMAN	60	4-May											18-May										8-May				
SIMA SADAF BUXLINK	71 128	11-May 18-May											25-May 1-Jun										15-May 22-May				\vdash
CAPT.KATTLEMAN	101	25-May											8-Jun										29-May				
GERMAN SIMA SADAF	61 72	1-Jun 8-Jun	L	L								\vdash	15-Jun 22-Jun					Н					5-Jun 12-Jun				\vdash
BUXLINK CAPT.KATTLEMAN	129 102	15-Jun 22-Jun											29-Jun 6-Jul										19-Jun 26-Jun				
SIMA SAMAN	144	27-Apr											0-Jul										ZO-JUII				_
SIMA SAMAN SIMA SAMAN	145 146	4-May 11-May																									
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MAERSK DALTON	1107	10-May						22-May																			
MAERSK DENPASAR MAERSK DAVAO	1105 1107	17-May 24-May						29-May 5-Jun																			
MAERSK KENTUCKY	1105	31-May						12-Jun																			
MAERSK DANAG MAERSK IOWA	1107 1109	7-Jun 14-Jun						19-Jun 26-Jun																			
MAERSK DERUMMOND KOTA ARIF	1107 ARF0101	21-Jun 3-May		9-May				3-Jul									10 May										
KOTA ANGERIK	AGK098	10-May		16-May													12-May 19-May										
KOTA AKBAR KOTA ARIF	AKA0100 ARF0102	17-May 24-May		23-May 30-May													26-May 2-Jun										
KOTA ANGERIK	AGK097	31-May		6-Jun													9-Jun										
KOTA AKBAR KOTA ARIF	AKA0101 ARF0103	7-Jun 14-Jun		13-Jun 20-Jun													16-Jun 23-Jun										
KOTA ANGERIK MAERSK JAMESTOWN	AGK099	21-Jun		27-Jun													30-Jun							1711			
PISTI	1108 1108	6-May 20-May																						17-May 31-May			
SAFAMRINE NIGMI IRENES RAINBOW	1112 1108	27-May 3-Jun																						7-Jun 14-Jun			
HS HAYDN	1104	10-Jun																						21-Jun			
MAERSK JAMESTOWN PISTI	1110 1110	17-Jun 24-Jun																						28-Jun 5-Jul			
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MAERSK AVON MAERSK AVON	1149 1151	18-Jun 25-Jun					20-Jun 27-Jun																-				<u> </u>
APL Tokyo	018	3-May					E, VUII				4-May														8-May		
APL Liberty MOL Integrity	043 057	10-May 17-May									11-May 18-May														15-May 22-May		
Apl London	020	24-May									25-May														29-May		
Apl Dubai APL SPAIN	003 149	31-May 7-Jun		L		L					1-Jun 8-Jun	L	L	L	L						L-	L	L	L	5-Jun 12-Jun		\vdash
APL Tokyo APL Liberty	018 044	14-Jun 21-Jun									15-Jun 22-Jun														19-Jun 26-Jun		
SAFMARINE NGAMI	1106	29-Apr				15-May					ee vull														EV VUI I		
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MAERSK PHUKET	1110	10-Jun				26-Jun																					
IRENES RAINBOW CMA CGM CORAL	1106 EP754W	17-Jun 30-Apr				3-Jul										30-May											
CMA CGM WAGNER CMA CGM AZURE	EP756W	6-May 12-May														5-Jun 11-Jun									\rightarrow		_
CMA CGM ONYX	EP760W	18-May														17-Jun											
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VESSEL	VOY		A	A	⋖	A	Δ		0	0	0				ш	9	_			~	~	2	2	Z	<u>а</u>	8	œ	S
CMA CGM WAGNER CMA CGM AZURE	EP766W EP768W	5-Jun 11-Jun															5-Jul 11-Jul											\vdash
CMA CGM ONYX	EP770W	17-Jun															17-Jul											$\overline{}$
VILLE D ORION NICOLAS DELMAS	EP772W SW3958	23-Jun 12-May											30-May				23-Jul					23-May						-
Marie Delmas	SW387S	24-May											11-Jun									4-Jun						
DELMAS KETA CMA CGM KAILAS	SW409S SW390S	5-Jun 17-Jun											23-Jun 5-Jul									16-Jun 28-Jun						$\overline{}$
KUMASI	SW393S	29-Jun											17-Jul									10-Jul						
TBN 01 NICOLAS DELMAS	SW397S SW393S	11-Jul 23-Jul											29-Jul 10-Aug									22-Jul 3-Aug						$\overline{}$
MAFRSK REGENSBURG	1137	7-May											Ľ									Ť	9-May					
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MAERSK IOWA	1107 1109	7-Jun 14-Jun		7-Jun 14-Jun							12-Jun 19-Jun																	
MAERSK DERUMMOND APL Tokyo	1107 018	21-Jun 3-May		21-Jun							26-Jun																	13-Ma
APL Liberty	043	10-May																										20-Ma
MOL Integrity Apl London	057 020	17-May 24-May																										27-Ma 3-Jun
Apl Dubai	003	31-May																										10-Jun
APL SPAIN APL Tokyo	149 018	7-Jun 14-Jun																										17-Jun 24-Jun
API Liberty	044	21-Jun																										1-Jul
HYUNDAI HIGHNESS HYUNDAI INDEPENDENCE	502E 501E	4-May 11-May																		7-May 14-May								
HYUNDAI GENERAL	530E	18-May																		21-May								
HYUNDAI DISCOVERY HYUNDAI ERFEDOM	501E 503W	25-May 1-Jun		-																28-May 4-Jun								
HYUNDAI FREEDOM HYUNDAI CONFIDENCE	503E	8-Jun																		11-Jun								
HYUNDAI HIGHNESS HYUNDAI INDEPENDENCE	503E 502E	15-Jun 22-Jun																		18-Jun 25-Jun								\vdash
INTRA BHUM	188W	4-May																			6-May							
INTRA BHUM INTRA BHUM	189w 190w	11-May 18-May																			13-May 20-May							
INTRA BHUM	191w 192w	25-May																			27-May 3-Jun							
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MAERSK JAMESTOWN HS HAYDN	1108 1104	6-May 13-May																	13-May 20-May									
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NEDLLOYD EUROPA CONTI SHANGHAI	1108	2-May 9-May			19-May																							\vdash
NEDLLOYD AMERICA	1116	16-May			26-May 2-Jun																							
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NEDLLOYD AFRICA	1110	6-Jun			23-Jun																							
NEDLLOYD EUROPA CONTI SHANGHAI	1110 1104	13-Jun 20-Jun			30-Jun 7-Jul																							
NAJRAN	1119w	1-May			/-JUI											25-May												
UASC SHUWAIKH AL MUTANABBI	1120w 1121w	8-May 15-May		-	-								-			1-Jun 8-Jun	-											\vdash
AL NOOF	1122w	22-May														15-Jun												
HANJIN PORTLAND AL SABAHIA	1123w 1124w	29-May 5-Jun														22-Jun 29-Jun												\vdash
HANJIN LOS ANGELES	1125w	12-Jun														6-Jul												
AL ABDALI ASIR	1126w 1127w	19-Jun 26-Jun		1												13-Jul 20-Jul												
RAJIV GANDHI	136	4-May								12-May						20 001												
INDIRA GANDHI RAJIV GANDHI	137 138	11-May 18-May								19-May 26-May																\exists		\vdash
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INDIRA GANDHI RAJIV GANDHI	143 144	22-Jun 29-Jun								30-Jun 7-Jul		-																
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Sharon Cunningham

Reniith B Pillai

Vibin George

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Arun Jayakumai

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Ashok Sankar

Fida Asghar

Kiran Cherian

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Archana S Nair

Robin Mathew

Fazeena Mohammed

Rahul Mathew SALES (TEAM JEBEL ALI)

Farha Anwar Ahmedabadi

General Manager Manager- Marketina Marketing Coordinator Team Manager

Account Manager Coordinator Coordinato

Team/Route Dev. Manager

(North America) Sr. Coordinator Sales Executive

Team Manager Executive Executive Sr. Coordinator Coordinator Coordinator Coordinato Coordinato

Team Manager Executive Executive Executive Coordinator Coordinator Coordinator PRICING / KEY INFORMATION DESK Manager

Raufa Shaikh Thomas Mathew Asst. Manager Aparna Reniit Team Leader Laveena Wilma Mendonca Executive Royston Dias Co-ordinator - Sales & Pricina Neethu Saish Coordinator Akhil Prabha
CSS HOMEWARD BOUND Coordinato Binita D'Cunha Executive - Sales

Savita Vinod Coordinato **AIRFREIGHT** General Manager Sr. Manager - Ops Assistant Manager - Ops Jacob Isaac Radhakrishnan (Babu) Baiju Sadanand Sr. Operations Executive Jeémon Thomas Alan Koshy Cust. Service Coordinator Reuban Abraham Operations Executive - export Pradeep T K Oper
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Hassan Haji

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Coordinator - Operations

General Manager Manager - Sales Manager - Ops. Team Leader Key Accounts Manager Operations Supervisor

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Manager

Management Trainee Operations Executive

Transport Supervisor Coordinator Coordinator

Sr. General Manager Credit Controller

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Sr. Network Engineer Network Engineer

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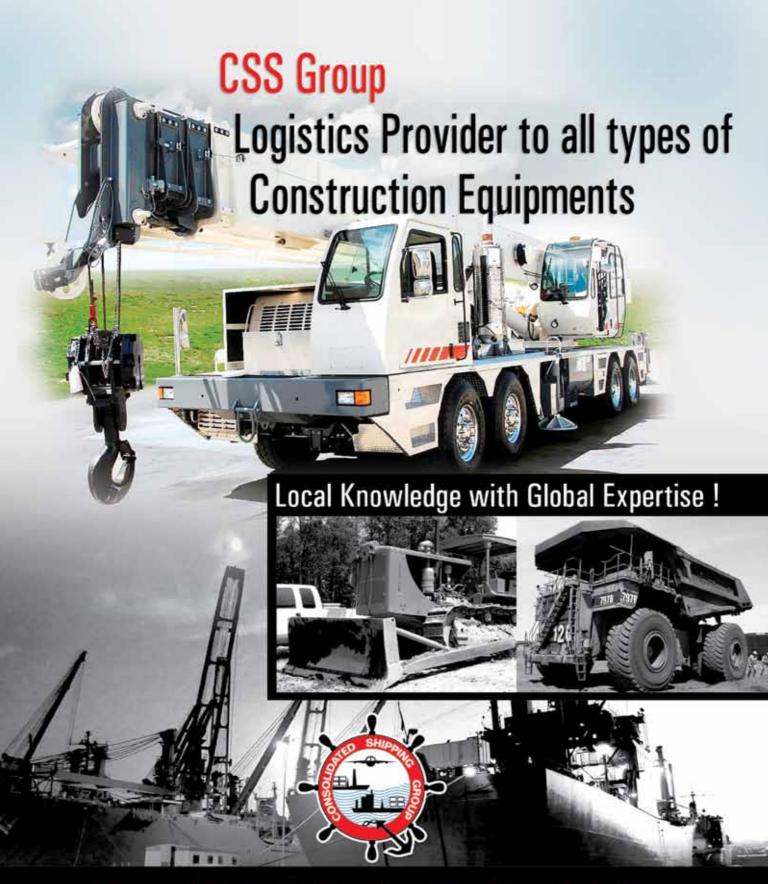
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